CHAPTER 1

HUMAN RESOURCES

Section]	<u>Page</u>
101.	General Statement	1
102.	Governing Documents	1
103.	Other Policies	1
104.	Definitions	1
105.	Position Classification and Job Specifications	2
106.	Position Reclassification	3
107.	Assignment of Duties Outside of Classification	3
108.	Employees Working in Two Classifications	4
109.	Compensation	4
110.	Step Level Increments	5
111.	Kern\$Flex Pay	6
112.	Fees, Commissions, Other Compensation	6
113.	Other Pay Allowances	6
114.	Deputies	7
115.	Work Schedules	7
116.	Overtime	8
117.	Compensatory Time Off	10
118.	Paid Sick Leave	11
119.	Vacation Leave	12
120.	Vacation and Sick Leave Benefits—Exclusions	14
121.	Vacation and Sick Leave Benefits—Disposition Upon Assuming Elective Office	14
122.	Vacation Donation Program—Catastrophic Leave	14
123.	Holidays	15
124.	Other Leaves and Time Off	16
125.	Industrial Accidents	18
126.	Break in Service/Employment—Effect	19
127.	Filling a Vacant Position	19

128.	Employee Transfers	. 20
129.	Retired Employee Hiring	. 20
130.	Extra Help Appointments	. 20
131.	Position Revision Requests Outside of Budget Process	. 22
132.	Department Reorganizations	. 22
133.	Promotions and Flexible Classifications	. 22
134.	Employee Training and Development	. 22
135.	Performance Evaluations	. 22
136.	Special Performance Evaluations	. 23
137.	Service Awards	. 23
138.	Disciplinary Actions	. 23
139.	Hearings and Appeals	. 24
140.	Physical Examinations	. 24
141.	Conflict of Interest	. 24
142.	Over/under Payment of Wages or Benefits—Correction	. 25
143.	Salary Advance to Purchase Eligible Prior Service	. 25
144.	Employee Organization Communications	. 25
145.	Voluntary Payroll Deductions – Employee and Other Organizations	. 26
146.	Sexual Harassment Training Requirements	. 26
147.	Contract Employees	. 26
148.	Temporary Out-of-County Duty Assignments	. 27
149.	Direct Deposit Requirement	. 27
150.	Post-Employment Restrictions	. 27
Exhibit Exhibit Exhibit Exhibit Exhibit Exhibit Exhibit Exhibit Exhibit Exhibit Exhibit	A – Employee Grievance Procedure B – Sexual Harassment Policy C – Alcohol and Drug Abuse Policy D – Return to Work Program E – Nepotism Policy F – Retirement Incentive Program G – Workplace Violence Policy H – Bilingual Pay Policy I – Retired/Rehired Employee Acknowledgment of Employment Conditions J – Hostile Work Environment Policy K – Telework Policy L – Kern County Non-Smoking Policy M – Extended Leave Holding Unit Policy	

CHAPTER 1

HUMAN RESOURCES

- <u>101.</u> <u>General Statement.</u> It is the policy of the Board of Supervisors to adhere to State and federal laws, and the provisions of the Civil Service Ordinance, which placed employment on a merit basis and established equitable and uniform procedures for transacting matters related to human resources. This Chapter provides implementing procedures. Provisions within Memoranda of Understanding with employee unions supersede the provisions within this Chapter for represented employees.
- <u>102.</u> <u>Governing Documents.</u> The following documents govern the human resources system administration. Department heads are to maintain current publications of the following:
 - a. Ordinance Code
 - b. Civil Service Commission Rules
 - c. Departmental Positions and Salary Schedule
 - d. Rater's Guide for Employee Performance Reports
 - e. Administrative Policy and Procedures Manual
 - f. Memoranda of Understanding
- 103. Other Policies. In addition to the policies and procedures contained in this Chapter, the following policies, most of which are appended to this Chapter, are in effect: (Rev. 10/09)
 - a. Alcohol and Drug Abuse Policy (Exhibit C)
 - b. Bilingual Pay Policy (Exhibit H)
 - c. Equal Employment Opportunity (Request from Human Resources Division)
 - d. Retirement Incentive Program (Exhibit F) (Rev. 07/09)
 - e. Grievance Procedure (Exhibit A)
 - f. Health Plan Eligibility Policy (Request from Health Benefits Division of the County Administrative Office)
 - g. Hostile Work Environment Policy (Exhibit J)
 - h. Medical Holding Unit Policy (Exhibit M)
 - i. Nepotism Policy (Exhibit E)
 - j. Non-Smoking Policy (Exhibit L)
 - k. Retired/Rehired Employee Acknowledgment of Employment Conditions (Exhibit I)
 - 1. Return to Work Program (Exhibit D)
 - m. Sexual Harassment Policy (Exhibit B)
 - n. Telework Policy and Procedure (Exhibit K)
 - o. Workplace Violence Policy (Exhibit G)
- <u>104.</u> <u>Definitions.</u> The terms contained in this Chapter are used as defined in the Ordinance Code, Civil Service Rules, and below.
- .1 Anniversary Date. An employee's anniversary date is the date following one year of continuous service at a particular salary step level in a classified position. For the purpose of payroll administration, the effective date of a step level increment or change in vacation or sick leave accrual rate is the first day of the payroll period in which the employee's anniversary date falls. Whenever any anniversary date is a factor in the computation of any compensation, or any element of compensation including vacation, and the anniversary date falls within a biweekly payroll period, for the purpose of such computation the anniversary date shall be advanced to the first day of the biweekly payroll period.
- .2 *Appointing Authority*. The appointing authority is the department or agency head. If this authority is delegated, the Human Resources Division and the Auditor-Controller-County Clerk must be notified in writing.

- .3 Compensatory Time Off (CTO). Time off without loss of pay during a regular workweek that is granted to an employee as compensation for authorized overtime.
- .4 Continuous Service/Employment. Continuous service means uninterrupted service in a classified position, except as otherwise provided in this Chapter.
- .5 Full-time Employee. An employee working in a permanent position requiring at least 80 regular working hours per biweekly payroll period is a full-time employee.
 - .6 Holiday. A holiday is one, eight-hour workday.
 - .7 Normal Work Schedule. Five, eight-hour days per workweek is a normal schedule.
- .8 *Part-time Employee*. An employee working in a permanent position requiring less than 80 regular working hours per biweekly payroll period is a part-time employee.
- .9 Permanent Employment Status. The employment status of an employee in a classified and budgeted position that has completed the probationary period for the position.
- .10 Regularly Employed/Regular Employee. Employment in a classified and budget position, excluding employment that is temporary in nature.
- .11 Salary Range. The numerical compensation range (such as Range 40.4) approved by the Board of Supervisors for a classified position.
- .12 Sick Leave. A paid leave of absence taken by an employee using accrued sick leave hours due to illness, accidental injury, or pregnancy and related complications.
 - .13 Step Level. One of seven compensation levels (A, B, C, D, E, F or Y) within a salary range.
- .14 Step Level Increment. An increase in compensation within a classified position's salary range of one step, such as from Step A to Step B.
 - .15 Vacation Leave. A paid leave of absence taken by an employee using accrued vacation leave hours.
 - .16 Workday. A workday begins at 12:01 a.m. and ends at midnight the same day.
- .17 *Workweek—General*. A workweek is the time period beginning at 12:01 a.m. on Saturday and ending at 12 midnight the following Friday.
- .18 *Workweek—9/80 Schedule*. The workweek for employees on a 9/80 schedule begins four hours after the standard start time of their shift on the eight-hour workday and ends 168 hours later.
- 105. Position Classification and Job Specifications. The Board of Supervisors classifies and entitles all County offices and positions by resolution. Each position and office classified is assigned a separate item number, and the position title and its assigned salary range is published in the Departmental Positions and Salary Schedule. This Schedule is maintained by the Employee Relations Officer and is amended by Board of Supervisors' resolution. The Employee Relations Officer prepares the resolution for the Board's consideration with the approval of the County Administrative Officer and the County Counsel.
- .1 Position Classification Criteria. The different positions shall be on the same classification level if the same class and character of work is required, the duties and responsibilities are comparable for each of such positions, the same type of examination is given for entrance to each position and there are similar requirements as to education, experience, knowledge, ability, and other qualifications for appointment to such positions.
- .2 Board of Supervisors' Authority—Classification and Compensation. A position will not be established in the County's classification system if it is not within the power of the Board of Supervisors to set the

compensation for the position. However, the Board of Supervisors may fix the compensation of other employees without reference to classification when because of their emergency nature or when because of their compensation being payable out of special funds set up by statute or where for other reasons it is not practicable to classify them.

- .3 Number of Classifications. It is the Board of Supervisors' policy that the number of classifications should be reduced whenever possible, that broadly described classes should be used when practical, and the creation of new classification titles shall be minimized as much as possible. This policy will serve as a guideline when classification reviews are made.
- .4 New Classifications. The Civil Service Commission approves new titles and job specifications, except as provided below. The County Administrative Officer recommends and the Board of Supervisors approves the salary range for new classifications prior to consideration by the Commission. (Rev. 05/08)
- .5 *Job Specifications*. The specifications shall prescribe the title, definition, description of duties and responsibilities, essential functions and employment standards for each classification, which shall be established and adopted by the Civil Service Commission, and filed in the office of the Employee Relations Officer.
 - a. *Civil Service Positions*. The Employee Relations Officer, with the approval of the Civil Service Commission, shall have the power and duty of applying the classifications provided for in this Chapter to all positions that are subject to classification under the provisions of the Civil Service Ordinance (Ordinance Code Chapter 3.04). The job specifications for these positions require Civil Service Commission approval.
 - b. *At Will Positions*. The job specifications for "at will" positions, i.e. those in which the incumbent serves at the pleasure of the Board of Supervisors or other elected official, require Board of Supervisors' approval.
 - c. State Prescribed Qualifications. If a position's qualifications are prescribed by State constitution or statute, it is those qualifications that will be stated in the job specification.
- <u>106.</u> <u>Position Reclassification</u>. A position reclassification may be proposed if an employee is performing work that is outside that prescribed in the employee's job specification. The department head, the incumbent, or the Civil Service Commission may initiate a reclassification proposal. To initiate a reclassification study, submit the following to the Human Resources Division with a copy to the County Administrative Office:
 - a. A letter of justification that includes the rationale, the consequences if the proposed change is not approved, and an explanation of the cost impact and funding source. If a State or federal law, rule, or regulation change is the basis for the request, attach a copy of the document, and an analysis of the requirements.
 - b. A Classification Questionnaire, prepared by the employee occupying the position, and an organizational chart showing the changes the request will have on other positions in the department and the department as a whole.
- .1 Human Resources Division Review. The Human Resources Division will review the proposal, conduct interviews and studies as necessary, and advise the department and County Administrative Office of its recommended action. If so recommended, the Civil Service Commission will consider the action.
- .2 Civil Service Commission Action. Department heads or employees may appear before the Civil Service Commission to express their views concerning a classification review and recommendation. If the Commission denies the reclassification request, the decision is final.
- .3 Board of Supervisors Action. The Employee Relations Officer prepares a report to the Board of Supervisors, along with the request for amendment to the Departmental Positions and Salary Schedule that includes an explanation of the recommended reclassification actions, along with a justification, an estimate of annual salary and benefit cost increases/decreases, and a funding proposal for each recommended change.

- 107. Assignment of Duties Outside of Classification (Working Out-of-Class). A department head may temporarily assign a regular employee to perform duties normally assigned to a higher or lower salary classification for up to 30 consecutive calendar days without changing the employee's position classification or salary. Beyond this 30-day period, prior approval of the Employee Relations Officer is required. The Employee Relations Officer must find that the temporary assignment is in the best interest of the County. The department head may request approval to extend the temporary assignment when the incumbent is incapacitated or when a permanent employee is temporarily not available for appointment. To request approval, submit a letter of justification in duplicate with a signature line for the Employee Relations Officer. If the request is approved, the signed duplicate copy will be returned to the department. This procedure cannot be used to delay recruitments for filling vacant positions by normal promotion procedures or appointment from an open list. This section does not apply to vacation relief assignment.
- .1 Temporary Assignments—Duration. All temporary assignments exceeding 30 consecutive calendar days and any related compensation will automatically terminate not later than six months from the original date of assignment, unless prior approval from the Employee Relations Officer for an extension beyond the six-month period is given. The department head may terminate temporary assignments at any time prior to the six-month term. When the temporary assignment ends, the department must notify the Human Resources Division.
- .2 Employee Salary. The reassigned employee's salary rate is determined in the same manner as though the employee were promoted to the higher salary classification. The employee is to receive at least a one step, level increment. If the employee is temporarily assigned to work at a lower classification, the employee continues to receive his/her regular pay. The employee returns to his/her permanent position and salary range when the temporary assignment ends.
- .3 *Employee Status*. Civil Service status and classification title for employees receiving special salary compensation for the temporary assignment are unchanged. Increment advancement dates remain the same as if the temporary work assignment had not occurred.
- <u>108</u>. <u>Employees Working in Two Classifications</u>. Board of Supervisors' approval is required if an employee is employed to work in two classifications when the employment will result in the employee working more than a total of 40 working hours in any one workweek, authorized overtime excepted.
- 109. Compensation. The compensation for all non-elected County officers and employees is established by the Board of Supervisors by resolution, is published in the Departmental Positions and Salary Schedule, and is administered by policies contained in this Chapter, except as otherwise provided in the Ordinance Code. If the Board fails to prescribe any form of compensation to be paid to any person paid by the County, the compensation shall be determined by the Board of Supervisors in such manner as it shall deem just and proper. All salaries fixed by ordinance or resolution are subject to such constitutional restrictions and provisions as may affect them and to such statutes enacted by virtue of such constitutional provisions.
- .1 Compensation in Full. The compensation provided for in the Departmental Positions and Salary Schedule is full payment for all services rendered to the County and for any additional services rendered to the County during the regular workday if the position is a full-time position. If additional services are actually rendered and specifically authorized by the Board of Supervisors, they are compensable.
- .2 Salary Range and Step Levels. The salary range for each classified position is recommended by the County Administrative Officer and requires Board of Supervisors' approval. Within each salary range there are seven step levels, denoted as Steps A, B, C, D, E, F and Y, which are described below.
- Step A. This is the minimum rate of compensation for a classified position and shall be the usual hiring rate for such position.
- Step B. This is the incentive advancement rate for a classified position. Employees shall be advanced to Step B following the completion of one year of continuous service in such position, upon the recommendation of the department head, and upon the approval of the Employee Relations Officer.

- Step C. This is the middle range of compensation for a classified position and is the rate at which a fully qualified, experienced, and ordinarily conscientious employee may expect to be paid. An employee shall be advanced to Step C following the completion of one year's continuous service at Step B or at the completion of two consecutive years of employment in such position, upon recommendation of the head of the department in which such position exists, and upon approval of the Employee Relations Officer.
- Step D. This is the rate of compensation that a conscientious employee may expect to receive at the end of three consecutive years of employment in a classified position or at the completion of a year of continuous service in Step C in that position. An employee shall be advanced to Step D following the completion of three consecutive years in a specified class position, or at the completion of a year of continuous service in Step C of such position, upon the recommendation of the department head and upon the approval of the Employee Relations Officer.
- Step E. This is the rate of compensation that a conscientious employee may expect to receive at the end of four consecutive years of employment in a classified position or at the completion of a year of continuous service in Step D in that position. An employee shall be advanced to Step E following the completion of four consecutive years in a specified class position or at the completion of a year of continuous service in Step D of such position, upon the recommendation of the department head and upon the approval of the Employee Relations Officer.
- Step F. This is the rate of compensation that a conscientious employee may expect to receive at the end of five consecutive years of employment in a specified class position or at the completion of a year of continuous service in Step E of such position. The classifications for which Step F applies and the provisions for advancement to Step F is provided for within the applicable Memoranda of Understanding.
- Step Y. This is the rate of compensation for an employee if, through no fault or action of the employee, the duties and responsibilities of an employee's position are changed and the position is reclassified to a lower salary range in which Step E provides a rate of compensation lower than the rate then earned by the employee. In this case, the employee retains the rate of compensation being paid immediately prior to the time of the change and reclassification, and the compensation rate is designated as Step Y. The employee will continue to earn compensation at Step Y until either: 1) the salary range in the reclassified position exceeds the rate of compensation provided by Step Y; or 2) the employee is transferred to a different classification for which the compensation is equal to, or in excess of, the compensation earned by the employee in Step Y.
- .3 Step Level at Hiring. A new employee's salary is usually set at Step A in the salary range for the position. At the discretion of the hiring authority, a new employee may be appointed at a higher step level based on the employee's education, experience or difficulty in recruitment and retention for the position.
- .4 Termination and Reemployment—Step Level. An employee that terminates employment for any reason that is rehired within 30 days of termination into the same classification is placed at the step level obtained at termination. However, the period of absence is not counted as continuous service and the employee's anniversary date is extended accordingly. If the break in employment is over 30 days, subject to section 109.4, the employee is rehired at Step A.
- .5 Salary Range Adjustment—Step Level. Whenever the salary range for a classification is adjusted, the department head may determine that there is cause to deny the compensation increase, and may place the employee at a step level within the salary range for the position which most closely corresponds to, but is not less than, the compensation that the employee was receiving prior to the salary range adjustment for the position.
- 110. Step Level Increments. Annual step level increments are not automatic; they must be earned by the employee, recommended by the department head, and approved by the Employee Relations Officer. Step level increments are effective on the first day of a pay period. For the purpose of payroll administration, the effective date of a step advancement shall be the first day of the payroll period in which the employee's anniversary date falls.
- .1 *Eligibility*. Regularly employed permanent employees are eligible for a step level increment of one step each year on their anniversary date in their position, provided they have served satisfactorily.
- .2 *Procedure*. Notices are sent to the department approximately two pay periods in advance of the step level increment date. If a department head is recommending step level increment, a Change of Employee Status

(CES) is submitted prior to the transaction cut-off date for the pay period in which the increment is due. Increment notices approved and processed after the cut off date will change the due date for the next year's increment. If the CES and the performance evaluation report are not received by the Human Resources Division within the time period allocated, the increment is considered denied.

- .3 Inadvertent Failure to Act on Step Level Increment—Correction. An appointing authority who has failed to act upon an employee's step level advancement within the time provided in this section may request that the increment be approved and made effective as of the employee's anniversary date. The appointing authority may submit the recommendation for the employee's increment to the Employee Relations Officer for approval and request that it be effective as of the employee's anniversary date on which the step level advancement was due. This recommendation shall be accompanied by a statement by the appointing authority of the reasons for delay in action. Upon approval of the recommended step level advancement by the Employee Relations Officer, the increment shall be entered effective as of the employee's anniversary date on which the step level advancement was first due. The Employee Relations Officer may approve omitted step level advancements up to one year after the anniversary date on which the step level advancement was due. Approval after that time must be made by the Board of Supervisors.
- .4 Special Step Level Increment—Exemplary Service. For exemplary service, a department head may recommend step level increment for a regular, permanent employee before the annual increment is due. The first increment of one step within 12 months of the last special increment must be justified in writing and be approved by the Employee Relations Officer prior to the effective date of the transaction.

Any action except a normal increment that would amount to a second increment within a 12-month period is considered exceedingly unusual and extraordinary, and must have substantial written justification, a special performance evaluation reflecting no less than overall outstanding performance and be approved by the Employee Relations Officer prior to the effective date of the transaction. Rev. 12/08)

.5 Flexible Classification Promotion—Step Level. In a flexible classification (where a position may be allocated at two or more levels, such as Clerk I or Clerk II), no examination for promotion to the second and subsequent classification levels is required. Promotion to the next higher classification level is not automatic and should coincide with the employee's annual performance evaluation, which serves as the documentation that the employee has earned the promotion. If the promotion to a higher classification level is at a time other than the annual performance evaluation, the department head must certify in writing that the employee has met the required qualifications for the next classification level and has performed satisfactory in all aspects of the job.

An employee may not be awarded an annual increment and then subsequently be promoted to a higher level flexible classification for the purpose of providing a second increment. Department heads wishing to recognize outstanding performance should use the special step level increment procedure.

111. Kern\$Flex Pay. Managers, mid-managers, and confidential employees qualify for Kern\$Flex, a flexible benefits plan. The County's contribution is the greater of a set percentage of the employee's base salary or the minimum contribution. In the event a qualified employee works out-of-class, Kern\$Flex will also apply to out-of-class pay earned. (Rev. 09/09) The minimum bi-weekly contributions are as follows:

Confidential	\$46.15
Mid-managers	\$57.69
Managers	\$69.23
Assistant Department Heads	\$80.77
Department Heads/Elected Officials	\$92.31

- 112. Fees, Commissions, Other Compensation. All fees, commissions, or other compensation of any nature received by an officer or employee in their official County capacity that is in addition to the compensation paid by the County will be turned into the employee's department and paid into the County treasury unless otherwise specifically provided by any provision of this Manual or the County Ordinance Code.
- 113. Other Pay Allowances. Refer to the applicable MOU.

114. Deputies. Every County officer, except members of the Board of Supervisors, may name as their deputies in the manner prescribed by law such persons herein classified and employed within their office as such officers in their discretion shall determine. If an officer appoints a non-county employee as a deputy, this deputy serves without compensation or benefits. However, if requested in advance, the Board of Supervisors may approve that these deputies receive actual and necessary traveling expenses incurred in performing duties requested by the appointing County officer at the same rate as a County employee.

115. Work Schedules.

- .1 *Maximum Working Hours*. No full- or part-time employee will be employed to work for more than a total of 40 working hours in any one workweek, authorized overtime excepted, unless authorized by the Board of Supervisors.
- .2 9/80 Work Schedule. Employees on a 9/80 work schedule work eight nine-hour workdays and one eight-hour workday each pay period. The eight-hour workday and the day off shall occur on the same day of the week in consecutive weeks. Department heads may require employees to submit and/or post their days and hours worked. (Rev. 12/08)
- .3 4/10 Work Schedule. Employees assigned to work a ten-hour workday on a four day per week normal work schedule.
- .4 12-hour Workday. Employees assigned to work a twelve-hour workday on a three or four day per week normal work schedule.
- .5 Special Work Schedules. Departments with operational cycles that require scheduling employees on other than their normal five, eight-hour days per week schedule must post, in advance, a written schedule of the complete operational cycle for each employee that provides for no more than 40 hours per employee work week. The schedule must be posted in a place accessible to the employees.
- .6 Variable, Project-Based Schedule. Departments requiring employee assignment on a project basis involving variable time periods must designate the employee in writing. The department head should establish the employee's estimated work schedule as far in advance as possible, and the schedule will be based on 40 hours in a workweek.
- .7 Reduced Work Week/Schedule. A reduced work schedule is one that permits an employee to work a regular, ongoing work schedule of less than 80 hours per pay period. A reduced work schedule cannot be less than 40 hours biweekly for a full-time employee or 20 hours biweekly for a part-time employee. A request to start, change, or cancel a reduced work schedule may be initiated by either an employee or the employer, and must be submitted two weeks in advance of the effective date. The mutually agreed upon reduced work schedule must be documented by a written letter of agreement, signed by the department head and the employee, and submitted to the Human Resources Division and placed in the employee's personnel file. The agreement cannot exceed one year in duration. The agreement must include as a minimum the following information:
 - a. Name and classification of employee;
 - b. Beginning and ending date of period of reduced work schedule;
 - c. Description of existing and reduced work schedule; and
 - d. Statement that there is an understanding that a request for a change or a cancellation of the agreed upon reduced work schedule must be submitted two weeks in advance of the requested change/cancellation.
- .8 Voluntary Furlough Program. A work furlough permits an employee to periodically take time off without compensation. The number of hours of furlough cannot exceed 40 hours biweekly for a full-time employee or 20 hours biweekly for a part-time employee. An employee may request uncompensated time off as a furlough by submitting a written request showing the dates and hours requested as furlough for department head approval.
- .9 *Job Sharing*. Job sharing is a program wherein two part-time employees are accomplishing the tasks, duties, and responsibilities of one full-time position. If the department only has one authorized full-time position,

the department must seek Board approval to convert the full-time position to two part-time positions. Both part-time employees are eligible for health benefits if they work 40 or more hours in a bi-weekly pay period. Leave accruals will be pro-rated based on hours worked. (Rev. 12/08)

- .10 Flexible Schedules. Upon mutual written agreement of the department head and an employee, the employee may be permitted to work a flexible schedule for a specified term that allows the employee to arrive or depart at other than normal work schedule times, provided that each workday is eight hours and a work week does not exceed 40 hours. (Rev. 12/08)
- .11 Payroll Considerations. Payroll considerations for alternate work schedules compensated at less than 40 hours per week, including voluntary furloughs, are as follows: (Rev. 12/08)
 - a. In the case of voluntary furloughs, include furlough hours on the Attendance Report using the furlough code. In the case of reduced work schedules, report the actual time worked on the Attendance Report. In the comments section, include the number of hours without pay due to reduced work schedule. (Rev. 02/09)
 - b. Time off without pay under a reduced work schedule or furlough is considered time worked for the following purposes: computing seniority, probationary period completion, promotions, step increase, and longevity pay.
 - c. Sick leave and vacation will accrue pro-rata based upon hours paid. Holiday pay and health plan benefits are earned in the same manner as for part-time employees. Health Plan eligibility is based on the number of hours paid. (Rev. 01/09)
 - d. The retirement system is structured to pay benefits based on earnable income, not income earned for eligible employee who work 20 hours per week or more. Years of service credit are reduced for part-time employees; however, the annualized salary rate is used for calculation of final average compensation.
 - e. Time off without pay as a furlough or under a reduced work schedule is not considered hours worked for overtime compensation purposes except in the event an employee is called back to work (Call-back Pay).
 - f. Longevity and shift differential pay will be paid as a premium percentage based on hours worked.
 - g. Those employees classified as exempt may not reduce their workweek or otherwise voluntarily furlough in increments of less than one day. Exempt employees may request alternate work schedules.
- <u>116.</u> <u>Overtime</u>. The provisions of this Chapter concerning overtime shall be supplemental to, governed by, and construed consistently with Chapter 3.24 of Title 3 of the Ordinance Code.
- .1 *Authorization*. Only a department head or designee authorized in writing by the department head may authorize overtime work. Overtime costs are requested and approved as a part of the annual budget process.
 - .2 Authorized Overtime Defined. Authorized overtime is defined as follows:
 - a. *Normal Work Schedule*. Time worked in excess of eight hours in a workday or 40 hours in a workweek for employees on a normal work schedule.
 - b. *9/80 Schedule*. Time worked in excess of nine hours in a workday or 40 hours in a workweek for employees assigned to work a 9/80 schedule. (see Section 104.18 for 9/80 workweek definition.)
 - c. 4/10 Work Schedule. Time worked in excess of ten hours in a workday or 40 hours in a workweek for employees assigned to work a ten-hour workday for four days per week as their regular schedule.

- d. 12-hour Workday. Time worked in excess of twelve hours in a workday or 40 hours in a workweek for employees assigned to work a 12-hour workday three or four days per week as their regular work schedule.
- e. Special Work Schedules. For work schedules established under subdivision H of Ordinance Code section 3.24.020, time worked in excess of the work schedule established by the department head for employees on other than the normal work schedule or time worked in excess of 40 hours per week.
- f. Project Based Variable Work Schedule. Time worked in excess of the eight hours in a workday or 40 hours in a workweek.
- g. Flexible Schedule. Employees working a flexible schedule during any week with the permission of the department head shall be paid overtime only for hours worked in excess of 40 hours during any such week.
- h. *Memoranda of Understanding Employee contract*. As otherwise provided for in an MOU or a contract with a contract employee. The terms and conditions of the contract or MOU supersede any contrary provisions of the Ordinance Code or this Manual.
- .3 Extra Help Employees. Extra help employees will receive overtime compensation for all hours worked in excess of 40 hours in a workweek. Notwithstanding any other provision of this Chapter, in no event shall an extra help employee receive overtime compensation in excess of what a regular employee in the same classification, working the same hours, would receive. At the County's option, this overtime may be paid as compensatory time off.
- .4 Exempt Employees—General. Those employees classified as management and mid-management, attorneys in County Counsel's or Public Defender's Office, Board of Supervisors' staff and others exempted from Chapter 3.24 of the Ordinance Code by the Board of Supervisors are exempt from overtime provisions of Chapter 3.24.
 - a. When, due to extraordinary circumstances, substantial additional work has been performed beyond reasonable job requirements of these exempt employees, the department head may grant limited paid time off to the employee.
 - b. At the request of a department head, the Board of Supervisors may by resolution designate specified management and mid-management personnel as eligible to receive overtime.
- .5 Exempt Employees During an Emergency. During an emergency requiring the activation of either the County Emergency Operations Center and/or a departmental emergency operation center, the County Administrative Officer may approve additional pay for employees exempt from the provisions of this chapter if the emergency is of sufficient duration and degree to warrant such pay. The affected employees must be sheriff, fire, or other safety personnel defined under the Fair Labor Standards Act or, if non-safety personnel, the employees must be primarily engaged in extraordinary work above and beyond their usual duties.

Exempt employees are eligible for this additional pay for all hours worked over and above eight (8) hours in a single day. Exempt employees shall be paid, at their regular hourly rate, for each additional hour worked between the hours of 5:00 p.m. and 8:00 a.m. Monday through Friday morning, and any hours worked from 5:00 p.m. Friday until 8:00 a.m. Monday morning. Employees shall be paid cash in lieu of compensatory time.

If there is any reimbursement from Federal or State agencies, all departments whose exempt employees have received such additional pay shall submit the additional pay as "overtime" or "additional pay" for Federal and State reporting purposes.

Within one month after the cessation of the emergency, the County Administrative Office shall present a report to the Board of Supervisors detailing the additional amounts paid, as well as any reimbursement anticipated or received.

- .6 Employees Working in Two Departments. An employee who works in two or more departments in any combination of full-time, part-time, or as extra help is entitled to compensatory time off or paid overtime pursuant to section 116.2 only for the overtime worked in one department, except as required by law. All other hours worked in any other department shall be compensated at the employee's regular rate of pay for the position involved. Such employee may only be authorized to work overtime in a single department during any workweek, unless authorized by the Board of Supervisors.
- .7 Shift Changes. Routine shift changes in workday schedules that cause working hours in excess of a regular workweek will not entitle an employee to any overtime compensation, nor will an employee be penalized by loss of pay if such shift change causes working hours of less than the regular working week.
- .8 *Public Emergency*. A public emergency is a declaration by the Board of Supervisors based on either a public calamity due to fire, flood, earthquake, riot, insurrection, pestilence or other catastrophe adversely affecting the public peace, health, safety or general welfare.
 - a. The Board of Supervisors, after receiving request from the department head and recommendation from the administrative officer, may approve cash compensation for authorized overtime worked by non-exempt employees in emergency situations or when due to unusual circumstances it would create an extreme hardship for the office, department, or institution involved to conform to the provisions relating to compensatory time off. Such compensation will be at the rate of one and one-half (1 ½) times the non-exempt employee's regular rate of compensation.
- .9 Call-back Overtime and Stand-by Pay. Refer to the applicable MOU for represented employees. Otherwise eligible unrepresented employees are entitled to call back overtime, standby pay and court standby pay as provided for in the MOU covering represented employees working in the same classification, on the same shift and for the same number of hours as the unrepresented employee. When such is not the case, reference Ordinance Code sections 3.24.010(B) and 3.24.090 for call back overtime and Ordinance Code sections 3.24.010 subdivisions (G) and (H), 3.24.100, 3.24.110 and 3.24.120 for standby pay.
- .10 Computation of Overtime. Overtime shall be calculated in accordance with section 3.24.160 of the Ordinance Code.
- .11 Regularly Scheduled Overtime. Notwithstanding any other provision of this Chapter, in the event that authorized overtime is regularly scheduled and is included in an employee's "compensation earnable," as defined in Government Code section 31461, the overtime must be approved by the Board of Supervisors.
- <u>117.</u> <u>Compensatory Time Off (CTO).</u> A regular employee is entitled to receive CTO in lieu of paid overtime at the rate of one and one-half hour for each hour of overtime worked. Compensatory time off shall be included in any computation of time used as a measure of any employee benefit or salary schedule.
 - .1 Approval. Department heads must approve the time when an employee will take CTO.
- .2 Maximum Hours. Employees cannot accumulate more than 120 hours of CTO credit, unless recommended by the County Administrative Officer and approved by the Board of Supervisors. Additional hours will only be allowed for those employees involved in seasonal work requiring significant overtime, and where predictable slack work periods will permit reduction of CTO balances to no more than 120 hours of credit. To request additional hours the department should submit a letter to the County Administrative Officer, including the names of the employees involved, requested maximum hours accumulation, justification for the additional hours, and anticipated time of year when the CTO balance will be reduced.
- .3 Departmental Training Meetings. If an employee is required by the department head to attend a special departmental training meeting during off-duty hours, the employee is entitled to CTO at the rate of one and one-half hour for each hour of attendance at the meeting.

- .4 Cash Payment in Lieu of CTO. The Board of Supervisors, after receiving request from the department head and recommendation from the County Administrative Officer, may approve cash compensation for authorized overtime worked in emergency situations or when due to unusual circumstances it would create an extreme hardship for the office, department, or institution involved to conform to the provisions relating to compensatory time off.
- .5 Payment Upon Separation. Employees are entitled to a cash payment of CTO balances upon separation. When an employee is leaving employment, the employee should be encouraged to take CTO so that the employee's CTO balance is zero upon separation. For employees transferring from one department to another, the department head should arrange work schedules so that the CTO balance is reduced as much as possible prior to transfer. The CTO balance may be carried over to the receiving department; however, the receiving department should be notified of the balance. Otherwise, the employee should receive payment for the CTO balance from the department that they are leaving.
- <u>118.</u> <u>Paid Sick Leave.</u> All employees are eligible to accrue paid sick leave. Employees commence accruing paid sick leave on the first date of employment. Paid sick leave may be taken as it is accrued.
- .1 Accrual Rate and Maximum Accrual. The maximum paid sick leave accrual and the accrual rate for represented employees are as specified in the applicable MOU. The maximum paid sick leave accrual and the accrual rate for part-time employees shall be proportionate to the maximum accrual and accrual rate of full-time employees based on the number of regular hours worked per pay period by the part time employee.

Non-elected management, mid-management, and confidential employees accrue paid sick leave as follows:

Type of Hours Worked	YEARS OF CONTINUOUS SERVICE	BIWEEKLY ACCRUAL	ANNUAL ACCRUAL	MAXIMUM ACCRUAL
Regular Biweekly	0 through 5	2.66667 hrs.	8.67 Days	
Regular Biweekly	6 through 10	3.07692 hrs.	10 Days	
Regular Biweekly	11 or more	3.69231 hrs.	12 Days	1152 hrs.

Extra help, hourly rate and elected employees accrue paid sick leave as follows:

TYPE OF HOURS	BIWEEKLY	MAXIMUM
Worked	ACCRUAL	ACCRUAL
Regular Biweekly	2.66667 hrs.	48 hrs.

- .2 Use of Paid Sick Leave. Upon an oral or written request, an employee shall be permitted to use sick leave for the purposes required by Labor Code section 246.5, including the:
 - a. For the diagnosis, care, or treatment of an existing health condition of, or preventative care for, an employee or an employee's family member. Use of paid sick leave for an employee's family member is limited to a maximum of 80 hours per calendar year.
 - b. For paid time off due to the death or funeral of an employee's family member. Use of paid sick leave due the death or funeral of an employee's family member is limited to a maximum of 80 hours per calendar year.
 - c. For an employee who is a victim of domestic violence, sexual assault, or stalking, the purposes described in Labor Code sections 230 (c) and 230.1 (a).
 - d. For the purposes of this section, "family member" is generally defined by Labor Code section 245.5 (c), and shall include an employee's child (biological, adopted, foster child, stepchild, legal ward, or child to whom the employee stands in loco parentis), parent (biological, adopted, foster parent, stepparent, legal guardian, or person who stood in loco parentis when the employee was a minor child), spouse, registered domestic partner, grandparent, grandchild, sibling, parent-in-law, grandparent-in-law, or sibling-in-law.

- e. Extra help, hourly rate and elected employees shall not be eligible to use paid sick leave until their 90th day of employment unless rehired within 12 months of original date of hire.
- f. Departments shall not deny an employee the right to use paid sick leave, or discharge, threaten to discharge, demote, suspend, or in any manner discriminate against an employee for using paid sick leave, or attempting to exercise the right to use paid sick leave.
- .3 Doctor's Certificate. An employee must submit a doctor's certificate if paid sick leave is taken in excess of five consecutive days or five days in one month. A department head or the County Administrative Officer may require a doctor's certificate if an employee has been or will be absent due to illness three consecutive days or three days within one month. If either the County Administrative Officer or the department head is dissatisfied with the doctor's certificate, the employee can be required to submit to an examination by a doctor selected and paid for by the County. In this instance, only if the doctor determines that the employee was indeed ill will the employee be entitled to paid sick leave. An employee refusing to submit to this exam will not be entitled to receive paid sick leave. Employees having a loss of salary pursuant to this provision may appeal the loss as a suspension pursuant to Civil Service Rule 1700 et. seq. No employee shall suffer any loss of pay until the appeal is final. (Rev. 10/08)
- .4 Bonus Pay for Unused Paid Sick Leave. The annual cash bonus for unused paid sick leave is provided within the applicable MOU. Management, mid-management and confidential employees are eligible to receive an annual cash bonus equal to 24 hours at their regular rate of pay if on the last day of the last payroll period to be paid in the calendar year they have accrued the maximum amount of paid sick leave and have used 10 hours of paid sick leave or less during the previous 26 payroll periods. The bonus is automatically paid.
- .5 Effect of Leave of Absence—Accrual Rate. An authorized leave of absence without pay or qualifying military leave does not constitute a break in service for the purpose determining the employee's paid sick leave accrual rate, but paid sick leave credit is not earned during the leave period.
- .6 Disposition Upon Termination. If an employee terminates his or her employment and is rehired by the employer within one year from the date of termination, previously accrued and unused paid sick leave shall be reinstated. The employee shall be entitled to use previously accrued and unused paid sick leave upon rehiring.
- .7 Payment Upon Retirement or Death. The percentage payment of sick leave balances when a represented employee retires or dies is provided for in the applicable MOU. The following applies to non-elected management, mid-management, and confidential employees. Extra help, hourly rate and elected employees are not eligible for payment of unused sick leave balance.

When an employee retires (excepting deferred and disability retirement), or if an employee dies, the following percentages will be paid to the employee or the employee's estate:

Less than 20 years of continuous service: 50%

More than 20 years and less than 25 years of continuous service: 75%

25 or more years of continuous service: 100%

- .8 Fire Department—Conversion of Balances. If an employee's basis of service is changed to or from a 56 hour work schedule, any sick leave balance at the time of the change will be converted to an equivalent balance under the employee's new basis of employment.
- 119. <u>Vacation Leave.</u> Only probationary, temporary, provisional, and permanent employees are eligible to accrue vacation leave. (See section 121 for excluded employees.) Vacation leave is accrued each payroll period. Each employee's vacation balance is increased by the vacation time earned (accrued) and decreased by vacation time taken. Employees will only be credited with the amount of vacation time actually earned at the rate and the time of accrual, irrespective of the total amount of the vacation time that an employee may earn in any one year period of employment. Employees may use their accrued vacation leave at any time, subject to department head approval and provided that the amount taken at one time does not exceed twice the amount the employee currently earns for one year. Any employee becoming ill while on vacation leave may substitute sick leave for vacation leave only while hospitalized.

- .1 Authorization. Department heads are responsible for approving vacation leave requests. A department head may refuse a request for good cause, defined as substantial detriment to the proper and efficient operation of the department. The employee may appeal a department head's refusal in writing to the Board of Supervisors, which may overturn the department head only if it is found that the department head acted in an arbitrary manner or without good and sufficient cause.
- .2 Accrual Rate. The vacation leave accrual rate is as provided with the applicable MOU. Part-time employees will earn vacation leave at a rate proportionate to full-time employees based on the number of regular hours worked by the part-time employee per pay period in relation to 80 hours.

The accrual rate for management, mid-management, and confidential employees is as follows:

Length of Service	Biweekly Accrual Rate	Annual Accrual	Maximum Accrual
0 (Start of first year) through 4 years	3.69231	96 hrs.	312 hrs.
5 (Start of fifth year) through 9 years	5.23077	136 hrs.	432 hrs.
10 (Start of tenth year) through 14 years	6.76923	176 hrs.	552 hrs.
15 years (Start of fifteenth year and after)	8.30769	216 hrs.	672 hrs.

- .3 Maximum Accrual. An employee's vacation time balance (accrual) may not exceed the stated maximum amounts. If the maximum amounts are reached, the employee will not earn (accrue) vacation leave until the vacation leave balance is reduced below the maximum.
- .4 New Employees. New employees will accrue vacation leave for accounting purposes only from and after the first day of regular and continuous employment. They are not entitled to take vacation leave until completion of 13 biweekly payroll periods, at which time they will have accrued approximately one-half of their first year's annual vacation leave accrual. Employees who terminate their employment before completion of the 13 biweekly pay periods will be automatically paid for any earned vacation leave balances.
- .5 Effect of Other Leaves—Accrual Rate. An authorized leave of absence without pay or qualifying military leave does not constitute a break in service for the purpose of determining the employee's vacation accrual rate, but vacation credit is not earned during these leave periods.
 - .6 *In-lieu Compensation*. Wages will not be paid in lieu of taking vacation leave.
- .7 Disposition Upon Separation. Employees separating from County service, for any reason, will receive payment for their vacation leave balance as of the termination date calculated at the employee's current compensation rate.
- .8 *Terminal Vacation*. Only employees leaving County service by retirement are allowed to take terminal vacation immediately prior to separation. Retiring employees, including those receiving a disability retirement, may elect to take paid vacation leave immediately prior to their retirement date in the amount of their vacation leave balance, or may receive a cash payment for their vacation leave balance.
 - a. *Effect on Employee's Position*. If an employee elects to take terminal vacation, the employee's position is deemed vacant on the date the terminal vacation (retirement) begins and the department may take action to fill the position.

- b. *Employee's Status*. During terminal vacation, the employee is in a special employment status in that the employee remains a County employee only for the purpose of receiving compensation, but has no other status or powers associated with the position vacated, and upon commencement of the terminal vacation shall have no right to return to the position vacated without the authorization of the appointing authority, whose decision shall be final.
- .9 Reemployment or Transfer to Extra Help. When a terminated employee is reemployed in a regular classified and budgeted position within 30 days of the date of termination, the employee's seniority is restored for the purpose of determining the employee's vacation leave accrual rate and maximum accrual. When an employee transfers from a regular classified and budgeted position to extra help employment and is retransferred to a regular classified and budgeted position within 30 days of the original transfer, seniority for purposes vacation accrual rates and maximum accruals shall be restored.
- .10 *Transfer To Extra Help Without Retransfer*. Employees electing to transfer to an extra help position with an accrued vacation leave balance must deplete their vacation leave balance within nine months of the date of transfer or the vacation leave balance will lapse and the employee will be paid for the vacation leave balance at the employee's then present compensation rate.
- .11 *Transfer to Part-Time Position*. If an employee's transfer from a full-time to a part-time position causes the employee to exceed the maximum vacation leave accrual for the part-time position, the employee will be paid for that amount of the vacation leave balance over the maximum allowed.
- .12 *Fire Department—Conversion of Balances*. If an employee's basis of service is changed to or from a 56-hour work schedule, any vacation leave balance at the time of the change will be converted to an equivalent balance under the employee's new basis of employment.
- .13 Cash Payment of Accrued Vacation Balance—Financial Hardship. If an employee incurs a serious financial hardship because of family illness or death, the employee may request in writing, with supporting justifications, to cash out any vacation leave balance. If approved by the department head, a Claim for Payment will be submitted to the Auditor-Controller-County Clerk. Disputes arising from the department head's decision will be resolved by the Employee Grievance Procedure (Exhibit A).
- <u>120</u>. <u>Vacation and Sick Leave Benefits—Exclusions.</u> Extra help employees, employees whose compensation is fixed at a flat hourly rate, elective officers, and members of appointed boards or commissions do not receive vacation leave benefits. Members of appointed boards or commissions do not receive sick leave benefits.

121. Vacation and Sick Leave Benefits—Disposition Upon Assuming Elective Office.

- .1 *Elected Officer*. An elected County officer that has accrued during employment with the County sick and/or vacation leave balances may at the time of assuming office either: 1) cash in the entire vacation balance and the percentage of the sick leave provided for his/her position and seniority under section 118 of this Chapter at the compensation level of the officer's prior county employment; or 2) retain the sick and vacation leave balances while serving as an elected officer; or 3) if reemployed as a County employee with 30 days of leaving the elected office, retain such balances in accordance with the policies governing sick and vacation leave generally.
- .2 Employees Appointed by the Board of Supervisors to Elective Office. Section 122.1 shall not apply to an employee appointed by the Board of Supervisors to serve in an elective office because of a vacancy created by death, retirement, resignation, or removal, provided the employee serves in the office for less than six months and, unless prevented by circumstances beyond the control of the employee, returns to a regular classified position within 30 days after leaving said office. If these requirements are satisfied, the employee will continue to accrue vacation and sick leave benefits during the appointment period at the same rate that the employee would have been entitled to if not appointed. The value of the employee's sick and vacation balances shall at all times be in accordance with the employee's classified position.
- 122. <u>Vacation Donation Program—Catastrophic Leave.</u> An employee may donate accumulated vacation time to another employee who is on catastrophic leave, subject to the provisions below. The purpose of this program is to provide a portion or all of an employee's pay during the time the employee would otherwise be on medical leave of

absence without pay pursuant to the Civil Service Rules. Catastrophic leave benefits are contingent on the receipt of donated vacation time in the manner described below.

- .1 Compliance with Civil Service Leave of Absence Rules. Catastrophic leave will conform to the Civil Service Rules for leave of absence without pay except that during that portion of the leave of absence, which is also a catastrophic leave, the employee will be paid through the donation of vacation time by another employee. Catastrophic leave will run concurrent with a leave of absence without pay, and the employee will not accrue any sick or vacation leave while on catastrophic leave.
- .2 *Eligibility*. An employee is eligible for catastrophic leave if faced with financial hardship due to injury or prolonged illness of the employee or employee's spouse, parent or child (based on medical evidence) and the employee is absent from work caring for himself or herself or family members and the employee has exhausted all accrued vacation, sick leave and compensatory time off (CTO).
- .2 *Limitations*. An employee cannot take more than six months of catastrophic leave during any 12-month period. Employees may only donate vacation time to an eligible employee, not sick leave or CTO.
- .3 Procedure. The employee or designee must submit a written request to the Human Resources Division to establish a catastrophic leave bank. The request must provide sufficient information to enable the Employee Relations Officer to determine whether the reason for the leave qualifies as catastrophic. This information will be maintained confidentially to the extent required by law. Catastrophic leave requests for injury/illness must include supporting medical verification from a licensed physician. If the request is for a family member, it should also specify that the employee's attendance to the ill or injured family member is required. The request must include the estimated date of return to work
- .4 Request for Vacation Time Donations. It is the responsibility of the employee or co-workers to canvass other employees for the donation of vacation time. Donations are voluntary and coercion of fellow employees is strictly prohibited.
- .5 Donation Provisions. Donations must be made on the County approved authorization form. All donations are irrevocable. Donations are taxable on the part of the recipient, in accordance with IRS regulations, and are subject to withholding as required by law. Donations must be a minimum of eight hours. The County will convert the donor's vacation time hours to a dollar equivalent amount. Ninety percent (90%) of that dollar amount will then be converted to hours, using the recipient's hourly wage, resulting in hours applied to recipient's catastrophic pay.
- .6 Health Insurance Coverage and Retirement Contributions. Health insurance coverage and retirement contributions will continue in the same manner as if the recipient employee was on sick leave.
- .7 Termination of Catastrophic Leave. Catastrophic leave will be terminated when one or more of the following occurs:
 - a. The employee has exhausted six months of catastrophic leave during any 12-month period.
 - b. The employee has exhausted all of his or her rights under the Civil Service Rules for unpaid medical leaves of absence, whether paid in part or in full from catastrophic leave pay.
 - c. Donated leave credits have been exhausted.
 - d. Death of the ill or injured employee or subject family member.
 - e. The employee returns to full-time, active County employment.
- <u>123.</u> <u>Holidays.</u> The holiday schedule for represented employees is provided for within the applicable MOU. The holiday schedule for unrepresented employees is as follows:

July 4th New Year's Eve

Labor Day Thanksgiving Day Day after Thanksgiving Day Christmas Eve Christmas Day New Year's Day Martin Luther King's Birthday Washington's Birthday Memorial Day

- .1 Days Observed. Holidays that fall on Saturdays are observed on the preceding Fridays. Holidays that fall on Sundays are observed on the following Mondays. In a year in which Christmas and New Year's Day fall on a Saturday, the holidays are observed on Friday, and the Christmas Eve and New Year's Eve holiday are observed on the preceding Thursday. In a year in which Christmas Eve and New Year's Eve fall on a Saturday or Sunday, the holidays are observed on the preceding Friday.
- .2 *Eligibility—Exception*. An employee who does not receive any pay the workday preceding a holiday is not entitled to receive pay for that holiday.
- .3 Effect of Leaves, Days Off. If a holiday falls on a day that an employee is absent on paid sick or vacation leave, the holiday will not be charged against the employee's leave balance. If a holiday falls on an employee's scheduled day off, the employee must be granted an alternate day off. Employees on a leave of absence without pay will not be compensated for holidays.
- .4 Alternate Work Schedules. Employees normally scheduled for a 9, 10 or 12 hour shift will be credited with eight hours for the holiday and may transfer credit from accumulated compensatory time off or accrued vacation leave to cover remaining hours not worked on the holiday.
- .5 Management Employees. When a management or mid-management employee is required by the department head to work on a County holiday, the employee is paid time and one-half their regular rate of pay in addition to their base compensation for the holiday.
- .6 Part-time Employees. Only those part-time employees who are assigned a regular and definite schedule to work at least two calendar days per week, irrespective of the number of hours of work assigned per day, are entitled to holidays. These employees will be paid for the holiday only if the holiday falls within the employee's regularly designated working schedule.

A part-time employee regularly scheduled to work on a holiday, but who is not required to work on such holiday, is entitled to receive time off with pay for the number of hours for which he/she was regularly scheduled to work.

If all or part of a holiday falls within a part-time employee's regularly designated work schedule, but the employee is required to work, the employee will be paid for the time worked at one and one-half times the regular rate of pay in addition to the employee's regular compensation for the holiday or part thereof.

Any part-time employee who is required to work on a holiday that does not fall within the regularly designated work schedule will be paid at one and one-half times the regular rate of pay for the hours worked, but is not entitled to regular compensation for that holiday.

124. Other Leaves and Time Off.

- .1 Rest Periods. A department head may authorize rest periods not to exceed 15 minutes during each four-hour work period. An employee's failure to take a rest period is not a basis for ending a workday early or for earning overtime pay. Per Labor Code section 1030, departments must provide a reasonable amount of break time to accommodate an employee desiring to express breast milk, unless doing so would seriously disrupt operations. The break time should coincide with the employee's paid break time. If not, the break time is unpaid. Departments must also make a reasonable effort to provide lactating employees with the use of an appropriate facility for milk expression, such as a vacant office. This statute specifically notes that a toilet stall is not an appropriate facility.
- .2 *Voting Time*. An employee who does not have sufficient time outside of working hours to vote at a Statewide election may take off enough working time such that, with available non-working time, the employee will be able to vote. No more than two hours of this time will be paid time and must be taken at the beginning or end of

the regular working shift, whichever allows the employee to vote with the least time off, unless otherwise mutually agreed. Employees are to give at least two working days' notice of the need for time off to vote, or as soon as known. At least 10 days before every Statewide election, department heads will conspicuously post these procedures regarding time off for voting.

.3 Jury Duty and Court Witness. All regular full and part time and extra help employees shall be entitled to time off without loss of pay when legally required pursuant to a duly served subpoena or other legal process to serve on a jury or to appear as a witness in a criminal action or proceeding involving an event or transaction perceived or investigated in the course of the employee's official duties or to appear as a witness in civil action or proceeding, including an administrative proceeding, involving an event or transaction perceived or investigated in the course of the employee's official duties. Such time off shall include any actual and necessary travel time from the regular place of employment to the court or hearing place designated in the jury summons, subpoena or other legal process.

Employees receiving their regular compensation while on jury duty are ineligible to receive juror fees. Employees are to advise jury services' staff of their status as a County employee and that they are receiving their regular compensation. Any fees or sums collected by employees for serving a court on their own time, such as vacation or on an unscheduled workday, are retained by the employee, as is mileage reimbursement.

- .4 Civil Service Examination. Employees are entitled to time off with pay, including travel time from and returning to the employee's regular work location, to take a civil service examination that is scheduled during the employee's normal working hours. The employee is to provide the department head with 48 hours notice. The department head may request a certification from the Employee Relations Officer documenting the employee's presence at the examination and the duration of the exam.
- .5 Department Head Absences. A department head must notify each member of the Board of Supervisors and the County Administrative Officer via memorandum if he/she is to be absent for more than one week. Board of Supervisors' approval is required if a department head is absent from the State for more than 30 days (Gov. Code section 1063).
- .6 Paid Leave Time—Exempt Employees. Any officer or employee deemed "exempt" or "non-covered" under the provisions of the Fair Labor Standards Act and who is subject to the "executive," "administrative," or "professional" exemptions from overtime compensation under that Act, will not have his/her regular biweekly pay or paid leave allowances subject to reduction on account of an absence from duty of less than a day. Upon a written request to establish a catastrophic leave bank, an exempt employee may use less than eight (8) hours of paid leave allowances for the purpose of catastrophic leave eligibility. "Paid leave allowances" include accrued vacation leave credit, sick leave credit, administrative time-off credit, accumulated CTO, and any other entitlement to a paid leave of absence.
- .7 Pregnancy Related Leave. Accumulated sick leave may be used for pregnancy-related illness and disability, childbirth, and postnatal recovery, subject to established procedures and limitations governing sick leave usage. An employee shall be allowed to work through the pregnancy until physically or emotionally unable to meet normal job demands.

At that time of "temporary disability", the employee is to submit a request to the department head for use of accumulated sick leave to cover the pregnancy-related disability period through childbirth and reasonable postnatal recovery along with a physician's statement specifying the probable date of delivery and probable date of return to work. Use of sick leave for postnatal recovery is allowed only for the time the employee is actually unable to work, with a maximum of fifteen working days following delivery allowable without further physician verification. Disability that continues beyond the maximum duration will require verification by a physician and an additional request for sick leave usage. Beyond the recovery point mentioned above, additional leave for child care cannot be charged to accumulated sick leave, but may be requested in the form of vacation, compensatory time off, or leave without pay (personal). Refer to Chapter 2 for disability related provisions.

.8 Leave of Absence Without Pay. Submit a Change in Employee Status (CES) form and a Form 395-5230, Request For Leave of Absence, along with a doctor's note, to the Human Resources Division detailing the

circumstances and conditions of the leave. See Civil Service Rule 1200 for specific guidelines for leaves of absence.

- .9 Leave of Absence—Health and Dental Plan Premium Payments.
- a. *Job-Connected Illness or Disability*. The County will continue to pay medical and dental premiums for the employee and dependents for up to one year. At the end of this time, the employee has the option of continuing the health and dental plan at the employee's personal expense.
- b. *Mandatory Leaves-of-Absence*. In cases of non-job related illness or disability, Family Care Leave (maternity), and Intermittent and Military Leave, the County will continue to pay medical and dental premiums for the employee and dependents for six full payroll periods plus the payroll period in which the employee was first placed in a leave without pay status, providing the employee continues to qualify for leave without pay. Following this time, continuation of the health and dental plans is at the employee's option as provided below.
- c. *Discretionary Leave-of-Absence Without Pay*. In cases of personal necessity leave, military leave other than as specified in Civil Service Rules 1201.40, or Educational/Personal Enrichment Leave without pay, the County will not continue to pay the health and dental premiums while the employee is on leave without pay status except as provided below.
- d. Continuation of Health and Dental Plans While on Leave. To continue the health and dental plan while on "leave without pay status," after the allowable time period, the employee will pay in advance the full amount of the premiums. Contact the Human Resources Division of the County Administrative Office for instructions. When an employee returns to work, providing the employee otherwise qualified for coverage, the employee will be covered by the health and dental plan without a health statement.

If an employee does not arrange to continue medical and dental insurance premium payments during the leave of absence, insurance coverage will be terminated after the period of County obligation.

<u>125.</u> <u>Industrial Accidents.</u> The County has a wage continuation plan for employees who are sickened or injured by an industrial accident. Labor Code section 4850 provides for up to fifty-two weeks leave of absence without loss of pay for safety members who are sick or injured as a result of an industrial accident.

An injured employee is entitled to receive full pay without using accumulated sick leave during the first three days of absence due to incapacity to work from industrial sickness or injury determined by the State workers' compensation law. However, the employee must deposit any compensation received during this period under the workers' compensation law in the County treasury. The date of injury is counted as the first day.

After the three-day period, the employee has two options:

- a. To take a leave of absence without loss of pay, for a maximum of the total work days equal to the employee's accumulated sick leave balance. The employee's sick leave balance is charged during the leave of absence. Sick leave used during the absence is restored to the employee's accumulated balance on the basis of three days restored for each full week of disability (partial week disabilities will be prorated accordingly). Any workers' compensation payments received by the employee, however, must be deposited into the County treasury.
- b. To take a leave of absence without pay, and receive workers' compensation at the rate of two thirds (2/3) of the employee's biweekly rate, not to exceed the maximum weekly rate of \$490.

The employee must choose one option; the two options cannot be combined.

Workers' compensation payments are nontaxable for federal and State income tax and Social Security. The County's Return to Work Program information is contained in Exhibit D.

.1 Fire and Safety Personnel – 4850. Under Labor Code Section 4850, employees covered under Section 31469.3 and 31676.1 of the Public Employees Retirement Act of 1937, commonly referred to as safety members, are entitled to a leave of absence with full pay for a maximum period of fifty-two aggregate weeks without using sick leave or vacation balances for a work related injury.

A Request for Payment of 4850 Time is submitted to Risk Management who then forwards the request to the Auditor-Controller-County Clerk. A monthly report of workers' compensation claims for each department is prepared by Risk Management and forwarded to the Auditor-Controller-County Clerk. When a disability under Section 4850 is expected to exceed three months, the employee may request changes to his/her federal and State exemptions.

.2 General Employees. Risk Management will determine if the claim is a valid Workers' Compensation Claim and, if so, commence paying benefits. Risk Management will notify the department of sick leave adjustments to be made to the employee's sick leave balance. A Change in Employee Status (CES) form is prepared to restore the sick leave balance. The Auditor-Controller-County Clerk will cancel or deposit Workers' Compensation checks returned to the County by the employee.

126. Break in Service/Employment—Exceptions and Effect Upon Return to Service/Reemployment.

- .1 Non-job Connected Illness. Leaves of absence for any illness unconnected with employment with the County which do not exceed 30 days at any one time shall not constitute a break in service and upon return to service the employee shall return at the same step level for his position at which he left without credit for the period of his absence on leave in determining his right to advance to a higher step level, and his anniversary date shall be extended accordingly.
- .2 Leaves of absence in excess of 30 days granted for any reason except as provided in subsections .3, .4, and .5 of this section shall constitute a break in continuity of service, but not a break in employment.
- .3 Job Connected Illness or Injury. Leaves of absence without pay and without limitation as to time granted for injuries or illness suffered by an employee during the course and scope of his employment with the County and during the period that such employee is drawing temporary disability insurance for such injury or illness under the workers' compensation laws of the State of California shall not constitute a break in service so far as vacation accrual rates are concerned and the employee's seniority with respect to vacation accrual rates shall be deemed restored upon return to active service.
- .4 Disability Retirement—Reemployment. Any employee who is granted a service-connected disability retirement who is later determined by the retirement board to be no longer incapacitated and who is then reemployed by the County is deemed to have been on an approved leave of absence without pay for the period of time the employee received disability retirement. When reemployed, the employee is considered a new employee for the purposes of sick leave credit or accrual rates, but so far as vacation accrual rates are concerned, the employee's seniority with respect to vacation accrual rates shall be deemed restored.
- .5 Military Leave—Reemployment. A leave of absence to enter and entry into the Armed Forces of the United States pursuant to and which specifically fulfills the requirements of section 389 et seq. of the Military and Veterans Code and other applicable provisions of law which require the County to provide continuous service credit and associated benefits as described for persons employed by the County who temporally leave employment for military service provided the affected employee applies for reemployment with the County within 90 days, or within such other time frame as may be specified by law, after discharge from the Armed Forces, where the discharge is under conditions other than dishonorable.
- <u>127.</u> <u>Filling a Vacant Position.</u> To start the process to fill a vacant regular full- or part-time position, submit a Personnel Requisition to the Human Resources Division.
- .1 *Certification of Names*. The Human Resources Division will certify the names allowable under the Civil Service Rules and instruct them to contact the appointing authority within five days to arrange an interview. The employment application of each certified eligible is sent to the requesting department. (Rev. 08/15)

.2 Interview and Selection. The appointing authority conducts the interviews and selects one of the eligible candidates. If the position requires a post-offer physical examination (see below), contact the Human Resources Division, which will make the arrangements with the service provider and notify the department when physical examination clearance is received. The appointing authority arranges a hire date with the appointee, completes the Human Resources Division forms necessary for placing the employee on the payroll (see Chapter 2).

The appointing authority notifies those certified eligibles that were not selected, and advises them that their names will remain on the eligible list for consideration for future appointments.

- .3 Post-offer Physical Examinations. The Human Resources Division maintains a list of classifications requiring post-offer physical examinations.
- <u>128</u>. <u>Employee Transfers</u>. An employee may transfer from one department to another in the same classified position with the joint consent of both of the involved department heads and in accordance with the Civil Service Rules. The transferring employee retains the same step level and the employee's anniversary date is unchanged.
- 129. Retired Employee Hiring. Board of Supervisors approval is required to hire a retired County employee. The Board letter is to identify the position, and the proposed hiring salary range and step, and provide the justification of the special skills or knowledge possessed by the individual and needed by the department. Employment is limited to 120 working days or 960 hours, whichever is greater, in the 12-month period following the date of employment. The 12-month period of employment should run concurrently with the County fiscal year, from July 1st to June 30th. All rehired retirees are required to be off County payroll no later than June 30 at the end of every fiscal year. The employee's retirement status remains intact and retirement contributions are not taken.
- .1 Limitation on Retired Employee Hiring. Pursuant to AB 775 (Chapter 57, Statutes of 2007), no retired employee may be hired if that retired employee received unemployment insurance compensation following employment with the County within the previous 12 months. (Rev. 12/07)
- .2 Post Retirement Employment and Requirement for Bona Fide Separation and Certification of No Prearrangement. In no case is a retired person eligible for appointment if he or she received any unemployment insurance compensation arising out of prior employment during the 12-month period prior to an appointment. Further, employees must certify that a prearrangement for rehire with the County was not made (Exhibit I). A retired person is not eligible to be employed for a period of 180 days following the date of retirement unless he or she meets one of the following criteria:
- a. The employer certifies that the appointment is necessary to fill a critically needed position before the 180 days has passed *and* the appointment has been approved by the Board of Supervisors in a public meeting and not on a consent calendar.
 - b. If the retiree is a public safety officer or firefighter the 180 day "sit-out" period does not apply.

A retiree who accepted a retirement incentive (golden handshake) is subject to the 180 day requirement, without exception.

- .2 Employee Acknowledgement. When a retired employee is rehired, the employee must certify that they have not received unemployment insurance compensation within the previous 12 months and that no prearrangement for reemployment was made, by signing an acknowledgement form. The form is available at Exhibit I. Upon completion, the form is filed with the Human Resources Division. (Rev. 08/15)
- 130. Extra Help Appointments. Extra help employment is to be limited to instances of unusual and seasonal department needs, such as special projects, staffing for absences in fixed-post positions, or in peak period workloads. Extra help employment cannot exceed nine consecutive months after which there must be at least a 60 day break in service before further extra help employment in any department may be authorized for that individual.

1 Definitions.

- a. *Full-time Extra Help*. Extra help employment that is reasonably expected upon appointment to exceed 59 hours worked per pay period, or determined to have exceeded an average of 130 hours worked per month during a respective *look-back measurement period* for existing extra help employees.
- b. *Part-time Extra Help*. Extra help employment that is reasonably expected upon appointment to be 59 hours worked or less per pay period, or determined to have been to have been less than an average of 130 hours worked per month during a respective *look-back measurement period* for existing extra help employees.
- c. *Variable Hour Extra Help*. Extra help employment that upon appointment, the appointing department cannot adequately determine will exceed or be less than 59 hours worked per pay period.
- d. Look-back Measurement Period. The time period from October 15 of the prior year through October 14 of current year.
 - e. Administrative Period. The time period from October 15 through December 31 of each year.
 - f._Stability Period. The time period from January 1 through December 31 of each year.
- .2 Designation of Appointment Type. Each department must request approval of the County Administrative Office through Position Control to solicit and accept applications for extra help employment. In each request, the department must designate whether the appointment is for *full-time extra help*, *part-time extra help*, or *variable hour extra help* employment.
- .3 Employment Applications. Each department may solicit and accept applications, and select an applicant for extra help employment. Extra help applications are also submitted online and may be accessed by departments via CountyNet upon approval of the Human Resources Division. Upon appointment, the department must attach the approved appointment request and the application to the Notice of Employment (NOE).
- .4 Determination of Ongoing Employee Status. Ongoing extra help employees will continue to have their status measured annually by the appointing department based upon their average hours worked per month during the annual look-back measurement period. If an ongoing extra help employee works an average of 130 hours or more per month during the look-back measurement period, he or she shall be a full-time extra help employee for the following stability period. If an ongoing extra help employee works an average of less than 130 hours per month during the look-back measurement period, he or she shall be a part-time extra help employee for the following stability period. The County Administrative Office shall complete this determination and offer full-time extra help employees health benefits coverage pursuant to the terms of the County health benefits eligibility policy within the associated administrative period.
- .5 *Minimum Qualifications*. Extra help employees must meet the minimum qualifications as regular positions in the same classification. The NOE will not be processed until the Employee Relations Officer concurs that the prospective employee meets the minimum qualifications.
- .6 *Positions*. Extra help employees may be hired into any classification, whether or not the classification is allocated as a budgeted position in the department.
- .7 Step Level. Employment above Step A must be approved by the Employee Relations Officer prior to the effective date of employment. The justification for a higher step level must be noted in the comment section of the NOE.
- .8 Offer of Health Benefits Coverage. Within 90 days of appointment, full-time extra help employees, if deemed eligible, shall be offered coverage pursuant to the terms of the County health benefits eligibility policy. Departments will be responsible to pay a flat biweekly charge for each full-time extra help employee, to cover administrative and benefits funding costs.
- .9 Penalties for violation of maximum hours. Should any extra help employee, including full-time extra help, work actual hours of 30 hours a week or more or an average of 130 hours a month or more, the employing department will be responsible to pay any penalties associated to that individual that are assessed to the County

under the Affordable Care Act. Allocation of penalties related to benefits eligibility under the Affordable Care Act will be determined by and will be at the discretion of the County Administrative Office.

131. <u>Position Revision Requests Outside of Budget Process.</u> To request a new position or the concurrent addition and deletion of positions outside the budget process, prepare a letter of justification that includes the purpose, and cost and funding sources. Submit the package to the County Administrative Office with a copy to the Human Resources Division.

If the County Administrative Officer denies the request, the department will receive a written justification. If the request is supported, the department will be authorized to prepare a letter to the Board of Supervisors. The Board letter is to contain a statement that the County Administrative Office either does or does not concur with the request. The recommended Board action must include the effective date and referral to the Human Resources Division to amend the Departmental Position and Salary Schedule. (Rev. 09/09) For example:

Therefore, IT IS RECOMMENDED that your Board approve the addition of one Account Clerk III position and the concurrent deletion of one Typist Clerk III position, effective October 15, 20__, and refer amendment of the Departmental Position and Salary Schedule to the Human Resources Division.

<u>132.</u> <u>Department Reorganizations.</u> Requests for organizational restructuring that change position assignments, reporting relationships, service delivery, operation costs, etc., are reviewed by the County Administrative Office and Human Resources Division, and require County Administrative Office approval.

The County Administrative Office may review the total organizational structure and work assignment relationships. A review of other functions, such as management procedures, assignment necessity, workflow, work standards, work assignments, staffing levels, operational policies, cost analyses, and financing methods may also be conducted.

- <u>133.</u> <u>Promotions and Flexible Classifications.</u> Promotional exams are regularly scheduled by the Human Resources Division for multi-department classifications. Department specific exams are scheduled on request. Normal certification procedures apply. Fewer than three names may be certified.
- 134. Employee Training and Development. Department heads are responsible for identifying training needs, establishing training programs to meet those needs, and creating an environment conducive to employee development. The County Administrative Officer and Employee Relations Officer have overall responsibility to coordinate countywide training and development activities.

Employee training and development programs are to facilitate the improvement of the quality of service rendered to the public through a planned continuum of learning opportunities which prepare employees to meet and adapt to changes in job requirements, increase the effectiveness of supervision and management, and improve employee-management relations through increased understanding of organization objectives. Continuing education programs are subject to the provisions in Chapter 3.

- 135. Performance Evaluations. Employee performance evaluation reports are submitted to the Human Resources Division at the three and six month probationary dates, and annually on the hiring anniversary date. For those employees subject to a twelve month probationary period (Fire Fighters, Sheriff's Deputies, and Park Rangers), evaluation reports are filed at three, six, nine and twelve month intervals from date of hiring, and thereafter annually on the hiring anniversary. The evaluation form, which specifies the due date, will be sent to each department head approximately two pay periods in advance. Those performance evaluations that are completed by a department or agency head are submitted to the County Administrative Office for review. The affected employee may meet with the County Administrative Officer to discuss the evaluation.
- .1 *Process.* The mechanics of the performance evaluation are explained in the Rater's Guide for Employee Performance Reports. Department heads are to ensure the employees are counseled on their performance. The employee's signature is required on the report. An employee who disagrees with the rating may file a written statement of reasons within 30 days after the date the evaluation is prepared. This statement must be signed by the employee and department head, and attached to each copy of the rating form.

- .2 Record Maintenance. The Employee Relations Officer maintains records of evaluation ratings for use in promotional examinations, determining order of layoff and reinstatement, and for recommendations relating to transfer, demotion, and removal. The department retains a copy for the employee's file.
- .3 *Termination*. A performance evaluation report must be completed when employment is terminated, including retirement. These reports may be used if reinstatement or reemployment is considered.
- <u>136.</u> <u>Special Performance Evaluations.</u> A special performance evaluation should be completed when a change of raters occurs within an annual cycle and at any time for commendation or disciplinary action.
- 137. Service Awards. The Human Resources Division will send a packet containing the employee's name, service length, and a catalogue from which the employee may select an award. Service awards are presented upon 10, 20, 25, 30 and 35 years of service and are recommended to be presented to the employee by the department head during a department meeting.
- .1 *Board of Supervisors' Resolution*. Employees receiving a 25 year service award and employees retiring with 25 or more years of service may receive a Board of Supervisors Resolution. A request for Resolution should be placed on the departmental sub-agenda. Public presentation of the Resolution is at the option of the employee.
- .2 Retiring Reserve Deputy Sheriffs. A reserve deputy sheriff retiring after 15 or more years of service will receive a retirement badge or other suitable item in recognition of the deputy's meritorious service. The design, engraving, and type and manner of presenting of the badge is at the discretion of the Sheriff, except that the badge must clearly show that the bearer is not a County employee or a reserve deputy sheriff.
- 138. <u>Disciplinary Actions.</u> Any employee may be dismissed, suspended, reduced in rank and/or compensation, reprimanded or otherwise disciplined for any action or conduct which in the judgment of the appointing authority provides good cause for discipline under the Civil Service Rules or other laws, regulations, or policies. Civil Service Rule 1700 et. seq. specifies the procedures for dismissal, suspension or reduction in rank or compensation for employees in the classified service.
- .1 County Counsel Review of Proposed Disciplinary Action. The department head must consult with County Counsel prior to any suspension without pay, demotion, compensation reduction, or termination. County Counsel will evaluate the merits of, and evidence to support, the disciplinary action and make a recommendation. County Counsel, as a rule, will not represent a department before the Civil Service Commission unless that office has been afforded an opportunity to make a thorough assessment of the discipline case before the disciplinary action is commenced by the issuance of a notice of proposed action letter (i.e., Skelly letter) by the department. If County Counsel determines that the proposed disciplinary action is warranted, it may represent the department in disciplinary actions before the Civil Service Commission.
- .2 *Reprimand*. Reprimands may be verbal and/or written, and in cases where the reprimand does not require any action of dismissal, suspension, or compensation or rank reduction for employees in the classified service, the department head is not compelled to follow the Civil Service Rule 1700 procedures.

A performance evaluation report, or formal written memorandum or letter should be used in cases of reprimands to provide a permanent record of the cause of the disciplinary action, discussion with the employee, time limits for correction of the problem, suggestions for improving performance, and any other related items. The completed report, memorandum, or letter should be forwarded to the Human Resources Division and a copy placed in the departmental file. The employee may file a written response within 30 calendar days of the date of reprimand.

- .3 Demotion—Step Level. An employee who is demoted for disciplinary purposes from one class position to another class position with a lower pay range shall receive the step level compensation determined by the department head unless otherwise established by the Civil Service Commission after an appeal of the disciplinary action. The anniversary date of the employee will not change.
- .4 Compensation Reduction. The department head may, for disciplinary purposes, reduce an employee's compensation without a demotion to a lower classified position by ordering the employee's step level changed to a lower step level.

- .5 *Voluntary Demotion*. Any employee who takes a voluntary demotion from one class position to another class position, with a lower range of pay, shall receive a step level compensation agreeable to both the employee and the Department. The employee must have permanent status with the County prior to the demotion and will demote with permanent status. The anniversary date of any employee so demoted shall remain the same as it existed prior to his/her demotion.
- .6 Administrative Leave with Pay. A department head may place an employee on administrative leave with pay if the department head determines that the employee is engaged in conduct posing a danger to County property, the public or other employees, or the continued presence of the employee at the work site will hinder an investigation of the employee's alleged misconduct or will severely disrupt the business of the department.

During the administrative leave, the employee shall be ordered to remain at home and available by telephone during the normally assigned work day. A department head may, if necessary, adjust the employee's work schedule to provide availability during normal business hours, Monday through Friday, 8:00 AM to 5:00 PM. A department head may not order an administrative leave with pay for a period in excess of five assigned workdays within a single pay period without the written authorization of the Employee Relations Officer in the County Administrative Office. Changes in duty status following the issuance of a notice of proposed action are as provided in Civil Service Rule 1700 et. seq., not this section.

139. Hearings and Appeals.

- .1 Suspension, Demotion, Compensation Reduction, or Termination. A permanent employee is entitled to appeal a suspension, compensation reduction, demotion, or termination as a disciplinary action to the Civil Service Commission.
- .2 Step Level Increment Denials. Any employee who has not received a step level advancement as provided in section 110 because of the refusal or failure of the employee's department head to recommend such advancement or because of the refusal or failure of the Employee Relations Officer to approve such advancement, may appeal to the Civil Service Commission for a hearing on the question of the right of the employee to receive such step increase by filing a written appeal with the Employee Relations Officer.

The Commission shall set and conduct a hearing on the matter in due course in accordance with its rules, policies and practices. Within 10 days of the conclusion of the hearing the Civil Service Commission shall determine whether or not the appellant has capably and conscientiously performed the duties of his position for the period of one year immediately preceding the employee's anniversary date, and whether or not the failure or the refusal of the department head or the Employee Relations Officer to approve the step level increase was arbitrary or unreasonable. The decision of the Commission shall be final for all purposes.

- .3 Salary Range Adjustment Denial. Whenever the salary range for a classification is adjusted, and the department head determines under section 109.6 that there is cause not to grant the compensation increase, the department head may deny the raise to the employee and may place the employee at a step level within the salary range for the position which most closely corresponds to but is not less than the compensation that the employee was receiving prior to the salary range adjustment for the position. The employee may appeal the department head's decision to the Civil Service Commission, which shall here the matter in accordance with the procedures and rules for reductions in compensation generally.
- .4 Performance Evaluation Reports. Performance evaluation reports represent the judgment and opinion of the department head with respect to an individual's performance on the job and are not subject to a formal appeal and hearing.
- <u>140.</u> <u>Physical Examinations</u>. An employee may be required at any time to take a medical, physical, and/or psychological examination to determine whether the employee meets the medical and physical standards prescribed for the position. The department head or the Human Resources Division may request an examination.
- <u>141.</u> <u>Conflict of Interest.</u> Ordinance Code Chapter 2.02 establishes the policy and procedures relating to activities of officers and employees that are inconsistent, incompatible, or conflicting with the duties of public office

or employment. Department heads are responsible for developing "regulations determining and prescribing employments, activities, and enterprises which are prohibited as being inconsistent, incompatible or in conflict with their duties as employees." Each employee must sign and date a statement that he/she has read, understood, and is in compliance with the Ordinance Code and the departmental regulation relating to conflict of interest. The department maintains an internal file of its employees' statements.

- 142. Overpayment/Underpayment of Wages or Benefits—Correction. If an administrative error results in an employee receiving payment for wages or benefits in excess of that legally due, the employee will reimburse the County. Corrections are initiated by completion of a Request for Correction of Payroll form signed by the department head and the employee which the department shall forward to the Human Resources Division for review and approval. The Human Resources Division shall forward the form to the Auditor-Controller-County Clerk for approval and processing. The correction will be by one or more of the following methods as deemed appropriate for the circumstances by the Auditor-Controller-County Clerk:
 - 1. Repayment in cash, net of taxes, in full or by a fixed installment plan agreed to by the employee and the Auditor-Controller-County Clerk;
 - 2. Repayment in full, deducted from the next payroll warrant issued to the employee;
 - 3. Repayment by the reduction of accumulated vacation hours and/or compensatory time off hours by the number of hours calculated to produce a dollar amount, net of taxes, to repay the County;
 - 4. Repayment by fixed installment deductions from sequential payroll warrants, with the number and amount of installments to be determined by the Auditor-Controller-County Clerk, with due consideration of the amount of the overpayment and the amount of disposable earnings available to the employee; or
 - 5. Any combination of the above, as mutually agreeable to the employee and the Auditor-Controller-County Clerk.

If, as a result of an administrative error, any employee of the County receives payment of monies or benefits less than that legally due, the County will reimburse the employee by one or more of the following methods:

- 1. An employee who is underpaid on a payroll warrant will receive a corrected payment in the next available payroll cycle; or
- 2. In the event an employee is underpaid a substantial portion of monies or benefits legally due, on a payroll warrant, the Auditor-Controller-County Clerk may issue a salary advance as provided in Chapter 2.

Administrative corrections for the underpayment of wages or benefits may be made only upon written certification of the Employee Relations Officer to the Auditor-Controller-County Clerk within one year of the date of the error. Corrections past this one-year limitation must be approved by the Board of Supervisors. (Rev. 11/09)

- 143. Salary Advance to Purchase Eligible Prior Service. Employees who have given written notice of their intent to retire are eligible to receive a salary advance of their eligible sick leave payoff and/or vacation balance up to the verified amount needed to purchase their eligible prior public service. The employee's tax liability amount as determined by the Auditor will be withheld from the salary advance total. The necessary forms must be submitted to the Retirement Administration at least 90 days prior to the retirement date. Any salary advance made to an employee shall be deducted from any final salary and/or accumulated leave payments made to the employee upon his or her retirement.
- 144. Employee Organization Communications. A recognized employee organization may use, in accordance with the Employee-Employer Relations Resolution (EERR) and MOUs, reasonable bulletin board space in a department to post official union information. A copy of the posted material should be filed with the County Administrative Officer and the department head. Posted materials may not announce job actions (strikes, sick-outs, etc.), may not involve any political activity, and must meet reasonable standards of decorum.

The County reserves the right to remove any posted material that does not conform to these guidelines. If material is removed, the posting organization and the County Administrative Office should be notified immediately, and, if the affected organization chooses, the County Administrative Officer, or designee, will meet with the employee organization and the department to discuss said removal.

Recognized employee organizations are allowed to use the County's internal mail system for the communication of official union business. The internal mail system may not be used for communications announcing or advocating job actions or involve political activity. Failure to adhere to these guidelines may result in the revocation of internal mail privileges. Questions regarding the application of these guidelines should be directed to the County Administrative Officer or the Employee Relations Officer.

145. Voluntary Payroll Deductions—Employee and Other Organizations. Written requests for payroll deduction services are submitted to the County Administrative Officer for approval by the Board of Supervisors. The decision of the Board of Supervisors is final. Before the request will be considered by the Board, the requesting party must sign an indemnification agreement which provides that the County will be held harmless from any liabilities of any nature which may arise as a result of the administration of payroll deduction. If the County makes an error, the correction will be made the next payroll period.

Organizations that have voluntary payroll deductions withheld from employees' biweekly pay warrants will be charged a fee of 2 cents per biweekly deduction.

- .1 *Employee Organizations*. Only those employee organizations enumerated in the EERR will be granted the use of the service. Subunits or groups must use the parent organization's deduction.
- .2 Other Organizations. The request must indicate the nature of the business, reason for requesting payroll deduction, the number of biweekly deductions, and how the deduction meets the criteria specified in the Government Code.
- <u>146.</u> <u>Sexual Harassment Training Requirements</u>. Government Code section 12950.1 requires that, every two years, employees in a supervisory position attend a two-hour training session on identifying and preventing sexual harassment, and the appropriate way to respond to allegations of sexual harassment. It is the policy of the Board of Supervisors that employees hired or promoted into a supervisory position attend a sexual harassment training session within 60 days of assuming the position. Contact County Counsel for training session scheduling.
- <u>147.</u> <u>Contract Employees.</u> Departments that have identified a need for specialized services for a limited duration may contract for those services with an individual, subject to the following provisions:
 - a. Contract employees shall not be used to circumvent the Civil Service selection and appointment process.
 - b. Contract employees shall not be used when the work to be performed can be performed by a regular Civil Service position.
 - c. Contract employees shall not be used when the work to be performed is expected to last for more than two years.
 - d. Contract employees shall not be paid more than the compensation for an equivalent Civil Service position.
 - .1 Contract Terms.
- a. FICA 1 and FICA 2. The County will only pay the employment taxes related to Medicare (FICA 2), and the contract employee must participate in the County's Part-time, Seasonal, and Temporary program (PTST), which is a recognized "meaningful retirement program" for "temporary" employees. Contract employees must pay 7.5% of their salary into a fund and are also responsible for paying the "employee" share of FICA 2. Contract employees' participation in PTST allows the County to avoid paying Social Security taxes (FICA 1).

- b. *Duration*. A contract employee's term of employment shall be limited to two years. Under IRS regulations, in order to be considered part-time, seasonal, or temporary, the term of the contract cannot exceed two years. If the need for specialized services is for longer than two years, the position must be converted to a permanent County position, subject to Board of Supervisors' approval.
- c. *Benefits*. Contract employees shall not earn vacation or sick leave, nor paid holidays. Health benefits are negotiable and may be included in the employment contract subject to County Administrative Office approval. Kern\$Flex, deferred compensation, and the County's retirement plan are not available to contract employees due to their participation in the PTST program.
- .2 Approvals Required. The department must consult with the Human Resources Division to determine the appropriateness of using a contract employee. If the Human Resources Division agrees that a contract employee is appropriate, the department must recommend a compensation level to the Human Resources Division and the County Administrative Office for their approval. The contract must be approved by the Employee Relations Officer as to content and by County Counsel as to form.
- .3 Contract Employee vs. Independent Contractor. This policy does not apply to independent contractors. An independent contractor's status is measured by three categories of evidence: behavioral control, financial control, and relation of the parties. Independent contractor status is normally upheld if the contractor has an economic existence apart from the contract with the County. Independent contractors are responsible for paying their employment taxes. If a contractor is treated as an independent contractor and the IRS determines that the individual is an employee, the County will be required to pay the employment taxes owed for both the County and the employee, plus interest and penalties. County Counsel will assist departments in determining the employment status of a contractor.
- <u>148</u>. <u>Temporary Out-of-County Duty Assignments</u>. Board of Supervisors' approval is required to station an employee in a temporary duty assignment out-of-County if the assignment duration is one year or more. In seeking approval, the department must fully explain the financial ramifications on the County, including the impact on the County's retirement system and the arrangements that have been made to accommodate housing and other expenses. (Rev. 01/08)
- <u>149.</u> <u>Direct Deposit Requirement.</u> Effective March 31, 2008, all SEIU represented employees in bargaining units 1-6 and bargaining units A, B, E, G, and H, and all unrepresented employees must arrange for direct deposit of pay checks and employment expense reimbursement checks. Those employees that do not meet this requirement may face disciplinary action up to and including termination. (Rev. 09/08)
- <u>150.</u> <u>Post-Employment Restrictions.</u> Pursuant to Ordinance Code Chapter 2.02, the following post-employment restrictions apply to elected officials, and employees classified as management, mid-management, and confidential:
 - .1 Definitions. Refer to Ordinance Code Chapter 2.02.
- .2 Acting as an Agent or Attorney. The above enumerated employees cannot act as an agent or attorney or otherwise represent, for compensation, a private company or individual, for a period of one year following employment with the County for the purpose of influencing administrative or legislative actions of the County or influencing any action or proceeding involving the issuance, amendment, awarding or revocation of a permit, license, grant, or contract, or the sale or purchase of goods or property. Expressly prohibited are making a formal or informal appearance or making any oral or providing any written communication to the Board of Supervisors or an individual member of the Board, or a County officer, employee, or department, unless the individual is, at the time of the appearance or communication, a board member, officer, or employee of a local government agency or an employee or representative of any other public agency and is appearing or communicating on behalf of that entity.
- 3. *Providing Aid*, *Advice*, *or Counsel*. The above enumerated employees also cannot aid, advise, counsel, consult or assist any other person regarding an appearance or communication which the official or employee would be prohibited from under section 151.2 above. (Rev. 10/08)

GRIEVANCE PROCEDURE

Grievance procedures for represented employees are governed by the applicable MOU. Employees who are not in the classified service must use the process as is afforded them within their department. For all other employees, the following applies.

- .1 Application. The following procedure applies to employee complaints relating to working conditions or policies governing personnel practices. A grievance may be filed when the employee believes an injustice has been done because of an unfair application or deviation from a departmental policy. This grievance procedure does not apply to employee disciplinary matters, which are subject to Civil Service Commission appeal. Also exempted from this grievance procedure are disciplinary reassignments, written reprimands, employee performance evaluations, and work assignments.
- .2 General Objective. The purpose of this grievance procedure is to:
 - a. informally settle disagreements at the employee-supervisor level;
 - b. provide an orderly procedure to handle the grievance through each level of supervision;
 - c. correct, if possible, the cause of the grievance to prevent future complaints;
 - d. promote harmonious relations among employees, their supervisors, and departmental administrators;
 - e. assure fair and equitable treatment of all employees; and
 - f. resolve grievances at the departmental level before appeal to higher levels.

.3 Definitions.

- a. *Employee:* Any employee in the classified service of the county, regardless of status.
- b. *Immediate Supervisor:* The person who assigns, reviews, or directs the work of an employee.
- c. Superior: The person to whom an immediate supervisor reports.
- d. *Representative*: A person who appears on behalf of the employee.
- e. Department Head/Appointing Authority: The officer or employee having charge of the administration of a department.
- .4 *Time Limits*. Time limits are established to settle grievances quickly. Time limits may be extended by agreement of the parties. If the grievant is not satisfied with the decision rendered, it is the grievant's responsibility to initiate the action which submits the grievance to the next level of review within the time limits specified. Failure of the employee to submit the grievance within the time limits imposed terminates the grievance process, and the matter shall be considered resolved. Failure of the County to respond within the time limits specified will allow the grievant to submit the grievance to the next higher step of the grievance procedure.
- .5 Informal Grievance Disposition. Within 20 days from the occurrence of the issue that gave rise to the complaint, or within 20 days from the employee's knowledge of the occurrence (but no later than one year from the date of occurrence), an employee will promptly and informally meet to discuss the complaint with his/her immediate supervisor. In those circumstances where the nature of the complaint involves the immediate supervisor, the employee may informally discuss the complaint with the next higher level of supervision, provided prior notification is given the immediate supervisor by the employee.

If the employee is not satisfied with the result of the informal meeting with his/her immediate supervisor or the next level of supervision in the instance of a complaint involving the immediate supervisor, the employee may use the formal grievance procedure. Grievance forms are available in the department.

.6 Formal Grievance Procedure.

Step 1. The grievance form and any supporting documents shall be delivered to the supervisor with whom the informal meeting was held, no later than five days from receipt of the supervisor's informal response or within ten days from the close of the informal meeting if no decision is rendered. The formal grievance procedure shall be initiated by the employee, stating the nature of the grievance, the alleged violation by section or number, if any, and the desired solution, in writing on the grievance form, together with any supporting documents attached to the grievance form.

The supervisor shall hold a formal meeting with the employee within five days of the receipt of the formal grievance to review the facts, gather all supporting documents, discuss the complaint and desired solution, and discuss the proper appeal procedure.

Step. 2. If the employee feels the immediate supervisor has not resolved the grievance, the employee may appeal to the next higher level of supervision and department head jointly. At this time, all supporting documents and evidence relative to the grievance shall be included with the appeal and made known to both parties. The person occupying the next higher level of supervision (identified by the department), together with the department head, shall hold a formal meeting with the employee and his/her representative, if requested, within ten days from the date of the appeal receipt, and attempt to settle the grievance.

A decision shall be made, in writing, on the original grievance form to the employee by the department head within ten days from the close of the formal meeting.

Step 3. If the employee is not satisfied with the decision of the department, he/she may appeal the decision to the County Administrative Officer within five days from receipt of the department head's decision. In his/her appeal to the County Administrative Officer, all supporting documents must be attached to the grievance form, together with the grievant's reason for appeal and stated remedy requested.

The County Administrative Officer or designee will review the original grievance, all supporting documents, the department head's response, and the remedy requested, and issue a written decision within ten days of the receipt of the grievance. Such decision shall be final.

In the event that the County Administrative Officer was involved in the decision that gave rise to the grievance, the County Administrative Officer shall not hear the appeal or designate any employee in the County Administrative Office to hear the appeal.

Such appeals shall be heard by an arbitrator who shall issue a written decision within ten days of the receipt of the grievance. Such decision shall be final.



COUNTY OF KERN GRIEVANCE FORM

	Department:
	Date: Classification:
Employee:	Classification:
Division:	Section:
Nature of Grievance:	
Settlement Desired:	

Signature:

1 st Step (Immediate Supervisor) Da	te Received:
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Date Discussed Informally	
---------------------------	--

Summary of Facts:	
Decision:	
Date:	Signature:
	Title:

2 nd Step (Next Higher Supervisor and Department Hea Head Jointly)	d) Date Received:
Additional facts adduced:	
Decision:	
Date:	Signature:
	Title:
3 rd Step (County Administrative Officer)	Date Received:
Additional facts adduced:	
Decision:	
Decision:	
Date:	Signature:

Title:_____

SEXUAL HARASSMENT POLICY

It is the policy of the County to provide employees a workplace free from any form of sexual harassment. Sexual harassment in any manner or form is expressly prohibited. All employees and applicants for employment are to be treated with respect and dignity. Violations of this policy shall result in disciplinary actions.

- .1 Sexual harassment is defined as unwelcome sexual advances, requests for sexual favors and other verbal or physical contact of a sexual nature when:
- a. Submission to such conduct is made either explicitly or implicitly a term or condition of an individual's employment, or
- b. Submission to or rejection of such conduct by an individual is used as the basis for employment decisions affecting such individual, or
- c. Such conduct has the purpose or effect of unreasonably interfering with an individual's work performance or creating an intimidating, hostile or offensive work environment.
- .2 Individuals who believe that they have been victims of sexual harassment shall inform their immediate supervisor, another supervisory employee in the individual's department or, as an alternative, the Equal Employment Opportunity Division of the Personnel Department in accordance with Civil Service Rules 1800 et seq. No individual will be retaliated against for making a complaint or bringing inappropriate conduct to the County's attention. A supervisor receiving a complaint shall immediately report it to the department head, assistant department head or the Equal Employment Opportunity Division of the Personnel Department. A prompt and thorough investigation shall ensue and the department head or appointing authority shall take prompt remedial action, including disciplinary action, when it is warranted.
- .3 Department heads shall be responsible for ensuring that all new employees in their department receive a copy of this policy and sign an acknowledgment which shall be retained in the employee's personnel file. In addition, department heads shall ensure that, on an annual basis, each employee in their department receives a copy of this policy and that an acknowledgment of receipt is contained in each employee's personnel file.
- .4 Department heads may establish departmental policies and internal complaint procedures regarding sexual harassment provided that those policies and procedures are consistent with this policy.

ACKNOWLEDGEMENT OF SEXUAL HARASSMENT POLICY

NOTICE TO EMPLOYEES

I, the undersigned County employee, hereby acknowledge receipt of a copy of the County's Sexua
Harassment Policy, Exhibit B to Chapter 1 of the County Administrative Policy and Procedures Manual, on the date
appearing next to my signature below.
Dated:
Signature:
Print Name:

ALCOHOL AND DRUG ABUSE POLICY

I. <u>PURPOSE</u>

It is the intention of this policy to end substance abuse and its effects in the Kern County workplace. The County of Kern has no intention of intruding into the private lives of its employees. However, involvement with drugs¹ and alcohol on and off the job can lower job performance and impact employee safety. Our goal is for all employees to be in a condition to perform their duties safely and efficiently, in the interest of the public and coworkers. The presence of drugs and alcohol on the job and the influence of these substances on employees are inconsistent with this goal.

This policy provides guidelines for the detection and deterrence of alcohol and drug abuse as it impacts the workplace. It also outlines the responsibilities of all County employees. The County will act to end the abuse, by any County employee, of any substance, which increases the potential for accidents, absenteeism, substandard performance, poor employee morale or otherwise adversely impacts the County workplace. All employees should be aware that violations of this policy may result in discipline, up to and including dismissal.

In recognition of the public service responsibilities entrusted to the employees of the County of Kern, and because drug and alcohol usage can hinder a person's ability to perform duties safely and effectively, the Kern County Board of Supervisors adopts this policy.

II. POLICY

It is the County's policy that employees shall not be under the influence of drugs or alcohol, and shall not possess alcohol or drugs or manufacture illegal drugs while on County property, at County work locations, or while on duty or on stand-by. Employees shall not sell or provide drugs or alcohol to any person while the employee is on duty or standby.

Use of medically prescribed medications and drugs is not by itself a violation of this policy. However, an employee who is taking medication, which could foreseeably interfere with the safe and effective performance of duties or the operation of County equipment, must inform his/her supervisor before beginning work. It is the employee's responsibility to know the impairing effects of a prescribed medication. Failure to inform one's supervisor of a potential impairment relating to the employee's use of prescription medication can result in discipline, up to and including dismissal. If there is a question about an employee's ability to safely and effectively perform duties while using medications, the County may require clearance from a qualified physician.

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¹ For the purposes of this policy, the term "drug" means "controlled substances" as identified in schedules I through V of section 202 of the Controlled Substances Act (21 U.S.C. 812), and as further defined at 21 C.F.R. Part 1308. The term may, depending on context, include prescription medications, heroin, cocaine, morphine and its derivatives, P.C.P., methadone, barbiturates, amphetamines, marijuana and other cannabinoids.

Except as provided for in Government Code Section 3309, and because employees have no privacy interest in County worksite areas or in any property which the County owns or maintains exclusive control, the County reserves the right to search, when reasonably suspicious of a violation of this policy, all worksite areas and property which the County owns or maintains exclusive control. The County of Kern may also notify the appropriate law enforcement agency regarding suspected criminal activity related to drugs and alcohol. The foregoing shall not be interpreted to permit the County to search any personal belongings of the employee.

Refusal to submit immediately to an alcohol or drug analysis when requested by County management, when management is reasonably suspicious of a violation of this policy, may be considered an insubordinate act. Insubordination is just cause for discipline up to and including dismissal (Civil Service Commission Rule 1705.07).

The County commends those employees who voluntarily seek treatment for a drug or alcohol problem, and provides a voluntary Employee Assistance Program (EAP) to help those employees who voluntarily seek help for alcohol or drug problems. The County urges employees who believe they have an alcohol or drug abuse problem to seek confidential help from the EAP. Employee should contact their supervisors or the EAP Provider for additional information. Such voluntary treatment does not excuse violations of this policy.

The County will train its supervisors and managers to recognize substance abuse in the workplace and to effectively implement this policy. The County will not tolerate job related alcohol or drug abuse. The County will take personnel action as necessary to achieve this goal, including disciplinary action up to and including dismissal, as provided for in Kern County Civil Service Commission Rule 1700.

III. APPLICATION

This policy applies to alcohol and other substances, which could impair an employee's ability to effectively and safely perform the functions of the job. The policy applies to all employees of the County of Kern. In addition to this policy, the Sheriff's Department maintains its own policies with respect to Drug and Alcohol testing. Because Sheriff's Department employees are covered by their departmental policies, the County policy only applies to the extent Sheriff's Department employees are subject to Schedules B-2, C, or D of this policy.

In addition, as mandated by 49 C.F.R. § 382.101 et seq., all County of Kern employees regularly or occasionally assigned to duties as DMV Class "A" or Class "B" licensed drivers of commercial motor vehicles which weigh in excess of 26,001 pounds or which are required to display a hazardous materials placard or which transport 16 or more passengers ("commercial motor vehicle drivers") are subject to alcohol and drug testing standards in addition to those set forth herein. This "commercial motor vehicle drivers" drug and alcohol policy is attached herewith as Schedule C, and shall only apply to those employees and applicants described in Schedule C.

In addition, as mandated by 49 C.F.R. Parts 653 and 654, all County of Kern employees performing transit system duties which are related to the operation of mass transit service ("safety sensitive transit duty employees") are subject to drug and alcohol standards in addition to those set forth herein. This "safety sensitive transit duty employees" drug and

alcohol policy is attached herewith as Schedule D, and shall only apply to those employees and applicants described in Schedule D.

Because prescription drugs and controlled substances are more readily available for employees in classifications whose duties are directly related to patient care, applicant and pre-promotional/transfer drug screens for such classifications shall be more extensive and shall include the substances listed in Schedule A, Section II, Testing Protocol, items A 1(b) and C 1(b) in addition to those substances listed in Schedule A, Section II, Testing Protocol, items A 1(a) and C 1(a). Pre-promotional drug testing will not be conducted on KMC employees who have previously passed the KMC drug screening described above.

All applicants offered conditional employment at Kern Medical Center are subject to preemployment drug screening as set forth in this policy.

All operating departments of the County of Kern receiving federal grant monies are specifically required to comply with the Drug Free Workplace Act of 1988², all applicable provisions of which are incorporated herein. The Drug Free Workplace Act defines a "drug-free workplace" as any site for the performance of work done in connection with a specific grant at which employees of the grantee are prohibited from engaging in the unlawful manufacture, distribution, dispensing, possession or use of a controlled substance.

IV. EMPLOYEE RESPONSIBILITIES

- A. Employees shall not report to work or be on standby when on or off duty alcohol or drug use has impaired his/her ability to perform job duties.
- B. Employees shall not possess or use alcohol, illegal drugs or prescription drugs without a valid prescription during working hours or while on official standby, on breaks, or at anytime while on County property.
- C. Employees shall inform their supervisor, before beginning work, when taking any medications, prescription or non-prescription, which may interfere with the safe and effective performance of job duties or operation of County equipment or vehicles.
- D. Employees shall not directly or indirectly sell or provide drugs or alcohol to any person, while on duty. An employee shall not sell or provide drugs or alcohol to any on-duty County employee, regardless of their own duty status.
- E. Employees shall submit immediately to an alcohol and/or drug test when requested to do so by a manager or supervisor from the employee's department or other authorized manager or supervisor.
- F. Employees shall provide, within 24 hours of request, proof of a current prescription for any drug or medication identified when a drug screen/test is positive, or written documentation that a sample drug was provided by a physician, if the employee is taking the identified drug under orders of a physician. The prescription must be in the employee's name.

² 41 USC section 701 et seq..

G. Any employee who is convicted of violations of a criminal drug statute as a result of activity, occurrences, or events, which are also in violation of the terms of this policy, SHALL report the conviction to their department head within five (5) days following said conviction. Failure to provide such notification may result in disciplinary action pursuant to Rule 1700 of the Civil Service Commission Rules.

V. MANAGEMENT RESPONSIBILITIES AND GUIDELINES

- A. Managers and supervisors are responsible for the enforcement of this policy.
- B. Managers and supervisors may request that an employee submit to a drug or alcohol test when a manager or supervisor has a reasonable suspicion that an employee is under the influence of drugs or alcohol while on the job or on stand-by. (Refer to Schedule A, Section I (B.) for testing procedure.)

"Reasonable suspicion" is a belief based on objective facts sufficient to lead a supervisor or manager to suspect that an employee is under the influence of drugs or alcohol such that the employee's ability to perform the functions of the job is impaired or the employee's ability to perform his/her job safely is reduced.

FOR EXAMPLE, any of the following, alone or in combination, **MAY** create reasonable suspicion:

- 1. Slurred or incoherent speech;
- 2. The odor of an alcoholic beverage on the breath;
- 3. Unsteady walking and movement;
- 4. An accident involving County property;
- 5. Unusual appearance (e.g. glassy or bloodshot eyes);
- 6. Unusual or irrational behavior;
- 7. Possession of alcohol or drugs;
- 8. Information received from a reliable person with personal knowledge³.
- C. Any manager or supervisor requesting an employee to submit to a drug or alcohol test **SHALL** document in writing, the facts which caused their reasonable suspicion that the employee in question was intoxicated or under the influence of drugs. Said documentation shall be maintained by the manager/supervisor's department for use if disciplinary or legal action becomes necessary.
- D. Any manager or supervisor encountering an employee who refuses an order to submit to a drug or alcohol analysis upon request shall remind the employee of the potential consequences of his/her refusal. When there is a reasonable suspicion that the employee is under the influence of alcohol or drugs, the manager or supervisor must order the employee to leave County property and instruct the employee not to drive a motor vehicle. The employee should be considered to be on leave with pay the balance of the day's normal shift, and returned to regular duty at the Department Head's discretion.

³ A reliable person with personal knowledge may be any employee or private citizen who directly witnesses an act in violation of this policy, absent some circumstance that would cast doubt upon the credibility of their information.

The manager or supervisor should offer to transport the employee to his/her residence. If the employee declines the offer of transportation, a reasonable attempt should be made to get the employee to wait until someone of the employee's choice can safely transport the employee home. While reasonable attempts should be made to discourage the employee from leaving unassisted, **under no circumstance** will a manager or supervisor try to hold the employee against the employee's will. If all other attempts to provide safe transportation fail, the manager or supervisor should seek assistance from the appropriate law enforcement agency.

- E. Managers and supervisors shall notify their department head or designee when they have reasonable suspicion to believe that an employee may have illegal drugs in his or her possession in an area fully or partially controlled by the County. If the department head or designee agrees there is a reasonable suspicion of illegal drug possession, the department head shall contact the appropriate law enforcement agency.
- F. Department heads, managers, and supervisors of those County departments determined to be subject to the compliance provisions of the federal Drug Free Workplace Act (those performing work under federal grants) are specifically required to provide employees this policy statement, to provide employees a drug awareness program, and to notify the grantor agency of any employee convicted of any workplace drug conviction within ten (10) days. Further, the Act requires, if any employee is so convicted, appropriate personnel action be taken against the employee within thirty (30) days.

VI. TEST PROCEDURE

The County may test for the presence of drugs or alcohol, which could impair an employee's ability to effectively and safely perform the functions of his/her job. Schedule "A" describes the method by which the County will conduct the testing for alcohol and drugs.

VII. APPLICANT AND PREPROMOTIONAL DRUG TESTING

- A. Applicants (i.e. individuals not presently employed by the County) for the classifications listed in Schedule B-1 are subject to pre-employment drug testing and promotional employees (i.e. individuals presently employed by the County applying for other jobs within the County) seeking a classification listed in Schedule B-2 are subject to pre-promotional drug testing. Notwithstanding the foregoing, except for employees seeking positions involving direct patient care at Kern Medical Center, and employees seeking positions subject to the Sheriff's Department pre-employment drug policy, pre-promotional drug test will not be conducted on County employees who have previously passed a County pre-employment drug test.
- B. Applicants and County employees who seek positions with assignments, and County employees assigned as "commercial motor vehicle drivers", as defined by 49 C.F.R. § 382.107, and who are required to maintain DMV Class "A" or Class "B" operator's licenses as a condition of employment shall be subject to drug and alcohol testing procedures set out in C.F.R. § 382.101 et seq., and the special testing procedures set out in Schedule C. The applicants and County employees who are subject to these procedures are set forth in Schedule "C".

In addition, the drug and alcohol drug testing procedures set forth in 49 CFR section 382.101 et seq., and the special testing procedures set forth in Schedule C shall apply to any County employee in any other job classification, which requires the assignment of the employee to operate a "commercial motor vehicle" as defined by 49 C.F.R. § 382.107 as part of his/her duties.

Applicants and County employees who seek positions with assignments, and County employees assigned as "safety sensitive transit system employees", as defined by 49 C.F.R. Parts 653 and 654, shall be subject to drug and alcohol testing procedures set out in 49 C.F.R. Part 40, and the special testing procedures set out in Schedule D when they are performing safety sensitive functions. The applicants and County employees who are subject to those procedures are set forth in Schedule D.

VIII. RESULTS OF DRUG AND/OR ALCOHOL ANALYSIS

A. Pre-employment Tests

- 1. A positive result from a drug analysis may result in the applicant's rejection when the applicant's use of drugs could affect necessary job standards, duties or responsibilities.
- 2. If a drug screen is positive at the pre-employment test, the applicant must provide, within 24 hours of request (excluding holidays and weekends), proof of a current prescription for the drug identified in the drug screen, or written documentation that a sample drug was provided by a physician. If the prescription is not in the applicant's name or the applicant does not provide acceptable proof, or if the drug is one that is likely to impair the applicant's ability to perform the job duties, the County may reject the applicant.
- 3. An applicant rejected for failure to successfully pass the drug screen will be removed from all eligibility lists for County employment per Civil Service Rule 306.00.
- 4. An applicant rejected for failure to successfully pass the drug screen will be barred from all County employment for not less than 180 days from the date of the original detection/rejection.

B. Pre-promotional Drug Tests

- 1. An employee rejected for failure to successfully pass the drug screen will be removed from the promotional examination list, and will be barred from all County employment testing for not less than 180 days from the date of the original detection/rejection. The employee is also subject to disciplinary action, up to and including dismissal, for any other violation of this Policy.
- 2. If a drug screen is positive at the pre-promotional test, the employee must provide, within 24 hours of request (excluding holidays and weekends), proof of a current prescription for the drug identified in the drug screen, or written documentation that a sample drug was provided by a physician. If the prescription is not in the employee's name or the employee does not provide

acceptable proof, or if the drug is one that is likely to impair the employee's ability to perform the job duties of the promotional position, the County may reject the employee as described above.

C. Reasonable Suspicion Alcohol/Drug Tests

- 1. A positive result from a drug or alcohol analysis WILL result in appropriate personnel action which may include disciplinary action, up to and including dismissal. A positive result from a drug or alcohol analysis for an extra-help or other "at will" employee will result in the employee being dismissed and barred from all County employment for not less than 180 days from the date of the original detection. Additionally, a positive result from a drug or alcohol analysis conducted under Schedule C or Schedule D will result, at a minimum, in the employee being removed from their safety sensitive duties and evaluated by the Substance Abuse Professional in accordance with Section 6 of Schedule C or Schedule D.
- 2. If a drug screen is positive, the employee must provide, within 24 hours of request, proof of a current prescription for the drug identified in the drug screen. The prescription must be in the employee's name. If the employee does not provide acceptable proof of a prescription, or if the prescription is not in the employee's name, or if the employee has not previously told his or her supervisor of potential impairment due to use of medication, the employee will be subject to disciplinary action, in conformance with Kern County Civil Service Commission Rule 1700.
- 3. If an alcohol or drug test is positive, the County shall conduct an investigation into the matter. Any disciplinary action will be carried out in conformance with Kern County Civil Service Commission Rule 1700.

IX. CONFIDENTIALITY

Laboratory reports or test results shall not appear in an employee's general personnel file. The Personnel Director will keep under his/her control information of this nature in a separate confidential medical folder. The Personnel Director shall provide reports or test results to County management on a strictly need-to-know basis and to the tested employee upon request. Disclosures, without the employee's consent, may also occur when: (1) judicial or administrative process compels by law the release of the information; (2) a formal dispute between the employer and employee places the information at issue; (3) the information is to be used in administering an employee benefit plan; (4) medical personnel need the information for the diagnosis or treatment of a patient who is unable to authorize disclosure; and (5) as required by law.

X. AMENDMENT OF POLICY

Until the Board of Supervisors amends this policy, the list of classifications contained in the attached Schedules shall remain unchanged except classifications may be added to or deleted from the Schedules with the concurrence of the Director of Personnel, the County Administrative Officer and County Counsel. All other changes or amendments to this policy require the approval of the Board of Supervisors.

SCHEDULE A

PROCEDURE FOR DRUG/ALCOHOL TESTING

I. PROCEDURE

A. Pre-employment and Pre-promotional Screens

- 1. Upon an applicant's or employee's certification for appointment to one of the specified classifications, the appointing authority will make an appointment for the applicant or employee with the contracted laboratory. The contracted laboratory will schedule pre-employment or pre-promotional testing samples at least twice monthly. An applicant or employee shall not be appointed until a negative result has been confirmed.
- 2. The collected sample will be screened by the contracted laboratory in accordance with the protocols described in Section II or Section III, below.
- 3. The contracted laboratory will notify the Director of Personnel and the appointing authority in writing of the results of the screen.
- 4. The Director of Personnel will notify the applicant or employee of the screen results.
- 5. If an applicant's or employee's sample screens positive for the presence of drugs:
 - (a) The applicant will be notified, in writing, of the type of substance and amount of substance identified, and told of their right to have a portion of the sample tested by a licensed laboratory of their choice and at their own expense.
 - (b) In compliance with section VIII, A, above, the applicant or employee may provide, within 24 hours (excluding holidays and weekends) of notification, proof of a current prescription for the drug identified in the drug screen, or written documentation that a sample drug was provided by a physician.

B. Reasonable Suspicion Screen – Drugs and Alcohol

- 1. Upon determination that reasonable suspicion exists to believe an employee is under the influence of alcohol and/or drugs, in violation of this policy, the suspect employee's department head, or designee, or other authorized manager, may order the employee to provide a urine sample for testing.
- 2. The employee will be warned that refusal to provide a urine sample will be considered an insubordinate act, and may subject the employee to disciplinary action up to and including dismissal pursuant to the Civil Service Rules (e.g., Rules 1705.07, 1705.11). Additionally, "safety sensitive employees" tested in accordance with Schedule C or Schedule D shall be warned that their refusal to submit to testing will be considered a positive test.

- 3. The employee will also be told of their option to have blood drawn and analyzed in addition to the urine sample testing. Additionally, for tests of employees covered under Schedule C or Schedule D, the employee will also be told of their right to request testing of the split sample.
- 4. Departments will utilize the procedure as set forth below unless otherwise approved by County Counsel. Said procedures will include the following minimum standards:
 - a. If the event occurs in the immediate Bakersfield area, and if contracted laboratory personnel are available, the department may elect to transport a willing employee to the contracted laboratory for sample collection.
 - b. Transporting employees from distant work-sites is not recommended. Departments with offices outside the immediate Bakersfield area should be prepared to accomplish sample collection as provided below.
 - i. One manager or supervisor of each sex should be designated to supervise the sample collection.
 - The collection point (restroom) should be, if possible, one not normally available to the public. A cursory inspection of the collection point should be made prior to use to insure reasonable security.
 - iii. Employees should **NOT** be searched, but should not be allowed to carry articles (i.e. handbags, backpacks, packages, etc.) into the collection point.
 - iv. The designated manager/supervisor **WILL** allow the employee privacy within a bathroom stall, but to protect against sample contamination or dilution, the manager/supervisor should place dye in the toilet bowl to be used, and remain inside the bathroom until the sample has been obtained.
 - v. Once the designated manager/supervisor has obtained the urine sample from the employee, the container label should be marked with **ONLY** the employee's identification number (name will be excluded), and their own name or initials.
 - vi. The designated manager/supervisor will personally transport the sample to the contracted laboratory. Maintenance of the chain of evidence will be the responsibility of the designated manager/supervisor and the contracted laboratory in conformance with standards utilized in the handling of criminal evidence.
 - c. For employees covered by Schedule C or Schedule D, sample collection should be done only by laboratories designated as collection sites for post-accident testing.

- d. The contracted laboratory will screen the sample to determine the presence or absence of alcohol or drugs. Test results will be forwarded to the Director of Personnel and maintained in accordance with Article IX, above.
- e. If either of the body fluid tests result in a positive determination of the presence of drugs, the Director of Personnel will notify the employee in writing of the employee's right to produce, within 24 hours (excluding weekends and holidays), proof of a prescription for the drug, or written documentation that a sample drug was provided by a physician. The employee will be further notified of her/his right to obtain a portion of the fluid for testing by a licensed laboratory of their choice and at their own expense.
- 5. If the employee elects to have blood drawn and analyzed, the department head or designee will contact the Senior Administrator on-duty or on-call at the Kern Medical Center (KMC) (661) 326-2000, and arrange an appointment with the hospital for the employee. Said appointment must occur within 2-1/2 hours of the time when the manager/supervisor notifies the employee of his/her reasonable suspicion. The employee must arrange his/her own transportation to and from KMC and must be willing and able to identify themselves to KMC laboratory personnel with a California Drivers License or I.D. card.
 - (a) Blood samples (if elected) will be forwarded to the contracted laboratory and screened to determine the blood alcohol/drug level. Test results will be forwarded to the Director of Personnel, the submitting employee and the head of the employee's department and maintained in accordance with Article IX, above.

II. TESTING PROTOCOL

A. First Screen

1a. The specific gravity of the sample must be 1.002 or greater. If the individual is unable to provide an acceptable sample, the individual may elect, with Director of Personnel approval, to have blood drawn in lieu of a urine sample. Urine samples will be screened by Enzyme Immunoassay (EIA), for the following drugs, at the listed positive "cut-off" levels:

	Initial Test	Confirmatory Test
<u>Drug</u>	Levels (ng/ml)	Levels (ng/ml)
Amphetamine	300	260
Methamphetamine	300	260
MDMA/MDA (ecstasy)	1000	260
Barbiturates (e.g., amobarbital,	300	100
butalbarbital, butalbital,		
pentobarbital, phenobarbital,		
secobarbital)		
Opiates (e.g., heroin, codeine,	300	150
morphine, hydromorphone,		

	Initial Test	Confirmatory Test
<u>Drug</u>	Levels (ng/ml)	Levels (ng/ml)
hydrocodone)		
Cocaine (benzoyl, ecgonine)	300	150
Phencyclidine (PCP)	25	25
Methadone	300	100
Marijuana (THC)	20	10
Oxycodone	100	100
Propoxyphene	300	300
Benzodiazehpines (e.g., valium,	300	100
librium, oxazepam serax,		
dalmane, ativan)		
Metaqualone	300	300

1b. The initial test shall be performed using a Gas Chromatography/Mass Spectrometry test for the following drugs, at the listed positive "cut-off" levels:

	Ü	•	Initial Test
<u>Drug</u>			Levels (ng/ml)
Fentanyl			1
Ketamine			25
Meperidine			500

- 2. The screen results of any sample containing levels of drugs below those listed above will be reported as negative ONLY.
- 3. Other drugs will be done by specific request.
- 4. Alcohol will be screened only in reasonable suspicion situations, at a level of 0.02%

B. Confirmatory Screen

If the EIA urine screen for one of the substances (except alcohol), listed above is positive, the laboratory will then perform a Gas Chromatography/Mass Spectrometry test for confirmation.

C. Reasonable Suspicion Screen

1a. The initial test shall use an immunoassay, which meets the requirements of the Food and Drug Administration for Commercial distribution. The following initial cutoff levels shall be used when screening specimens to determine whether they are negative for these five drugs or classes of drugs:

C	Initial Test
Drug	Levels (ng/ml)
Marijuana metabolites	20
Cocaine metabolites	300
Opiate metabolites	300
Phencyclidine	25
Amphetamines	300

Initial Tast

1b. The initial test shall be performed using a Gas Chromatography/Mass Spectrometry test for the following drugs, at the listed positive "cut-off" levels:

	Illitiai Test
<u>Drug</u>	Levels (ng/ml)
Fentanyl	1
Ketamine	25
Meperidine	500

D. Confirmatory Test

All specimens identified as positive on the initial test shall be confirmed using gas chromatography/mass spectrometry techniques. All confirmations shall be by quantitative analysis.

Concentrations, which exceed the linear region of the standard curve, shall be documented in the laboratory record as "greater than highest standard curve value."

Confirmatory lest levels are listed under section A, item 1a above.

III. TESTING PROTOCOL FOR CLASSIFICATIONS LISTED IN SCHEDULE C OR SCHEDULE D

This testing is mandated by and shall be conducted in accordance with applicable federal regulations. The test will be considered positive if the amounts present are above the minimum thresholds established by federal regulation.

IV. COST

The cost of tests ordered by the County will be paid by the County department for whom the employee works or with whom the prospective employee has applied for a position. Costs of administration of the testing under Schedule C and Schedule D will be divided among the County departments with covered employees, pro-rated to each department based on the number of covered employees in the department versus the number of total covered employees. The cost of split sample testing under Schedule C and Schedule D will be paid by the County department for whom the employee works.

V. EVIDENCE

A. Samples

- 1. The contracted laboratory will maintain all samples in a secure place according to the following schedule:
 - a. Negative samples three months.
 - b. Positive samples six months.
 - c. Confirmed positive three years.

- 1. Fiscal Support Technician
- 2. Ag Biologist/W&M Inspector Trainee I/II/III/IV
- 3. Air Conditioning Mechanic
- 4. Airports Analysis and Marketing Manager
- 5. Airports Maintenance Supervisor
- 6. Airports Maintenance & Operations Mgr.
- 7. Appraiser I/II/III/IV
- 8. Assistant Director of Disease Control
- 9. Assistant Program Director
- 10. Assistant Program Director District Offices
- 11. Assistant Director of Human Services
- 12. Assistant Director of PH Nursing
- 13. Assistant Public Health Officer
- 14. Auditor-Appraiser I/II/III
- 15. Automotive Mechanic I/II/Senior
- 16. Automotive Service Worker I/II
- 17. Building Services Manager
- 18. Building Services Worker I/II/III
- 19. Chief Deputy-Fire
- 20. Chief District Attorney Investigator
- 21. Clinical Pharmacist
- 22. Clinical Psychologist I/II
- 23. Communications Information Specialist
- 24. Communications Manager
- 25. Communications Technician I/II/III
- 26. Control Coordinator
- 27. Coroner Division Chief
- 28. Coroner's Investigator
- 29. District Attorney's Investigator I/II/III
- 30. District Attorney's Lieutenant
- 31. Deputy Conservator
- 32. Deputy Director of Mental Health
- 33. Deputy Fire Chief
- 34. Deputy Public Health Officer
- 35. Deputy Probation Officer I/II/III
- 36. Deputy Public Administrator
- 37. Director of Airports
- 38. Director of Human Services
- 39. Director of Mental Health Services
- 40. Director of Public Health Nursing
- 41. Director of Public Health Services
- 42. Eligibility Worker
- 43. Emergency Medical Services Coordinator
- 44. Employment Counselor I/II/III
- 45. Equipment Operator
- 46. Facilities Attendant

- 47. Facilities Manager
- 48. Family Advocate
- 49. Fire Battalion Chief
- 50. Fire Captain
- 51. Fire Chief
- 52. Fire Crew Worker
- 53. Fire Dispatcher I/II
- 54. Fire Engineer
- 55. Fire Equipment Mechanic
- 56. Fire Equipment Service Worker
- 57. Fire Equipment Technician
- 58. Fire Fighter
- 59. Fire Fighter Apprentice
- 60. Fire Haz Mat Program Specialist
- 61. Fire Heavy Equipment Operator
- 62. Fire Helicopter Pilot
- 63. Fire Prevention Specialist
- 64. Garage Shift Supervisor
- 65. Group Counselor Facility Maintenance Worker Probation
- 66. Group Counselor Maintenance Worker Probation
- 67. Group Counselor Custodian Probation
- 68. Group Counselor Cook Probation
- 69. Group Counselor Senior Cook Probation
- 70. Group Counselor I/II/III Probation
- 71. Group Counselor I/II/III-Probation-Extra-Help
- 72. Group Counselor Support Services Probation
- 73. Group Counselor Institution Supervisor Probation
- 74. Group Counselor DHS-Extra Help
- 75. Group Counselor I/II/III DHS
- 76. Groundskeeper I/II/III
- 77. Health Education Assistant I/II
- 78. Health Educator
- 79. Heavy Equipment Service Worker
- 80. Heavy Equipment Mechanic
- 81. Heavy Equipment Mechanic Helper
- 82. HIV Services Supervisor
- 83. Hospital Staff Nurse I/II
- 84. Human Services Personnel Manager
- 85. Human Services Program Director
- 86. Human Services Aide
- 87. Human Services Tech I/II/III
- 88. Investigative Aide
- 89. Junior Public Health Nurse
- 90. Mail Clerk I/II
- 91. Maintenance Carpenter
- 92. Maintenance Electrician
- 93. Maintenance Painter

- 94. Maintenance Plumber
- 95. Maintenance Supervisor
- 96. Maintenance Worker I/II/III/IV
- 97. Marketing and Promotions Associate
- 98. Medical Investigator
- 99. Mental Health Housing Administrator
- 100. Mental Health Medical Director
- 101. Mental Health Nurse I/II
- 102. Mental Health Physician
- 103. Mental Health Recovery Specialist Aide
- 104. Mental Health Recovery Specialist I/II/III
- 105. Mental Health Technician I/II
- 106. Mental Health Unit Supervisor I
- 107. Nurse Practitioner
- 108. Nursing Attendant
- 109. Occupational Therapist
- 110. Occupational Therapy Technician
- 111. Outreach Worker
- 112. Park Ranger I/II/III
- 113. Park Ranger Supervisor
- 114. Park Ranger Trainee
- 115. Parks Security Officer
- 116. Parks and Aquatics Specialist
- 117. Patient's Rights Advocate
- 118. Pharmacist
- 119. Physical Therapist
- 120. Physician's Assistant
- 121. Pre-licensed Vocational Nurse
- 122. Property Control Officer
- 123. Psychiatrist I/II-Mental Health
- 124. Psychiatrist III-Mental Health
- 125. Psychologist Intern
- 126. Public Health Aide I/II
- 127. Public Health Chemist
- 128. Public Health Laboratory Director
- 129. Public Health Nurse I/II/III
- 130. Public Health Nutritionist
- 131. Road Maintenance Worker I/II
- 132. Road Maintenance Worker III
- 133. Senior Building Services Worker
- 134. Senior EMS Coordinator
- 135. Social Service Supervisor I/II
- 136. Social Service Worker I/II/III/IV/V
- 137. Staff Nurse
- 138. Stock Clerk
- 139. Storekeeper I/II
- 140. Substance Abuse Program Monitor

- 141. Substance Abuse Specialist I/II
- 142. Supervising Building Services Worker
- 143. Supervising Communications Tech
- 144. Supervising Facilities Manager
- 145. Supervising Fire Dispatcher
- 146. Supervising Heavy Equipment Mechanic
- 147. Supervising Mental Health Clinician
- 148. Supervising Road Maintenance Worker I/II
- 149. Supervising Therapist
- 150. Telecommunications Engineer
- 151. Vocational Nurse I/II

CLASSIFICATIONS SUBJECT TO PRE-PROMOTIONAL/TRANSER SCREENING

- 1. Fiscal Support Technician
- 2. Airports Analysis and Marketing Manager
- 3. Airports Maintenance Supervisor
- 4. Airports Maintenance and Operations Manager
- 5. Clinical Pharmacist
- 6. Communications Information Specialist
- 7. Communications Manger
- 8. Communications Technician I/II/III
- 9. Deputy Probation Officer I/II/III
- 10. Director of Airports
- 11. Group Counselor I/II/III DHS
- 12. Group Counselor I/II/III Probation
- 13. Heavy Equipment Service Worker
- 14. Heavy Equipment Mechanic
- 15. Hospital Staff Nurse I/II
- 16. Junior Public Health Nurse
- 17. Nurse Practitioner
- 18. Occupational Therapy Technician
- 19. Park Ranger I/II/III
- 20. Park Ranger Supervisor
- 21. Pharmacist
- 22. Physical Therapist
- 23. Physician Assistant
- 24. Public Health Aide I/II/III
- 25. Public Health Chemist
- 26. Public Health Clinician
- 27. Public Health Nurse I/II/III
- 28. Public Health Nutritionist
- 29. Road Maintenance Worker I/II
- 30. Road Maintenance Worker III
- 31. Staff Nurse
- 32. Supervising Communications Technician
- 33. Supervising Therapist

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SCHEDULE C

ADDENDUM TO COUNTY OF KERN ALCOHOL AND DRUG ABUSE POLICY SPECIAL ALCOHOL AND DRUG ABUSE PROVISIONS APPLICABLE TO COUNTY EMPLOYEES OPERATING LARGE COMMERCIAL MOTOR VEHICLES AND BUSES SUBJECT TO 49 CFR 382.107

1. PURPOSE

- A. This addendum has been adopted as a supplement to the County of Kern's general policies and procedures to end substance abuse in the workplace and to assure the public safety adopted as the "County of Kern Alcohol and Drug Abuse Policy."
- B. This special addendum applies to non-exempt County employees assigned to operate (1) County motor vehicles having a combined gross weight in excess of 26,001 pounds, or (2) vehicles required to display a hazardous materials placard, or (3) passenger vehicles transporting 16 or more individuals on the public highways. The standards set in this special addendum policy are in addition to the general policies and procedures applicable to all County employees. This addendum is a mandated federal program made applicable to the County of Kern by 49 U.S.C. app. 2717, § 12020(e)(l) of the Omnibus Transportation Employee Testing Act of 1991 and 49 CFR § 382.101 et seq.

2. APPLICATION

- A. This applies to applicants for employment and County employees who are assigned or who seek to be assigned to duties as drivers of commercial motor vehicles as those terms are defined by 49 CFR § 382.107. For purposes of this policy, "commercial motor vehicles" are vehicles which require a Class "A" or Class "B" license to operate and which (1) weigh in excess of 26,001 pounds, (2) are legally required to display a hazardous materials placard, or (3) which carry 16 or more passengers.
- B. This policy is not applicable to California Restricted Class "C" Kern County Fire Department employee and volunteer operators of fire fighting and emergency equipment who operate vehicles weighing in excess of 26,001 pounds under licensing provisions of Vehicle Code § 15250.5-12250.6. Such individuals remain subject to the regular provisions of the "County of Kern Alcohol and Drug Abuse Policy."
- C. The job classifications of the County employees to which this policy applies are as follows:

Fire Department employees assigned to drive "commercial motor vehicles" including but not limited to, certain employees in the following classifications:

- Fire Equipment Mechanic
- Fire Equipment Service Worker
- Auto Mechanic I/II/Senior

Sheriff's employees assigned to drive "commercial motor vehicles" including, but not limited to, certain employees in the following classifications:

- Deputy Sheriff Trainee/I/II/Senior
- Sheriff's Detention Officer

Parks Department employees assigned to drive "commercial motor vehicles" including, but not limited to, certain employees in the following classifications:

- Equipment Operator
- Maintenance Worker I/II/III/IV
- Supervising Auto Mechanic
- Park Supervisor I/II
- Tree Trimmer I/II/III
- Groundskeeper I/II/III
- Park Caretaker

Roads Department employees assigned to drive "commercial motor vehicles" including, but not limited to, certain employees in the following classifications:

- Maintenance Painter
- Highway Paint Equipment Superintendent
- Road Maintenance Worker I/II
- Road Maintenance Worker III
- Supervising Road Maintenance Worker I/II
- Heavy Equipment Mechanic
- Heavy Equipment Service Worker

Agricultural Commission/Sealer employees assigned to drive "commercial motor vehicles" including, but not limited to, certain employees in the following classifications:

- Assistant Director
- Agricultural Biologist/W&M Inspector Trainee/I/II/III/IV

Waste Management Department employees assigned to drive "commercial motor vehicles" including, but not limited to, certain employees in the following classifications:

- Wastewater Treatment Plant Operator Trainee/I/II/III
- Waste Management Specialist I/II/III

Airports Department employees assigned to drive "commercial motor vehicles" including, but not limited to, certain employees in the following classifications:

• Maintenance Worker I/II/III/IV

General Services Department employees assigned to drive "commercial motor vehicles" including, but not limited to, certain employees in the following classifications:

- Automotive Service Worker I/II
- Automotive Mechanic I/II/Senior
- Garage Shift Supervisor

Library employees assigned to drive "commercial motor vehicles" including, but not limited to, certain employees in the following classifications:

- Office Services Assistant
- Office Services Technician
- Office Services Specialist
- Senior Office Services Specialist
- Library Associate
- Light Vehicle Driver

Public Transportation employees assigned to drive "commercial motor vehicles" including, but not limited to, certain employees in the following classifications:

• Planner I/II/II/Analyst Heavy Equipment Mechanic

These standards apply to any County employee in any other job classification, which requires the assignment of the employee to operate a "commercial motor vehicle" as defined by 49 CFR § 382.107 as part of his/her duties.

- D. All applicants for employment in these designated positions and employees performing duties in positions subject to this addendum are hereafter referred to as "covered applicants" or "covered employees."
- E. The provisions of this Addendum are more restrictive and in addition to the standards of conduct, drug and alcohol testing procedures and record keeping requirements applicable to all County employees. In case of any conflict between the provisions of this Addendum and the general County Alcohol and Drug Testing Policy, the more stringent testing standard shall be applicable.
- F. Each covered applicant or employee shall be provided with a copy of the "County Alcohol and Drug Abuse Policy" as well as this Schedule and execute a written acknowledgment of receipt of the same. Such covered applicants and employees shall also be required to execute written consents to submit to the pre-employment, periodic, random, reasonable cause and post-accident drug and alcohol tests described in this addendum as a condition of employment. The failure or refusal to submit to testing upon the direction of the County provides sufficient grounds for refusal to employ or for discipline of the employee under Kern County Civil Service Commission Rule 1705.03 (conduct unbecoming) and Rule 1705.11 (violation of any lawful order).

3. EMPLOYEE RESPONSIBILITIES

- A. Employees must not report to work or be on official standby when on or off duty alcohol or drug use has impaired his/her ability to perform job duties. Employees shall not operate any County motor vehicle or any other vehicle in the course of their job duties within four (4) hours of consuming any alcohol. Employees shall not operate such vehicles with a blood alcohol level in excess of 0.02% grams of body weight. Employees shall not operate such vehicles with any measurable amount of a controlled substance in their bodies (whether legal, illegal, prescribed or non-prescribed), which impairs or may impair safe vehicle operation.
- B. Employees must not possess or use alcohol or impairing drugs (illegal drugs and prescription drugs without a prescription) during working hours or while on official standby, on breaks, or at anytime while on County property.
- C. Employees must inform their supervisor, before beginning work, when taking any medications, prescription or non-prescription, which may interfere with the safe and effective performance of duties or operation of County equipment.
- D. Employees must not directly or indirectly sell or provide drugs or alcohol to any person, while on duty. An employee must not sell or provide drugs or alcohol to any on-duty County employee, regardless of their own duty status.
- E. Employees must submit immediately to an alcohol and/or drug test when requested to do so by a responsible manager or supervisor from the employee's department.
- F. Employees must provide, within 24 hours of request, proof of a current prescription for any drug or medication identified when a drug screen/test is positive, if the employee is taking the identified drug under the orders of a physician. The prescription must be in the employee's name.
- G. Any employee who is convicted of violations of a criminal drug statute as a result of activity, occurrences, or events which are also in violation of the terms of this policy MUST report the conviction to their department Head within five (5) days following said conviction. Failure to perform such notification may result in disciplinary action pursuant to Rule 1700 of the Civil Service Commission Rules.

4. <u>MANAGEMENT RESPONSIBILITIES AND GUIDELINES</u>

- A. Managers and supervisors are responsible for reasonable enforcement of this policy.
- B. Managers and supervisors may request that an employee submit to a drug or alcohol test when a manager or supervisor has a reasonable suspicion that an employee is under the influence of drugs or alcohol while on the job or on stand-by. (Refer to Schedule A, Section I, B. for testing procedure.)

"Reasonable suspicion" is a belief based on objective facts sufficient to lead a supervisor to suspect that an employee is under the influence of drugs or alcohol such that the employee's ability to perform the functions of the job is impaired or the employee's ability to perform his/her job safely is reduced.

<u>FOR EXAMPLE</u>, any of the following, alone or in combination, <u>MAY</u> create reasonable suspicion:

- 1. Slurred or incoherent speech;
- 2. The odor of an alcoholic beverage on the breath;
- 3. Unsteady walking and movement;
- 4. An accident involving County property;
- 5. Unusual appearance (e.g. glassy or bloodshot eyes);
- 6. Unusual or irrational behavior;
- 7. Possession of alcohol or drugs;
- 8. Information received from a reliable person¹.
- C. Any manager or supervisor requesting an employee to submit to a drug or alcohol test <u>WILL</u> document in writing the facts which caused their reasonable suspicion that the employee in question was intoxicated or under the influence of drugs. Said documentation will be maintained by the manager/supervisor's department for use if disciplinary or legal action becomes necessary. A copy will be forwarded to the Director of Personnel.
- D. Any manager or supervisor encountering an employee who refuses an order to submit to a drug or alcohol analysis upon request shall remind the employee of the potential results of his/her refusal. When there is a reasonable suspicion that the employee is under the influence of alcohol or drugs, the manager or supervisor must order the employee to leave County property. The employee should be considered to be on leave with pay the balance of that day's normal shift. The employee shall not be returned to safety sensitive duties until successfully completing Return-to-Duty testing and Follow-Up care as outlined in Section 8 below.

The manager or supervisor should offer to transport the employee to his/her residence. If the employee declines the offer of transportation, a reasonable attempt should be made to get the employee to wait until someone of the employee's choice can safely transport the employee home. While reasonable attempts should be made to discourage the employee from leaving unassisted, under no circumstance will a manager or supervisor try to hold the employee against the employee's will. If all other attempts to provide safe transportation fail, the manager or supervisor should seek assistance from the appropriate law enforcement agency.

- E. Managers and supervisors shall notify their department head when they have reasonable suspicion to believe that an employee may have illegal drugs in his or her possession in an area not fully controlled by the County. If the department head or designee agrees there is reasonable suspicion of illegal drug possession, the department head shall contact the appropriate law enforcement agency.
- F. Department heads will designate persons responsible for determining whether reasonable suspicion exists for testing. Designated employees must participate in at least 60 minutes of training on alcohol misuse and 60 minutes of training on substance abuse. The training must cover physical/ behavioral, speech and performance indicators of probable alcohol misuse and use of controlled substances.
- G. Management will educate employees on procedures required following a motor vehicle accident.

¹ A reliable person with personal knowledge may be any employee or private citizen who directly witnesses an act in violation of this policy, absent some circumstance that would cast doubt upon the credibility of their information.

- H. Management will distribute the drug and alcohol policy, which will contain the name of a person, designated to answer employee questions regarding the policy and will obtain a signed receipt from the employee stating that they have been given a copy of the policy.
- I. Department heads, managers and supervisors of those County Departments determined to be subject to the compliance provisions of the federal Drug Free Workplace Act (those performing work under federal grants) are specifically required to provide employees this policy statement, to provide employees a drug awareness program and to notify the grantor agency of any employee convicted of any workplace drug conviction within ten (10) days. Further, the Act requires, if any employee is so convicted, appropriate personnel action be taken against the employee within thirty (30) days.

5. PRE-EMPLOYMENT AND PRE-ASSIGNMENT TESTING

- A. Covered applicants shall be required to submit to drug testing as a condition of employment. All present employees promoted or transferred to duties in a covered job classification or position shall be required to submit to alcohol and drug testing. Such testing shall be conducted under the supervision of the Personnel Department under the procedures and standards established by Part VII, Section A, and Schedule A of the County Alcohol and Drug Abuse Policy and in accordance with the minimum standards set by 49 CFR Part 40. This testing is mandated by and shall be conducted in accordance with 49 CFR § 382.301.
- B. Persons rejected for failure to successfully pass the drug or alcohol screen will be disqualified from accepting employment in a County position involving driving County commercial motor vehicles for 180 days.
- C. If the covered applicant or employee has, within the previous two years, been employed in any private or public employment in which drug screen or alcohol screen testing was required, this fact shall be disclosed and written consent shall be given by the covered applicant or employee for the disclosure of the results of any testing performed.

6. PERIODIC RANDOM AND REASONABLE SUSPICION TESTING

- A. Periodic Random Testing: As a condition of continued employment, not less than 50% of all covered employees will be required by the Personnel Department to submit to unannounced drug and alcohol abuse screening tests in each calendar year². These unannounced tests will be conducted during the tested employee's normal work hours and at locations designated by the Personnel Department. Covered employees will be selected for testing on a random basis. Such testing shall be conducted under the supervision of the Personnel Department under the procedures and standards established by Part VII, section A, and Schedule A of the County Alcohol and Drug Abuse Policy. This testing is mandated by and shall be conducted in accordance with 49 CFR § 382.305.
- B. Reasonable Suspicion Testing: Covered employees are subject to drug and alcohol screening under the conditions, standards and procedures established by Part V, Section B of the County

² 49 CFR § 382.305 requires that a minimum of 25% of all covered employees be tested for alcohol and a minimum of 50% of these employees be tested for drugs. Because drug testing will also detect alcohol usage in excess of 0.02%, the two types of tests have been combined.

- Alcohol and Drug Abuse Policy. Additional grounds for such testing are established by 49 CFR § 382.307.
- C. Employees found to have a blood alcohol content of 0.02% grams or more or who test positive for measurable amounts of a controlled substance shall be immediately relieved from the performance of safety sensitive activities. Upon confirmation of the test results, the employee shall be referred by the department head and Personnel to the Substance Abuse Professional (Employee Assistance Program). The department head may initiate such disciplinary action, including suspension without pay and discharge, as appears appropriate under the totality of circumstances.
- D. An employee determined to have a blood alcohol content of 0.02% grams or more in his/her system or who tests positive for measurable amounts of any controlled substance shall not be returned to safety sensitive duties until successfully completing a return to duty testing process as outlined in Section 8 below. This testing is mandated by and shall be conducted in accordance with 49 CFR §382.307.

7. <u>TESTING FOLLOWING MOTOR VEHICLE ACCIDENT.</u>

- A. Employees shall submit to blood alcohol content testing (by breath test) and controlled substance testing (by urine test) following any motor vehicle accident in a County vehicle or in the course of County business if:
 - (1) The accident results in one or more vehicles incurring disabling damage that requires towing from the site, or
 - (2) The accident results in a fatality; or
 - (3) The accident results in serious physical injury to any person, which requires immediate medical care and treatment.
- B. The employee shall immediately notify the department head (or his or her designated delegate) of any accident requiring testing under this section. Notice shall be made as soon as practicable after receiving any immediately necessary emergency medical care. Test samples of urine may be drawn, or a breath test administered, with the consent of the employee, by the qualified medical professionals rendering the emergency medical treatment.
- C. Upon receipt of notice of an employee involved accident requiring testing under this section, the Department Head shall notify the Personnel Department of the accident and arrange for the conduct of an employee breath alcohol and drug test according to the procedure set forth in Schedule A. Breath alcohol tests shall be administered within two (2) hours of the accident and drug tests shall be administered within thirty-two (32) hours of the accident. Tests may be conducted by local, state or federal authorities as part an investigation of the accident if copies of the lab reports of the administration of the tests and portions of the sample for purposes of retesting are available to the Personnel Department. No test for the purposes of determining the presence of alcohol shall be taken more than eight (8) hours after the accident. No sample shall be taken for purposes of determining the presence of a controlled substance more than thirty-two (32) hours after the accident.
- D. If no breath alcohol test is taken by the employee within eight (8) hours of the accident or if no sample of urine is taken from the employee within thirty-two (32) hours of the accident, the reason for this failure shall be documented by the department head and provided to the Director of Personnel.

E. An employee involved in any motor vehicle accident requiring testing under this section may not consume any alcohol after the accident (1) for a period of eight (8) hours, or (2) until the blood alcohol/drug tests are performed; whichever occurs first.

This post-accident testing is mandated by and shall be conducted in accordance with the provisions of 49 CFR § 382.303 and 49 CFR § 390.5.

8. RETURN-TO-DUTY DRUG AND ALCOHOL TESTING/FOLLOW-UP CARE

If a covered employee fails to successfully pass a periodic, random, reasonable cause or post-accident drug or alcohol test as described herein, that employee will not be assigned to or permitted to perform safety sensitive duties involving the operation or maintenance of commercial motor vehicles until that employee has taken and passed a blood alcohol and drug screen test. In order to pass such a test, the employee must have a blood alcohol content or 0.02% grams or less and a verified negative result for controlled substance use. Each covered employee identified through evaluation by Substance Abuse Professional (EAP) as needing assistance in resolving problems associated with alcohol use or controlled substance use shall be subject to a program of rehabilitation and follow-up on the job testing for the following six (6) to twelve (12) months as required by 49 CFR §382.605.

9. <u>SYSTEM CONTACT</u>

Any person with questions regarding this policy should contact the following representative(s):

Civil Service Records Technician OR Asst Director of Personnel Kern County Personnel Department 1115 Truxtun Avenue 1st floor Bakersfield, CA 93301 (661) 868-3480

10. TESTING RECORDS, SUMMARIES AND CONFIDENTIALITY

All records concerning testing under this policy shall be maintained pursuant to the requirements of 49 CFR § 382.401. The records shall be maintained under the supervision of the Personnel Department in a secure location with controlled access. Records shall be retained for the following minimum periods:

A. Five Years:

- (1) Test results indicating a blood alcohol concentration of 0.02% grams or more and all positive controlled substance tests;
- (2) Documentation of all refusals to test;
- (3) Calibration documentation; and
- (4) Copy of each annual calendar year summary required by 49 CFR § 382.403.

B. Two Years:

Records related to the alcohol and controlled substances collection process required to be maintained by 49 CFR § 382.401(c).

C. One Year:

Records of negative and canceled controlled substances tests and blood alcohol test results of less than 0.02% grams.

The records shall be made available upon written demand or lawful disclosure order to the Federal Highway Administration or any other public safety or regulatory agency.

A particular employee's records shall be made available to the employee on written request. A particular employee's records shall not be disclosed to any other third party except with the employee's written consent. Records may be disclosed to nongovernmental third parties only upon lawful subpoena, issued with proof of notice to the employee under Code of Civil Procedure § 1985.4-1985.6 or upon order of a court of competent jurisdiction after application for disclosure by noticed motion under Evidence Code § 1040-1043.

SCHEDULE D

ADDENDUM TO COUNTY OF KERN DRUG AND ALCOHOL POLICY SPECIAL ALCOHOL AND DRUG ABUSE PROVISIONS APPLICABLE TO COUNTY EMPLOYEES PROVIDING TRANSIT SERVICES

1.0 <u>STATEMENT OF POLICY</u>

This addendum has been adopted as a supplement to the County of Kern's general policies and procedures to end substance abuse in the workplace and to assure the public safety adopted as the "County of Kern Alcohol and Drug Abuse Policy."

This special addendum applies to County employees assigned to provide transit services, either through operation of transit vehicles or providing maintenance and repair services on transit vehicles. The standards set forth in this special addendum are in addition to the general policies and procedures applicable to all County employees. This addendum is a mandated federal program made applicable to the County of Kern under the Omnibus Transportation Employee Testing Act of 1991 and 49 CFR Part 655. The U.S. Department of Transportation (DOT) has also enacted 49 CFR Part 40, as amended, that sets standards for the collection and testing of urine and breath specimens. In addition, the DOT as enacted 49 CFR Part 29, "The Drug-Free Workplace Act of 1988," which requires the establishment of drug-free workplace polices and the reporting of certain drug-related offences to the Federal Transit Administration (FTA).

2.0 PURPOSE

The purpose of this policy is to assure worker fitness for duty and to protect our employees, customers and the public from risks posed by employee's use of alcohol and prohibited drugs. This policy complies with all applicable Federal regulations governing workplace anti-drug programs in the transit industry. The Federal Transit Administration of the U.S. Department of Transportation has enacted 49 CFR Part 655, that mandates urine drug testing and breath alcohol testing for safety-sensitive positions and prohibits performance of safety-sensitive functions when there is a positive test result.

Any provisions set forth in this policy that are included under the sole authority of the County and are not provided under the authority of the above named Federal regulations are underlined. Tests conducted under the sole authority of the County of Kern will be performed on non-DOT forms and will be separate from DOT testing in all respects.

3.0 APPLICABILITY

This policy applies to applicants for employment and County employees who are assigned or seek to be assigned to perform transit system duties, which are considered "safety-sensitive functions" under 49 CFR Part 655.

A safety-sensitive function is defined as any duty, which is related to the operation of mass transit service. These duties include operation of a revenue service vehicle, including when not

in revenue service; operating a non-revenue service vehicle when required to be operated by a holder of a Commercial Driver's License; controlling dispatch or movement of a revenue service vehicle; maintaining a revenue service vehicle or equipment used in revenue service (including repairs, overhaul, and rebuilding); and carrying a firearm for security purposes. The job classifications to which this Schedule D applies are as follows:

Heavy Equipment Mechanic Supervising Heavy Equipment Mechanic Equipment Maintenance Superintendent

The standards set forth in this Schedule D apply to any County employee in any job classification, which requires assignment of the employee to safety-sensitive functions relating to mass transit operations. All applicants for employment and employees performing duties in positions subject to this Schedule D are hereafter referred to as "safety-sensitive employees." This schedule shall also apply to any volunteers who perform safety-sensitive functions if; (1) the volunteer is required to hold a commercial driver's license to operate the vehicle; or (2) the volunteer performs a safety-sensitive function for the County and receives remuneration in excess of his or her actual expenses incurred while engaged in the volunteer activity.

All applicants (new hire and employee transfers) for safety-sensitive positions must provide the County with written consent, requesting DOT drug and alcohol testing records from all previous DOT-regulated employers who have employed the applicant during any period within the two years before the date of the application or transfer. If written consent is not provided, the County will not permit the employee/applicant to perform safety-sensitive functions. The County is required to ask all applicants for safety-sensitive positions whether they have tested positive, or refused to test on any pre-employment drug or alcohol test administered by an employer to which the employee applied for, but did not obtain, safety-sensitive transportation work covered by DOT agency drug and alcohol testing rules during the past two years. If the applicant admits they had a positive test or a refusal to test, the applicant will not be allowed to perform safety-sensitive functions until the applicant documents they have successfully completed a referral, evaluation and treatment plan as described in 49 CFR Part 655.

The standards of this Schedule D are more restrictive and in addition to the standards of conduct, and drug and alcohol testing procedures applicable to all County employees. In case of any conflict between the provisions of this Schedule D and the general County Alcohol and Drug Testing Policy, this Schedule D shall apply.

Each safety-sensitive employee shall be provided with a copy of the "County Alcohol and Drug Abuse Policy," as well as this Schedule D. Each safety-sensitive employee shall execute a written acknowledgement of receipt of the County policy and this Schedule D. Failure or refusal to submit to testing upon the direction of the County provides sufficient grounds for refusal to employ or for discipline of the employee under Kern County Civil Service Rules 1705.03 (conduct unbecoming) and 1705.11 (violation of any lawful order).

The County of Kern is dedicated to assuring fair and equitable application of this substance abuse policy. Therefore, supervisors and managers are required to use and apply all aspects of

this policy in an unbiased and impartial manner. Managers will be required to meet the responsibilities and follow the guidelines provided in the general County Drug and Alcohol Policy (section V.), which is incorporated herein by this reference. Any supervisor or manager who knowingly disregards the requirements of this policy, or who is found to deliberately misuse the policy in regard to subordinates, shall be subject to disciplinary action, up to and including termination.

4.0 DEFINITIONS

The terms listed in Schedule D have the following definitions. The definitions of additional terms used in this schedule but not listed in this section can be found in 49 CFR Parts 655 and 40, as amended.

- **4.1** Accident means an occurrence associated with the operation of a vehicle, whether in revenue service or not, if as a result:
 - (a) an individual dies; or
 - (b) an individual suffers bodily injury and immediately receives medical treatment away from the scene of the accident; or
 - (c) with respect to an occurrence in which the mass transit vehicle involved is a bus, electric bus, van, or automobile, one or more vehicles (including non-FTA funded vehicles) incurs disabling damage as the result of the occurrence as such vehicle or vehicles are transported away from the scene by a tow-truck or other vehicle.
- **4.2** Adulterated specimen is a specimen that has been altered, evidenced by test results showing either a substance that is not a normal constituent for that type of specimen or showing an abnormal concentration of an endogenous substance.
- **4.3** Alcohol the intoxicating agent in beverage alcohol, ethyl alcohol or other low molecular weight alcohols, including methyl or isopropyl alcohol.
- **4.4** Alcohol concentration is the alcohol in volume of breath expressed in terms of grams of alcohol per 210 liters of breath as indicated by a breath test under this part.
- **4.5** Alcohol confirmation test a subsequent test using an Evidential Breath Testing Device, following a screening test with a result of 0.02 or greater, that provides quantitative data about the alcohol concentration.
- 4.6 Alcohol screening test is an analytic procedure to determine whether an employee may have a prohibited concentration of alcohol in a breath or saliva specimen.
- **4.7** Alcohol use is the drinking or swallowing of any beverage, liquid mixture or preparation (including any medication), containing alcohol.
- **4.8** Aliquot is a fractional part of the specimen used for testing. It is taken as a sample representing the whole specimen.
- **4.9** Cancelled test a drug or alcohol test that has a problem identified that cannot be or has not been corrected, or which 49 CFR Part 40, as amended, otherwise requires to be cancelled. A cancelled test is neither a positive nor a negative test.
- **4.10** *Confirmatory drug test* is a second analytical procedure performed on a different aliquot of the original specimen to identify and quantify the presence of a specific drug or drug metabolite.

- **4.11** *Confirmatory validity test* is a second test performed on a different aliquot of the original urine specimen to further support a validity test result.
- **4.12** *Confirmed drug test* is a confirmation test result received by a Medical Review Officer (MRO) from a laboratory.
- **4.13** *Contractor* means a person or organization that provides a safety-sensitive service for a recipient, subrecipient, employer, or operator consistent with a specific understanding or arrangement. The understanding can be a written contract or an informal arrangement that reflects an ongoing relationship between the parties.
- **4.14** *Covered employee* means a person, including an applicant or transferee, who performs or will perform a safety-sensitive function for the County.
- 4.15 Designated employer representative (DER) is an employee authorized by the County to take immediate action(s) to remove employees from safety-sensitive duties, or cause employees to be removed from these covered duties, and to make required decisions in the testing and evaluation processes. The DER also receives test results and other communications for the County, consistent with the requirements of 49 CFR Parts 40 and 655.
- **4.16** *Dilute specimen* means a urine specimen with creatinine and specific gravity values that are lower than expected for human urine as per the standards set for in 49 CFR Part 40, as amended.
- 4.17 *Disabling damage* is damage that precludes departure of a motor vehicle from the scene of the accident in its usual manner in daylight after simple repairs. Disabling damage includes damage to vehicles that could have been driven but would have been further damaged if so driven. But does not include;
 - (a) damage which can be remedied temporarily at the scene of the occurrence without special tools or parts; or
 - (b) tire disablement without other damage even if no spare tire is available; or
 - (c) damage to headlights, taillights, turn signals, horn, mirrors or windshield wipers, which makes the vehicle inoperative.
- 4.18 DOT, The Department, DOT agency these terms encompass all United States Department of Transportation agencies, including but not limited to, the United States Coast Guard (USCG), the Federal Aviation Administration (FAA), the Federal Railroad Administration (FRA), the Federal Motor Carrier Safety Administration (FMCSA), the Federal Transit Administration (FTA), the National Highway Traffic Safety Administration (NHTSA), the Pipeline and Hazardous Materials Safety Administration (PHMSA), and the Office of the Secretary (OST). These terms include any designee of a DOT agency.
- **4.19** *Drug and Alcohol Program Manager (DAPM)* is an employee authorized by the County to manage and monitor the drug and alcohol testing program. This person may make required decisions in the testing and evaluation process, maintain required records, update policy and procedures, and monitor contractors and vendors. The DAPM may also receive test results and other communications for the County, consistent with the requirements of 49 CFR Part 655. The DAPM may act as the DER.
- **4.20** Evidential Breath Testing Device (EBT) a device approved by the National Highway Traffic Safety Administration (NHTSA) for the evidential testing of breath at the 0.02 and 0.04 alcohol concentrations, placed on NHTSA's

- Conforming Products List (CPL) for "Evidential Breath Measurement Devices" and identified on the CPL as conforming with the model specifications available from NHTSA's Traffic Safety Program.
- **4.21** Initial drug test (also known as Screening drug test) this test is used to differentiate a negative specimen from one that requires further testing for drugs or drug metabolites.
- **4.22** *Initial specimen validity test* this is the first test used to determine if a urine specimen is adulterated, diluted, substituted, or invalid.
- **4.23** *Invalid drug test* is the result reported by a Department of Health and Human Services (HHS)-certified laboratory in accordance with the criteria established by HHS Mandatory Guidelines when a positive, negative, adulterated, or substituted result cannot be established for a specific drug or specimen validity test.
- 4.24 Laboratory any U.S. laboratory certified by HHS under the National Laboratory Certification Program as meeting the minimum standards of Subpart C of the HHS Mandatory Guidelines for Federal Workplace Drug Testing Programs; or, in the case of foreign laboratories, a laboratory approved for participation by DOT under 49 CFR Part 40, as amended.
- **4.25** *Limit of Detection (LOD)* is the lowest concentration at which a measure and can be identified, but (for quantitative assays) the concentration cannot be accurately calculated.
- **4.26** *Limit of Quantitation* for quantitative assays, the lowest concentration at which the identity and concentration of the measure and can be accurately established.
- **4.27** *Medical Review Officer (MRO)* a person who is a licensed physician and who is responsible for receiving and reviewing laboratory results generated by the County's drug testing program and evaluating medical explanations for certain drug test results.
- **4.28** *Negative dilute* is a drug result which is negative for the five drug/drug metabolites but has creatinine and specific gravity values that are lower than expected for human urine.
- **4.29** *Negative result* is the result reported by an HHS-certified laboratory to an MRO when a specimen contains no drug or the concentration of the drug less than the cutoff concentration for the drug or drug class and the specimen is a valid specimen.
- **4.30** *Non-negative specimen* a urine specimen that is reported as adulterated, substituted, positive for drug(s) or drug metabolite(s), and/or invalid.
- **4.31** *Non-negative test result* is a test result from a urine sample reported as a non-negative result due to one or more of the following, positive with drug(s)/metabolite(s), positive-dilute, adulterated, substituted or an invalid result.
- **4.32** Oxidizing adulterant is a substance that acts alone or in combination with other substances to oxidize drugs or drug metabolites to prevent the detection of the drug or drug metabolites, or affects the reagents in either the initial or confirmatory test.
- **4.33** *Performing a safety-sensitive function* means a covered employee is considered to be performing a safety-sensitive function and includes any period in which he or she is actually performing, ready to perform, or immediately available to perform such functions.

- **4.34** *Positive result* the result reported by an HHS-certified laboratory when a specimen contains a drug or drug metabolite equal to or greater than the cutoff concentrations.
- **4.35** *Prohibited drug* identified as marijuana, cocaine, opiates, amphetamines (including ecstasy), or phencyclidine at levels above the minimum thresholds specified in 49 CFR Part 40, as amended.
- **4.36** *Reconfirmed* the result reported for a split specimen when the second laboratory is able to corroborate the original result reported for the primary specimen.
- **4.37** Refusal to test. Refusal to take a DOT drug or alcohol test as outlined in 49 CFR 40.191 and 40.261. As an employee you have refused to take a drug or alcohol test if you:
 - (a) Fail to appear for any test (except pre-employment test) within a reasonable time, as determined by the County, after being directed to do so by the County.
 - (b) Fail to remain at the testing site until the testing process is complete.
 - (c) Fail to provide a urine specimen or adequate amount of breath for any drug or alcohol test required by FTA regulations.
 - (d) In the case of a directly observed or monitored collection in a drug test, fail to permit the observation or monitoring of your provision of the specimen.
 - (e) Fail to provide a sufficient amount of urine or breath specimen, and it is determined, through a required medical evaluation, that there was no adequate medical explanation for the failure.
 - (f) Fail or decline to take an additional test the County or collector has directed you to take.
 - (g) Fail to undergo a medical examination or evaluation, as directed by the MRO as part of the verification process, or as directed by the DER as part of the insufficient amount of urine or insufficient breath procedures.
 - (h) Fail to cooperate with any part of the test process (e.g. refuse to empty pockets when so directed by the collector; behave in a confrontational way that disrupts the collection process).
 - (i) For an observed collection, fail to follow the observer's instructions to raise your clothing above the waist, lower clothing and underpants, and to turn around to permit the observer to determine if you have any type of prosthetic or other device that could be used to interfere with the collection process.
 - (j) Possess or wear a prosthetic or other device that could be used to interfere with the collection process.
 - (k) Admit to the collector or MRO that you adulterated or substituted the specimen.
 - (l) As an employee, if the MRO reports that you have a verified adulterated or substituted test result, you have refused to take a drug test.
 - (m) As an employee, if you refuse to take a drug test, or alcohol test, you incur the consequences under the FTA regulations as specified in 49 CFR Part 655.
 - (n) Fail to sign the certification at Step 2 of the Alcohol Testing Form

- **4.38** Rejected for testing the result reported by an HHS-certified laboratory when no tests are performed for a specimen because of a fatal flaw or a correctable flaw that is not corrected.
- **4.39** Safety-sensitive function means any of the following duties, when performed by employees of recipients, subrecipients, operators, or contractors:
 - (a) operating a revenue service vehicle, including when not in revenue service:
 - (b) operating a non-revenue service vehicle, when required to be operated by a holder of a Commercial Driver's License;
 - (c) controlling dispatch or movement of a revenue service vehicle;
 - (d) maintaining (including repairs, overhaul, and rebuilding) a revenue service vehicle or equipment used in revenue service; and
 - (e) carrying a firearm for security purposes.
- **4.40** Split specimen collection a collection in which the urine collected is divided into two separate specimen bottles, the primary specimen (Bottle A and the split specimen (Bottle B).
- 4.41 Substance Abuse Professional (SAP) a licensed physician (medical doctor or doctor of osteopathy) or licensed or certified psychologist, social worker, employee assistance professional, state-licensed marriage and family therapist, or addiction counselor (certified by the National Association of Alcoholism and Drug Abuse Counselors Certification Commission or by the International Certification Reciprocity Consortium/Alcohol and other Drug Abuse (ICRC) or by the National Board for Certified Counselors, Inc. and Affiliates/Master Addictions Counselor (NBCC)) with knowledge of and clinical experience in the diagnosis and treatment of drug and alcohol related disorders. Substituted specimen a urine specimen with creatinine and specific gravity values that are so diminished or so divergent that they are not consistent with human urine.
- **4.42** Refusal to test. Refusal to take a DOT drug or alcohol test as outlined in 49 CFR 40.191 and 40.261. As an employee you have refused to take a drug or alcohol test if you:
 - (o) Fail to appear for any test (accept pre-employment test) within a reasonable time, as determined by the County, after being directed to do so by the County.
 - (p) Fail to remain at the testing site until the testing process is complete.
 - (q) Fail to provide a urine specimen or adequate amount of breath for any drug or alcohol test required by FTA regulations.
 - (r) In the case of a directly observed or monitored collection in a drug test, fail to permit the observation or monitoring of your provision of the specimen.
 - (s) Fail to provide a sufficient amount of urine or breath specimen, and it is determined, through a required medical evaluation, that there was no adequate medical explanation for the failure.
 - (t) Fail or decline to take an additional test the County or collector has directed you to take.

7

- (u) Fail to undergo a medical examination or evaluation, as directed by the MRO as part of the verification process, or as directed by the DER as part of the "shy bladder" or "shy lung" procedures.
- (v) Fail to cooperate with any part of the test process (e.g. refuse to empty pockets when so directed by the collector, behave in a confrontational way that disrupts the collection process).
- (w) As an employee, if the MRO reports that you have a verified adulterated or substituted test result, you have refused to take a drug test.
- (x) Fail to sign the certification at Step 2 of the Alcohol Testing Form.

Verified negative test means a drug test result reviewed by a MRO and determined to have no evidence of prohibited drug use above the minimum cutoff levels established by the Department of Health and Human Services.

Verified positive test means a drug test result reviewed by a MRO and determined to have evidence of prohibited drug use above the minimum cutoff levels specified in 49 CFR Part 40 as revised.

Validity testing is the evaluation of the specimen to determine if it is consistent with normal urine. The purpose of validity testing is to determine whether certain adulterants or foreign substances were added to the urine, if the urine was diluted, or if the specimen was substituted.

5.0 <u>EDUCATION AND TRAINING</u>

Every covered employee will receive a copy of this policy and will have ready access to the corresponding federal regulations including 49 CFR Parts 655 and 40, as amended. In addition, all covered employees will undergo a minimum of 60 minutes of training on the signs and symptoms of drug use including the effects and consequences of drug use on personal health, safety, and the work environment. The training also includes manifestations and behavioral cues that may indicate prohibited drug use.

All supervisory personnel or County employees who are in the position to determine employee fitness for duty will receive 60 minutes of reasonable suspicion training on the physical, behavioral, and performance indicators of probable drug use and 60 minutes of additional reasonable suspicion training on the physical, behavioral, speech, and performance indicators of probable alcohol misuse.

6.0 PROHIBITED SUBSTANCES

"Prohibited substances" addressed in this policy shall include the following:

6.1 Illegally Used Controlled Substances or Drugs

Under the Drug-Free Workplace Act of 1988 any drug or any substance identified in Schedule I through V of Section 202 of the Controlled Substance Act (21 U.S.C. 812), and as further defined by 21 CFR 1300.11 through 1300.15 is prohibited at all times in the workplace unless a legal prescription has been written for the substance. This includes, but is not limited to: marijuana, amphetamines, opiates, phencyclidine (PCP), and cocaine, as well as any drug not

8

approved for medical use by the U.S. Drug Enforcement Administration or the U.S. Food and Drug Administration. Illegal use includes use of any illegal drug, misuse of legally prescribed drugs, and use of illegally obtained prescription drugs. Also, the medical use of marijuana, or the use of hemp related products, as which cause drug or drug metabolites to be present in the body above the minimum thresholds is a violation of this policy.

FTA drug testing regulations, 49 CFR Part 655, require that all covered employees be tested for marijuana, cocaine, amphetamines (including methamphetamine and ecstasy), opiates (including heroin), and phencyclidine as described in Section 9.0 of this policy. Illegal use of these five drugs is prohibited at all times and thus, covered employees may be tested for these drugs anytime that they are on duty.

6.2 Legal Drugs

The appropriate use of legally prescribed drugs and non-prescription medication is not prohibited. However, the use of any substance which carries a warning label that indicates that mental functioning, motor skills or judgment may be adversely affected shall be reported to supervisory personnel and a release to work by the employee's treating physician should be sought, as appropriate, before performing safety-sensitive duties.

A legally prescribed drug means that the individual has a prescription or written approval from a physician for the use of a drug in the course of medical treatment. It must include the patient's name, the name of the substance, quantity/amount to be taken, and the period of authorization. The misuse or abuse of legal drugs while performing transit business is prohibited.

6.3 Alcohol

The use of beverages containing alcohol (including any mouthwash, medication. food, and candy) or substances including any medication such that alcohol is present in the body while performing safety-sensitive duties is prohibited. An alcohol test shall only be performed on a covered employee under 49 CFR Part 655 just before, during, or just after the performance of safety-sensitive duties. The concentration of alcohol is expressed in terms of grams of alcohol per 210 liters of breath as measured by an EBT.

7.0 PROHIBITED CONDUCT

All employees are prohibited from reporting for duty or remaining on duty any time there is a quantifiable presence of a prohibited drug in the body above the minimum thresholds defined in 49 CFR Part 40, as amended.

7.1 Manufacture, Trafficking, Possession and Use

Consistent with the Drug-free Workplace Act of 1988, any employee engaging in the manufacture, distribution, dispensing, possession, or use of prohibited substances on County premises, transit authority premises, in transit vehicles, in uniform, or while on transit authority business will be subject to disciplinary action, up to and including termination. Law enforcement shall be notified, as appropriate, where criminal activity is suspected.

7.2 Alcohol Use

No safety-sensitive employee shall report for duty or be allowed to remain on duty when his/her ability to perform assigned functions is affected by alcohol or when his/her breath alcohol concentration is 0.02 or greater. The County shall not permit any safety-sensitive employee to perform or continue to perform safety-sensitive functions if it has actual knowledge that the employee is using alcohol. No employee shall use alcohol while on-duty, during on-call hours, or while performing safety-sensitive functions. No employee shall have used alcohol within four hours of reporting for duty. If an on-call employee has consumed alcohol, they must acknowledge the use of alcohol at the time that they are called to report for duty. Violation of these provisions is prohibited and shall result in disciplinary action, up to and including termination.

No safety-sensitive employee will be allowed to perform or continue to perform safety-sensitive functions who is found to have an alcohol concentrations of 0.02 or greater but less than 0.04. The employee may return to duty when their alcohol concentration measures less than 0.02 or the start of the employee's next regularly scheduled duty period, but not less than eight hours following administration of the test.

No covered employee shall consume alcohol for eight (8) hours following involvement in an accident or until he/she submits to the post-accident alcohol test, whichever occurs first.

7.3 Compliance With Testing Requirements

All safety-sensitive employees will be subject to urine drug testing and breath alcohol testing. Any employee who refuses to comply with a request for testing, who provides false information in connection with a test, or who attempts to falsify test results through tampering, contamination, adulteration, or substitution, shall be removed from duty immediately, and subject to disciplinary action, up to and including termination. Refusal can include an inability to provide a specimen or breath sample without valid medical explanation, as well as a verbal declaration, obstructive behavior, or physical absence resulting in the inability to conduct the test.

7.4 Treatment Requirements

All employees are encouraged to make use of the available resources for treatment for alcohol and substance abuse problems. Under certain circumstances, employees may be required to undergo treatment for substance abuse. Any employee who refuses or fails to comply with the County of Kern's requirements for treatment, after care, or return-to-duty shall be subject to disciplinary action, up to and including termination.

7.5 SAP Compliance

Any individual (employee or applicant) who has a positive drug test, a breath alcohol concentration of 0.04 or greater, or refused a test, must be provided a list of Substance Abuse Professionals (SAP).

8.0 DRUG STATUTE CONVICTION

Consistent with the Drug Free Workplace Act of 1988, all employees directly involved in transit work are required to notify the County of any criminal drug statute conviction for a violation occurring in the workplace within five calendar days after such conviction. <u>Failure to comply with this provision shall result in disciplinary action, up to and including termination.</u>

9.0 TESTING REQUIREMENTS

Analytical urine drug testing and breath testing for alcohol will be conducted as required by 49 CFR Part 40, as amended. All covered employees shall be subject to pre-employment testing prior to performing safety-sensitive duties, for reasonable suspicion, following an accident, random, and return-to-duty/follow-up. A drug test can be performed any time a covered employee is on duty. An alcohol test shall only be performed just before, during, or just after the performance of a safety-sensitive duty.

All covered employees will be subject to urine drug testing and breath alcohol testing as a condition of ongoing employment with the County. Any safety-sensitive employee who refuses to comply with a request for testing shall be removed from duty and subject to disciplinary action, up to and including termination

The County affirms the need to protect individual dignity, privacy, and confidentiality throughout the testing process. If at any time the integrity of the testing procedures or the validity of the test results is compromised, the test will be canceled. Minor inconsistencies or procedural flaws that do not impact the test result will not result in a cancelled test.

10.0 DRUG TESTING PROCEDURES

Testing shall be conducted in a manner to assure a high degree of accuracy and reliability and using techniques, equipment and laboratory facilities, which have been approved by the U.S. Department of Health and Human Services (HHS). The collection and analysis of urine samples

used for drug testing will be conducted consistent with the procedures set forth in 49 CFR Part 40, as amended. The procedures will be performed in a private, confidential manner and every effort will be made to protect the employee, the integrity of the drug testing procedure, and the validity of the test result.

The drugs that will be tested for include marijuana, cocaine, opiates (including heroin), amphetamines (including methamphetamine and ecstasy), and phencyclidine. After the identity of the donor is checked using picture identification, a urine specimen will be collected using the split specimen collection method described in 49 CFR Part 40, as amended. Each specimen will be accompanied by a DOT Chain of Custody and Control Form and identified using a unique identification number that attributes the specimen to the correct individual. The specimen analysis will be conducted at a HHS certified laboratory. An initial drug screen will be conducted on each urine specimen. For those specimens that are not negative, a confirmatory Gas Chromatography/Mass Spectrometry (GC/MS) test will be performed. The test will be considered positive if the amounts of the drug(s) or its metabolites identified by the GC/MS test are above the minimum thresholds established in 49 CFR Part 40, as amended.

The test results from the HHS certified laboratory will be reported to a Medical Review Officer. A Medical Review Officer (MRO) is a licensed physician with detailed knowledge of substance abuse disorders and drug testing. The MRO will review the test results to ensure the scientific validity of the test and to determine whether there is a legitimate medical explanation for a confirmed positive, substitute, or adulterated test result. The MRO will attempt to contact the employee to notify the employee of the non-negative laboratory result, and provide the employee with an opportunity to explain the confirmed laboratory test result. The MRO will subsequently review the employee's medical history/medical records as appropriate to determine whether there is a legitimate medical explanation for a non-negative laboratory result. If no legitimate medical explanation is found, the test will be verified positive or refusal to test and reported to the County Drug and Alcohol Program Manager (DAPM). If a legitimate explanation is found, the MRO will report the test as negative to the DAPM and no further action will be taken. If the test is invalid without a medical explanation, a retest will be conducted under direct observation. There is no split specimen testing for an invalid result.

When the laboratory reports to the MRO that a specimen is dilute, the MRO will report to the DAPM that the specimen in addition to being negative or positive, is dilute. If the MRO reports a positive drug test is dilute the test is considered a verified positive test. If the MRO reports a negative test was dilute and directs the County to conduct a recollection under direct observation because the creatinine concentration of the specimen was equal to or greater than 2 mg/dL, but less than or equal to 5 mg/dL, the County will do so immediately. If the creatinine concentration of the dilute specimen is greater than 5 mg/dL, another test is not required. When a recollection is required the County will ensure that the employee is given the minimum possible advance notice to report to the collection site. The County will treat the result of the recollection test as the test of record, not the prior test. If the result of the test required under this section is also negative and dilute, the County will not require the employee to take an additional test because the result was dilute. Provided, however, that if the MRO directs the County to conduct a recollection under direct observation under 49 CFR Part 40.197(b)(1), the County must

immediately do so. If the employee declines to take a test as directed under this section the employee has refused the test for purposes of this policy and the FTA regulations.

Any covered employee who questions the results of a required drug test under this policy may request the split sample be tested. The split sample test must be conducted at a second HHS certified laboratory with no affiliation with the laboratory that analyzed the primary specimen. The test must be conducted on the split sample that was provided by the employee at the same time as the primary sample. The method of collecting, storing, and testing the split sample will be consistent with the procedures set forth in 49 CFR Part 40, as amended. The employee's request for a split sample test must be made to the MRO within 72 hours of notice of the original sample verified test result. Requests after 72 hours will only be accepted at the discretion of the MRO if the delay was due to documentable facts that were beyond the control of the employee. The County will ensure that the costs for the testing of the split specimen are covered in order for a timely analysis for the sample.

If the analysis of the split specimen fails to confirm the presence of the drug(s) detected in the primary specimen, if the split specimen is not able to be analyzed, or if the results of the split specimen are not scientifically adequate, the MRO will declare the original test to be canceled and will direct the County to retest the employee under direct observation.

The split specimen will be stored at the initial laboratory until the analysis of the primary specimen is completed. If the primary specimen is negative, the split will be discarded. If the primary is positive, the split will be retained for testing if so requested by the employee through the MRO. If the primary specimen is positive, it will be retained in frozen storage for one year and the split specimen will also be retained for one year.

10.1 Observed Collections

Consistent with 49 CFR Part 40, as amended, collection under direct observation (by a person of the same gender) with no advance notice will occur if:

- (a) the laboratory reports to the MRO that a specimen is invalid, and the MRO reports to the County that there was not an adequate medical explanation for the result; or
- (b) The MRO reports to the County that the original positive, adulterated, or substituted test result had to be cancelled because the test of the split specimen could not be performed; or
- (c) The laboratory reported to the MRO that the specimen was negative-dilute with a creatinine concentration greater than or equal to 2 mg/dL but less than or equal to 5 mg/dL, and the MRO reported the specimen to the County as negative-dilute and that a second collection must take place under direct observation; or
- (d) The collector observes materials brought to the collection site or the employee's conduct clearly indicates an attempt to tamper with a specimen; or
- (e) The temperature on the original specimen was out of range.

(f) It is apparent from inspection that the employee has tampered with the specimen; the collector must immediately conduct a new collection using direct observation procedures.

In addition, the County must direct a collection under observation of an employee if the drug test is a return-to-duty test or follow-up test.

If the covered employee declines to allow a directly observed collection as required under this policy this is a refusal to test.

11.0 ALCOHOL TESTING PROCEDURES

Tests for breath alcohol concentration will be conducted utilizing a National Highway Traffic Safety Administration (NHTSA) approved Evidential Breath Testing device (EBT) operated by a trained Breath Alcohol Technician (BAT). Alcohol screening tests may be performed using a non-evidential testing device which is also approved by the NHTSA. If the initial test indicates an alcohol concentration of 0.02 or greater, a second test will be performed to confirm the results of the initial test. The confirmatory test will be conducted at least fifteen minutes after the completion of the initial test, using a NHTSA approved EBT operated by a trained BAT. The EBT will identify each test by a unique sequential identification number. This number, time, and unit identifier will be provided on each EBT printout. The EBT printout, along with an approved alcohol testing form, will be used to document the test, the subsequent results, and to attribute the test to the correct employee. The test will be performed in a private, confidential manner as required by 49 CFR Part 40, as amended. The procedure will be followed as prescribed to protect the employee and to maintain the integrity of the alcohol testing procedures and the validity of the test result.

An employee who has a confirmed alcohol concentration of 0.04 or greater will be considered a positive alcohol test and in violation of this policy. An employee who has a confirmed alcohol concentration equal to or greater than 0.02 but less than 0.04 is not considered positive, the employee will be removed from his/her position for eight hours unless a retest results in a concentration of less than 0.02. An alcohol concentration less than 0.02 will be considered a negative test.

The Alcohol Testing Form (ATF) required by 49 CFR 40, as amended, shall be used for all FTA required testing. Failure of the employee to sign step 2 of the ATF will be considered a refusal to submit to testing.

12.0 TYPES OF TESTING

12.1 Pre-Employment

(a) Before allowing a covered employee or applicant to perform a safetysensitive function for the first time, the employee shall undergo urine drug testing with a verified negative result.

- (b) When a covered employee or applicant has previously failed or refused a pre-employment drug test, under 49 CFR Part 655, the employee must provide the County proof of having successfully completed a referral, evaluation, and treatment plan as described in 49 CFR Part 655.62.
- (c) An employee may not transfer from a non-safety sensitive function to a safety-sensitive function until the employee takes a pre-employment drug test with a verified negative result.
- (d) If a pre-employment drug test is canceled, the County shall require the covered employee or applicant to take another pre-employment drug test with a verified negative.
- (e) When a covered employee or applicant has not performed a safety-sensitive function for 90 consecutive calendar days regardless of the reason, and the employee has not been in the County's random selection pool during that time, the employee must take a pre-employment drug test with a verified negative result.

12.2 Reasonable Suspicion Testing

All covered employees will be subject to a reasonable suspicion drug and/or alcohol test when there is reasonable suspicion that the covered employee has used a prohibited drug and/or engaged in alcohol misuse. Reasonable suspicion shall mean that there is objective evidence based upon specific, contemporaneous, articulable observations of the employee's appearance, speech or body odor that are consistent with possible drug use and/or alcohol misuse. suspicion referrals must be made by one or more supervisors who are trained to detect the signs and symptoms of drug use and alcohol misuse, and who reasonably concludes that an employee may be adversely affected or impaired in his/her work performance due to possible prohibited substance abuse or alcohol misuse. A reasonable suspicion alcohol test shall only be conducted just before, during, or just after the performance of a safety-sensitive job function. An employee who refuses an instruction to submit to a drug and/or alcohol test under this section, will be immediately removed from performance of safety-sensitive duties, referred to a SAP and shall not be permitted to finish his/her shift and may be subject to disciplinary action, up to and including termination.

12.3 Post-Accident Testing

(a) Fatal Accidents

All covered employees will be required to undergo drug and alcohol testing if they are involved in an accident with a transit vehicle regardless of whether or not the vehicle is in revenue service at the time of the accident that results in a fatality. This includes all surviving covered employees that are operating the vehicle at the time of the accident and any other covered employee whose performance could have contributed to the accident. Post-accident drug and alcohol testing of the employee is not required under 49 CFR Part 655.44 if the covered employee is tested

under the fatal accident testing requirements of the Federal Motor Carrier Safety Administration rule 49 CFR 389.303 (a)(1) or (b)(1).

(b) Nonfatal Accidents

As soon as practicable following an accident not involving the loss of human life in which a transit vehicle is involved, the County shall drug and alcohol test each covered employee operating the transit vehicle at the time of the accident unless the supervisor investigating the accident determines, using the best information available at the time of the decision, that the covered employee's performance can be completely discounted as a contributing factor to the accident. The County shall also drug and alcohol test any other covered employee whose performance could have contributed to the accident, as determined by the supervisor investigating the accident using the best information available at the time of the decision. Such a decision must be documented in detail, including the decision making process used to reach the decision not to test.

In addition, a post-accident test will be conducted if an accident results in injuries requiring immediate transportation to a medical treatment facility, or one or more of the vehicles involved incurs disabling damage, unless the covered employees' performance can be completely discounted as a contributing factor to the accident.

The appropriate transit supervisor shall ensure that an employee, required to be tested under this section, is tested as soon as practicable, but no longer than eight hours after the accident for alcohol, and within 32 hours for drugs. If an alcohol test is not performed within two hours of the accident, the supervisor shall prepare and maintain on file a record stating the reasons the alcohol test was not properly administered. If the alcohol test is not conducted within eight hours, or the drug test within 32 hours, following an accident, attempts to conduct the test shall cease and the reasons for the failure to test documented. Records shall be submitted to the FTA upon request of the Administrator.

Any covered employee involved in an accident must refrain from alcohol use for eight hours following the accident, or until he/she undergoes a post-accident alcohol test. An employee who is subject to post-accident testing who fails to remain readily available for such testing, including notifying a supervisor of his or her location if he/she leaves the scene of the accident prior to submission to such test, may be deemed to have refused to submit to testing, and subject to disciplinary action, up to and including termination.

Nothing in this section shall be construed to require the delay of necessary medical attention for the injured following an accident, or to prohibit an employee from leaving the scene of an accident for the period necessary to

obtain assistance in responding to the accident, or to obtain necessary emergency medical care.

In the rare event that the County is unable to perform an FTA drug and alcohol test (i.e., employee is unconscious, employee is detained by a law enforcement agency), the County may use drug and alcohol post-accident test results administered by local law enforcement officials in lieu of the FTA test. The local law enforcement officials must have independent authority for the test and the County must obtain the results in conformance with local law.

12.4 Random Testing

As a condition of employment, safety-sensitive employees will be subject to random, unannounced drug and alcohol testing. The selection of employees for random drug and alcohol testing shall be made by a scientifically valid method of randomly generating an employee identifier from the appropriate pool of safety-sensitive employees. Under the selection process used, each covered employee shall have an equal chance of being tested each time selections are made.

The number of employees randomly selected for drug and alcohol testing during the calendar year shall be no less than the percentage rates established by the FTA Administrator. Each year the FTA Administrator will publish in the Federal Register the minimum annual percentage rates for random drug and alcohol testing for covered employees. The Administrator's decision to increase or decrease the minimum annual percentage rate for random drug and alcohol testing based, respectively on the reported positive drug and alcohol violation rates for the entire industry. All information used for this determination is drawn from the drug and alcohol Management Information System (MIS) reports required by 49 CFR Part 655. Due to the low number of covered employees in the FTA random testing pool, twelve or fewer employees, the minimum random testing rates the County will allow are 50 percent for random drug testing and 25 percent for random alcohol testing. These minimum rates are to ensure that at least one test is conducted per quarter and to ensure enough tests are performed to avoid revealing test results for any individual due to the limited number of tests performed.

Random drug and alcohol tests conducted under this policy are unannounced and unpredictable, and the dates for administering random tests are spread reasonable throughout the calendar year. Random testing will be conducted at all times of the day when safety-sensitive functions are performed. A covered employee shall only be randomly tested for alcohol misuse while the employee is performing safety-sensitive functions; just before the employee is to perform safety-sensitive functions; or just after the employee has ceased performing such functions. A covered employee may be randomly tested for prohibited drug use anytime while on duty. Employees are required to proceed immediately to the collection site upon notification of their random selection.

Covered employees that fall under the FTA regulations will only be included in the random pool maintained for FTA random testing, which is maintained separately from the random testing pool for the Federal Motor Carrier Safety Administration.

12.5 Return-To-Duty Testing

All covered employees who have a verified positive drug test result, a confirmed alcohol test of 0.04 or greater, and/or has refused to submit to a test, must test negative for drugs and below 0.02 for alcohol and be evaluated and released by the Substance Abuse Professional (SAP) before returning to perform safety-sensitive functions. For an initial positive drug test a Return-to-Duty drug test is required and an alcohol test is allowed. For an initial positive alcohol test a Return-to-Duty alcohol test is required and a drug test allowed. The SAP will follow the procedures as outlined in 49 CFR Part 40, as amended. Following the initial assessment, the SAP will recommend a course of rehabilitation unique to the individual. The SAP will recommend the return-to-duty test only when the employee has successfully completed the treatment requirement and is known to be drug and alcohol-free and there is no undo concerns for public safety.

12.6 Follow-Up Testing

Following the employee's return to duty, he or she will be subject to follow-up drug and alcohol testing as determined by the SAP, which shall be performed for a period of one to five years. The testing shall consist of a minimum of six unannounced follow-up drug and/or alcohol tests with verified negative results in the first twelve months following the employee's return to duty. Follow-up testing should be frequent enough to deter and/or detect a relapse. Follow-up testing is separate and in addition to the random, post-accident, reasonable suspicion and return-to-duty testing.

12.7 Employee Requested Testing

Any employee who questions the results of a required drug test under paragraphs 12.1 through 12.6, of this policy may request that a split sample be tested. This test must be conducted at a different testing HHS-certified laboratory with no affiliation with the laboratory that analyzed the primary specimen. The test must be conducted on the split sample that was provided at the same time as the original sample. The County is financially responsible for making sure the split specimen is tested in a timely manner, however, the County will seek reimbursement for the split specimen testing from the employee unless the second test invalidates the original test. The method of collecting, storing and testing the split sample will be consistent with the procedures set forth in 49 CFR Part 40, as amended. The employee's request for a retest must be made to the MRO within 72 hours of notice of the initial test result. Requests after 72 hours will only be

accepted if the delay was due to documentable facts that were beyond the control of the employee.

13.0 CONSEQUENCES

Any covered employee that has a verified positive drug result, or a confirmed alcohol test of 0.04 or greater, or refuses to submit to a drug or alcohol test required by this policy shall immediately be removed from their safety-sensitive position, informed of educational and rehabilitation programs available, and referred to a SAP for assessment. Before the County will allow a covered employee to resume performing a safety-sensitive function, the County shall ensure the employee has met the requirements of 49 CFR Part 40, as amended, for returning to duty, including taking a return-to-duty drug and/or alcohol test, and has been evaluated and released by the SAP.

14.0 GRIEVANCE AND APPEAL

The consequences specified by 49 CFR Part 40.149 (c) for a positive test or test refusal is not subject to arbitration.

15.0 <u>RETENTION OF RECORDS</u>

The County shall maintain all records of its anti-drug and alcohol misuse program as provided under this policy pursuant to the requirements of 49 CFR Part 655. The records shall be maintained under supervision of the Personnel Department in a secure location with controlled access. Each record shall be maintained for the specified minimum period of time as measured from the date of creation of the record in accordance with the schedule outlined in 49 CFR Part 655.

16.0 INFORMATION DISCLOSURE

The County shall not release information pertaining to any covered employee contained in records required to be maintained by this policy except as required by law or expressly authorized or required by 49 CFR Part 655.

A covered employee is entitled, upon written request, to obtain copies of any records pertaining to the covered employee's use of prohibited drugs or misuse of alcohol, including any records pertaining to his or her drug or alcohol test. The County will provide the requested records promptly and access to the records shall not be contingent upon receipt of payment for production of the records. Covered employees also have the right to gain access to any pertinent records such as equipment calibration records, and records of laboratory certifications. Employees may not have access to SAP referrals and follow-up testing plans.

The County shall permit access to all facilities utilized and records maintained in complying with the requirements of this policy to any DOT agency with regulatory authority over the County or any of its employees. Upon request the County shall disclose data for its drug and alcohol testing programs, and any information pertaining to the County's anti-drug and alcohol misuse

programs required to be maintained by this policy to any DOT agency with regulatory authority the County or its employees.

When requested by the National Transportation Safety Board as part of an accident investigation, the County shall disclose its drug and alcohol testing information related to the accident under investigation.

Records shall be made available to a subsequent employer upon receipt of a written request from the covered employee. Subsequent disclosure by the County is permitted only as expressly authorized by the terms of the covered employee's request. The County shall release information regarding a covered employee's record as directed by the specific, written consent of the employee authorizing release of the information to an identified person.

The County may disclose information required to be maintained under this policy pertaining to a covered employee, to the employee or the decision maker in a lawsuit, grievance, or other proceeding initiated by or on behalf of the individual, and arising from the results of a drug or alcohol test under this policy. Including, but not limited to, a worker's compensation, unemployment compensation, or other proceeding relating to a benefit sought by the covered employee.

The County will disclose drug and alcohol testing information and records maintained under this policy to the California Department of Transportation or their contractor when required to certify to the FTA compliance with the drug and alcohol testing procedures of 49 CFR Parts 40 and 655.

The County shall disclose a covered employee's records upon lawful subpoena, issued with proof of notice to the employee or upon order of a court of competent jurisdiction after application for disclosure by noticed motion under Evidence Code sections 1040-1043.

17.0 SYSTEM CONTACT

Any person with questions regarding this policy or any aspect of the prevention of alcohol misuse and prohibited drug use in the County's transit program should contact:

County of Kern Personnel Department 1115 Truxtun Avenue, First Floor Bakersfield, CA 93301 (661) 868-3480

RETURN TO WORK, INTERACTIVE PROCESS, AND DISABILITY MANAGEMENT PROGRAM

Statement of Policy

It is the policy of the County of Kern to provide employees who have suffered illnesses or injuries that temporarily limit their ability to perform normal job duties with temporary limited duty assignments, regardless of whether the injury or illness is industrially related.

It is also the policy of the County of Kern to provide reasonable accommodation to employees who are permanently incapacitated for the performance of their job duties with modified or available alternate work that is within their medical restrictions and for which they are qualified. If an employee is unable to return to work, it is the policy of the County to separate the employee from employment without unreasonable delay while minimizing, if possible, hardship to an employee permanently incapacitated for the performance of job duties.

This policy shall be implemented with the leadership and support of a Disability Management Team (as defined herein) and in cooperation and collaboration with affected County departments through an interactive process with disabled employees.

- 1. Objectives of the Return to Work Program.
 - 1.1. Safely return injured or disabled employees to work as soon as possible.
 - 1.2 Minimize financial hardship and promote positive reinforcement and emotional support for disabled employees by providing an opportunity for continued productive employment.
 - 1.3 Assist permanently disabled employees to return to work in a position providing similar status and salary if available within their medical restrictions and for which they are qualified.
 - 1.4 Retain qualified and experienced County employees, while respecting the staffing needs and constraints of the County departments that are the appointing authorities.
 - 1.5 Comply with the County's legal obligations under the Americans with Disabilities Act and the California Fair Employment and Housing Act.
 - 1.6 When appropriate, reduce the cost of disability retirement benefits borne by the County and the Kern County Employees' Retirement Association.
 - 1.7 Encourage proper use of the Workers' Compensation system.
 - 1.8 Separate from employment those employees whose injuries or illnesses preclude performance of the usual and customary job duties, and there is no reasonable and available accommodation that permits either permanent modification to the employee's position to accommodate medical restrictions or alternate employment within the County.

2. Definitions.

- 2.1 *Adjuster*. An employee or independent contractor of the County Counsel/Risk Management Division that handles Workers' Compensation claims.
- 2.2 Accepted Medical Provider. Any person, other than a relative of the injured/ill employee, who is properly licensed and recognized by the law of the state in which treatment is received, is qualified to treat the disabling illness or injury, and is providing treatment and care that is necessary to resolve the disability. Accepted Medical Provider may also include physicians selected by County Counsel/Risk Management (Workers' Compensation) or the Personnel Department when conducting a Fitness for Duty exam; provided, however, an employee referred for a Fitness for Duty exam shall in no case be referred to a physician currently treating the employee for a Worker's Compensation injury.
- 2.3 Alternate Work. A permanent change in classification of an employee who is medically precluded from doing his or her regular job duties and whose position cannot be permanently modified to accommodate medical restrictions
- 2.4 *Disability Management Team.* A committee consisting of the County Counsel/Risk Management, County Administrative Officer and Director of Personnel, or their designees, with the responsibility of overseeing the County's Return to Work and Disability Management Program. The County's Disability Coordinator shall facilitate the activities of the Team.
- 2.5 *Disability Coordinator*. An employee or independent contractor of the County who is trained and experienced in providing disability case management services, including evaluation, training and placement.
- 2.6 *Employee*. Any employee of the County of Kern temporarily or permanently disabled from the full performance of job duties by reason of injury or illness; provided that only an employee with permanent status (as defined in Civil Service Rule 100) will be placed in an alternate work position within the classified service.
- 2.7 *Medical restrictions*. Any restrictions placed on the activities of the employee imposed by an accepted medical provider due to the employee's illness or injury.
- 2.8 *Modified Work.* A permanent change in job duties and/or environment as a reasonable accommodation to a county employee. Modified work may also include transferring the employee to another department when there is a vacancy within the same classification and the job duties in the receiving department may be performed within the employee's medical restrictions.
- 2.9 *Reasonable Accommodation*. The accommodation necessary to permit a disabled employee to perform the essential functions of his or her job. As a last resort, reasonable accommodation includes appointment to a vacant position (i.e., alternate work) if the employee is otherwise qualified to perform the job duties of the vacant position.
- 2.10 *Limited Duty*. Modified and/or part-time duties assigned when an employee has temporary medical restrictions precluding full performance of job duties, and such restrictions extend beyond a

ten (10) day period, but whose accepted medical provider indicates the employee is expected to return to full or permanently modified duty and is released to limited work for a minimum of four (4) hours per day.

3. Responsibilities of County Departments.

Each department head or his or her designee shall be responsible for implementing the programs encompassed in the Return to Work Policy, including the Limited Duty program, the Modified Work program, and the Alternate Work program, as follows:

- 3.1 Report of Disability. Provide a quarterly report to the Disability Coordinator, listing employees in the department who either have been off work due to injury or illness or have been on limited duty for a consecutive thirty (30) calendar day period.
- 3.2 Collaborate with the Disability Management Team to provide limited duty assignments as set forth in section 6 to temporarily injured employees and to those employees who are eligible for placement in alternate work positions.
- 3.3 Cooperate in good faith with the Disability Management Team to meet the County's obligations to its injured employees.
- 3.4 With the assistance of the Disability Management Team, consider permanent job modifications to accommodate employees permanently disabled for the full performance of their job duties.
- 3.5 With the assistance of the Disability Management Team, consider permanently placing an employee who is permanently incapacitated for the duties of the position for which he/she was hired, when there is available a suitable vacancy within the department.
- 3.6 When it has been determined that permanent modified work is unavailable, file an application for disability retirement on behalf of the employee.

4. Functions of County Disability Management Team.

State and federal law imposes obligations on an employer to provide reasonable accommodation to disabled employees. The Labor Code additionally provides incentives for making timely offers of permanent modified or alternate work. In order to ensure prompt compliance with law and to meet the objectives of this program, the Disability Management Team is comprised of representatives of departments with specialized knowledge and expertise and is charged with the responsibility to:

- 4.1 Develop administrative procedures to aid in the administration of this program for recommendation to the Board of Supervisors. Such administrative procedures shall incorporate necessary processes to comply with applicable federal, state, and local laws, regulations, and policies regarding confidentiality of medical information and privacy rights of employees.
- 4.2 Educate, communicate and consult with employees, affected departments, adjusters, Accepted Medical Providers, and others as deemed appropriate and necessary for program implementation.

- 4.3 After soliciting and considering the preferences and constraints of affected departments and employees, identify appropriate modified or alternate work for permanently disabled employees and prepare placement plans that meet the needs of the affected department and employee. Such placement plans shall be based on the ability of the employee to perform the essential functions of the assignment within his/her medical restrictions.
- 4.4 Collect, maintain, and organize data to demonstrate the program's effectiveness in meeting its stated goals.
- 4.5 Recommend distribution of funds from the Workers' Compensation Budget Unit 8990 as necessary and appropriate to reimburse departments for disability costs.
- 4.6 Annually, or more often as appropriate or requested, report program results to the Board of Supervisors.
- 5. Responsibilities of the Employee.

An employee shall:

- 5.1 Promptly and timely report to his or her supervisor any reduced ability or inability to perform his or her full job duties due to an injury or illness, whether or not medical care is anticipated. An employee is expected to make such a report in order to facilitate provision of reasonable accommodation and to ensure that the supervisor can arrange for coverage in the event of the employee's absence.
- 5.2 Provide the supervisor or the designated department contact person with specific and jobrelated information from an Agreed Medical Provider such as the employee's functional abilities, limitations, and prognosis for full return to duty. Such information shall be provided within one (1) business day of the employee's receipt of such reports or, if a report is requested by the employer, the employee shall make reasonable and diligent efforts to provide such a report within five (5) business days of the request. If released to return to work with temporary medical restrictions, employee shall agree that a limited duty assignment typically will not exceed six (6) months' duration.
- 5.3 Contact the supervisor or the designated department contact person no less than monthly if the injury requires absence from work to provide the department with an update on the employee's prognosis for returning to limited or full duty.
- 5.4 Comply with personnel rules and policies as directed by the supervisor or designated department contact person and ensure that leaves of absence forms are submitted on a timely basis.
- 5.5 Report any changes in address or phone number immediately to his or her supervisor or designated department contact.
- 5.6 Comply with all safety regulations imposed by the department.
- 5.7 Comply with all medical restrictions imposed by medical treatment providers.
- 5.8 Cooperate fully with the County's Disability Coordinator, Personnel Department, the

appointing department, and the Disability Management Team, including reporting at times and places specified for vocational assessments, medical evaluations, and limited duty assignments.

Failure by an employee to comply with the employee requirements of this Policy may be grounds for disciplinary action, up to and including dismissal.

6. Limited Duty.

Limited Duty assignments shall be provided by the appointing department when medical prognosis indicates that the employee is expected to return to full or permanent modified duty but has temporary medical restrictions that preclude full performance of regular job duties, unless the appointing department cannot timely identify a Limited Duty assignment. Accordingly, Limited Duty assignments typically will not exceed six (6) months' duration unless an extension is approved by the Disability Coordinator. Employees in a Limited Duty capacity working full-time will continue to receive the salary and benefits of their regular job classification. Except as otherwise required for exempt employees and employees entitled to wage loss replacement pursuant to the Labor Code, employees in a Limited Duty capacity working part-time who are otherwise employed on a full-time basis shall be paid only for hours worked and shall be considered as being on work furlough as specified in Kern County Administrative Procedures Manual section 138.2 for purposes of determining the effect of the temporary part-time work schedule on the employee's other employment benefits and/or status. Employees eligible for benefits pursuant to Labor Code section 4850 shall be entitled to full pay and benefits while working a temporary part-time schedule.

The Disability Management Team will review information provided by an Accepted Medical Provider regarding when the employee can return to work and the medical restrictions applicable. The Disability Coordinator shall assist the department when necessary to develop an appropriate Limited Duty assignment. It shall be the responsibility of the employee and the supervisor(s) to ensure compliance with the medical restrictions.

If the appointing department is unable to timely identify a Limited Duty position for the temporarily injured employee, the Disability Coordinator shall determine whether there are other departments which have Limited Duty positions available within the employee's medical restrictions. If the employee is assigned to another department, the appointing department shall remain the employer and be responsible for payment of salary and benefits while the employee is on Limited Duty with the receiving department. The receiving department shall provide supervision and complete Employee Performance Evaluation Reports and other forms as may be required under the County's Civil Service Rules and personnel policies.

Appointing departments may also provide Limited Duty assignments to employees pending disability retirement or permanent placement through the Modified or Alternate Work Program.

7. Interactive Process Meeting.

The employee and appointing department shall meet with the Disability Coordinator to discuss permanent modified and alternate work assignments. The Disability Coordinator shall prepare a written report documenting the County's efforts to provide reasonable accommodation through modification of job duties or environment and, if modification of the position is not possible, through offer of alternate work. The report shall be submitted to the Personnel Department for placement in the employee's permanent record.

8. Modified and Alternate Work Program.

A County department or adjuster receiving permanent medical restrictions on any employee shall provide that information immediately to the employee's appointing authority and the Disability Coordinator. The Disability Coordinator will consult with the department and the employee and (when necessary) obtain additional clarification or information regarding an employee's medical restrictions in order to determine whether a permanently modified duty assignment is appropriate. An employee shall not be eligible for a permanent modified duty assignment if the employee is medically precluded from performing the essential functions of the position with reasonable accommodations.

Outside specialists in determining appropriate job modifications or alternate job placements may be retained by the Disability Coordinator and the costs shall be paid by the appointing department. In the event the appointing department offers a permanent modified job, it may be reimbursed for such costs pursuant to section 10 herein.

When possible, permanent modifications of an employee's regular position shall be a preferred result to placement in an alternate position. However, if it is determined that the employee's job cannot be modified, the Personnel Department shall seek suitable alternate work positions within the County by reviewing and identifying funded positions for which the employee is qualified and medically able to perform that are or become vacant within the County during the thirty (30) day period following a determination that permanent modified work is not available. Alternate work positions which result in an increase in salary shall not be offered through the Return to Work and Disability Management Policy although any employee is entitled to pursue a promotion through the established competitive process.

Written offers of alternate work may be made contingent on receipt of medical approval by the employee's treating physician or other accepted medical provider.

If the appointing department determines that permanent modifications can be made to the employee's job and/or job environment or, if modification is not possible, that a vacant position within the department is available for which the employee is qualified, the Disability Coordinator shall assist the appointing department in preparing an offer and description of the modified or alternate work assignment for signature by the employee.

9. Alternate Work Placement.

The Disability Management Team, based upon the level of transferable skills, knowledge and abilities of the employee, shall determine an appropriate training period in the alternate work placement, which shall not be less than one month. The Disability Management Team shall consult with the original appointing department and the receiving department in establishing the length of the training period. The receiving department shall establish reasonable criteria for the employee's successful completion of the training period. Pending completion of the training period, the employee shall remain on the payroll of the original appointing department in the position for which the employee is incapacitated. If the training period is successfully completed, the appropriate personnel transaction, as designated in the offer of alternate work, shall be completed. In the event the employee fails to successfully complete the training period in the alternate work placement, the employee shall return to his or her original position.

The original appointing department shall remain responsible for Workers' Compensation costs associated with any aggravation of the injury incurred while employed in that department, as determined by the Disability Management Team.

It is the desire of the County of Kern that employees eligible for alternate work placement pursuant to this policy be placed in a position as near as possible to the salary and status as that from which the employee is incapacitated.

10. Department Costs for Disability Management.

Certain costs incurred in providing limited, modified, or alternate work pursuant to this Policy for industrially injured or ill workers shall be reimbursed to departments from the Workers' Compensation Budget Unit 8990. The Disability Management Team may make recommendations to the County Administrative Office to establishing criteria for reimbursement of funds. Costs which may be reimbursed include, but are not limited to, acquisition of equipment for use by a disabled employee, making modifications to a work environment, and ergonomic assessments. Costs incurred in providing limited, modified, or alternate work pursuant to this Policy for non-industrially injured or ill workers shall be borne by the appointing department.

11. Separation from Service Due to Disability.

With the advice and assistance of County Counsel, the appointing department shall file an application for disability retirement on behalf of an employee who is eligible for such a benefit if, after thoroughly examining whether permanent modified work can be provided to an injured employee, it is determined that the employee's medical restrictions cannot be accommodated. Prior to filing an application, the appointing department shall document efforts at accommodation and why those efforts were deemed unsuccessful and shall provide that information to the Board of Retirement of the Kern County Employees' Retirement Association.

Revised by CAO November 21, 2006 Revised draft completed October 9, 2006 Revised draft completed September 18, 2006 Revised draft completed September 6, 2006 Revised Draft Completed September 1, 2005 Revised again November 9, 2005 Revised (Version 4), May 24, 2006 Revised (Version 1) August 15, 2007

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Kern County

NEPOTISM POLICY

Purpose:

To establish policy for the employment of immediate relatives in order to assure employment fairness consistent with the Civil Service Ordinance.

Policy:

It is the County's policy not to discriminate in its employment and personnel actions with respect to its employees and applicants on the basis of marital, familial, or residential cohabitation status. Notwithstanding this policy, the County will not appoint a person to a position in the same department, division or facility where:

- 1. A relative and/or person cohabitating with an employee would have the direct authority to hire, supervise, transfer, suspend, layoff, recall, promote, discharge, assign, reward, discipline, or evaluate the performance of another relative or cohabitating employee.
- 2. One relative or cohabitating employee would be responsible for auditing the work of the other.
- 3. Other circumstances exist which place the relatives or cohabitating employees in a situation of conflict between the County's interest and their own.
- 4. This policy would apply only to the employee's permanent or regular assignment and not to any temporary or incidental assignment of the employee.

Definitions:

Relatives means individuals who are related by blood, marriage or adoption including the following relationships: spouse, child, stepchild, parent, stepparent, grandparent, grandchild, brother, sister, half-brother, half-sister, aunt, uncle, niece, nephew, parent-in-law, daughter-in-law, son-in-law, brother-in-law, sister-in-law, and first cousin.

Cohabitating Employees means a County employee sharing a residence with another County employee or other County employees.

Application:

All full- and part-time appointments to positions in the County service and appointments of extrahelp employees and contract employees when the expected duration of the appointment is in excess of 80 hours in a fiscal year are subject to this policy. This policy also applies to persons related by blood or marriage residing in an employee's home.

Existing

Employees:

When two existing employees marry or begin cohabitating, and a determination has been made that the relationship is subject to this policy, if reasonable accommodation cannot be made to reassign one of the employees, then one of the two employees must separate from County service within 120 days of the marriage or the onset of cohabitating living arrangements. The choice of who shall separate from County service is the employees'. In the event the employees do not agree with respect to which one shall resign, the employee with the least seniority, as defined in Civil Service Rules, shall be terminated.

In the event existing employees are working in capacities that are subject to this policy on the date of its effect, the department head shall notify the County Administrative Officer of names of the employees, and describe the employees' relationship and current work situation. The department head is responsible for achieving compliance with this policy at the earliest possible opportunity through reassignment of one employee to another work unit or facility, or other reasonable means. The department head shall annually submit a status report showing progress towards achieving compliance with this policy.

RETIREMENT INCENTIVE PROGRAM

Department heads must receive the County Administrative Officer's approval prior to offering additional retirement service credit and placing the matter on the Board of Supervisors' agenda for its consideration. The provisions of the Retirement Incentive Program (Golden Handshake) for represented employees are contained within the applicable MOU. The following applies to management, mid-management, and confidential employees; Section .3, *Department Responsibility*, also applies to represented employees.

- .1 *Eligibility–County Fiscal Necessity*. When budget restraints are such that a department is required to lay off employees, the Board of Supervisors may, by adopting a resolution, grant two years of additional service credit to specified eligible employees who retire during times specified in the resolution.
- .2 *Criteria*. The threshold criterion for offering additional service credit is the deletion of a filled position causing the layoff of a permanent County employee and is subject to the following.
 - a. An offer can be made only to eligible members holding positions within the departments specified by Board Resolution, and whose retirement would logically prevent the layoff of a less senior employee. In no instance is the County required to make the offering if it would foreseeably result in an operational detriment.
 - b. The number of employees offered the additional service credit within a department and classification, or classification series or logical progression of classifications, is limited to the number of position deletions necessary to achieve the financial objectives of the specified departments. The number of retirements cannot exceed the number of positions deleted. If there are more employees wanting to receive additional service credit than the number of positions to be deleted, the eligible employees will be offered the retirements in descending order of County seniority. The deleted classification or equivalent classification cannot be filled for two years. (Rev. 07/09)
 - c. The department head or appointing authority determines the classifications and number of eligible employees to whom an offer will be made, subject to the criteria of avoiding the layoff of a permanent employee.
- .3 Department Responsibility. Departments are responsible for the full cost of the additional service credit, including the cost of the payout of eligible sick leave and vacation accruals. The Kern County Employees' Retirement Association (KCERA) will provide information on the cost of the additional service credit for each employee. The cost of the additional service credit must be paid either in full in the first month of the fiscal year following the fiscal year the enhancement was adopted, or according to a five-year amortization period, with the first payment due in the first month of the fiscal year following the fiscal year adopted. If the latter option is chosen, KCERA will set up an accounts receivable to bill the cost of the additional service credit. (Rev. 07/09)
- .4 Paid Leave Balances. Earned sick leave and vacation payoffs will be deferred and paid as follows: one-half of the qualified payoff amount will become payable upon retirement, and one-half of the qualified payoff amount will become payable 12 months following retirement. No interest shall be earned or paid on the deferred eligible payoff amounts. If an employee elects to use a salary advance to purchase prior service credits, any remaining balance of accumulated sick leave or vacation credit balance will be paid in the same equal installments.
- .5 *Disputes*. The County Administrative Officer, whose decision is final, will resolve disputes regarding the application of this section.

WORKPLACE VIOLENCE POLICY

Violence and threats of violence in a County workplace is unacceptable and will not be tolerated. The County is committed to providing a safe work environment for employees and elected officials that is free from both violence and the fear of violence. This policy includes threats and violent behavior, direct, indirect, perceived or actual, from any person, and directed toward any person, occurring at any County facility or in connection with the conduct of County business without regard to location. This policy also includes any threat or violence as described above by an employee or elected official directed at another employee or elected official.

- .1 Acts Resulting in Prosecution and/or Disciplinary Action. Any employee or non-employee who threatens or commits violence in a County workplace shall be subject to criminal prosecution. Additionally, any employee who threatens or commits such violence in a County workplace shall be subject to appropriate disciplinary action. Such threats or acts of violence include, but are not limited to:
 - a. Possessing a weapon in violation of Penal Code Section 171b
 - b. Committing an assault or battery, including a sexual assault or battery
 - c. Threatening to use or using a weapon in an illegal manner
 - d. Engaging in any behavior that unreasonably risks the safety of another
 - e. Stalking
 - f. Accosting or harassing another, either face-to-face, or by telephone, fax, mail, computer, or other form of communication
 - g. Lawfully possessing a weapon in a County workplace unless expressly approved by the employee's department head
- .2 Department Head Responsibilities General. Department heads shall ensure that the County's zero tolerance policy is fully implemented and shall provide training for all department employees.
- .3 Department Head Responsibilities Incident Occurrence. If an incident occurs, the department head must:
 - a. Complete the Workplace Violence or Threat Mitigation Report and send it to the Risk Management Division within five working days.
 - b. Fax or deliver the Workplace Violence or Threat Incident Report within one hour of the incident to the Risk Management Division or as soon as practical.
 - c. Ensure that all reports of threats and violent behavior, direct, indirect, actual or implied, are fully and formally investigated and that appropriate disciplinary, legal or other actions are taken. If the incident involves a physical assault, law enforcement must be called.
 - d. Ensure that a work site review is conducted to provide employees security and protection from reasonably foreseeable violent action.
 - e. Develop procedures that provide for the immediate reporting of threats or acts of violent behavior and appropriate protection for the reporting employee.

- .4 Risk Management Division Responsibilities. The Risk Management Division will respond to all workplace violence incidents, communicate with law enforcement agencies, as appropriate, and provide training and assistance to departments on workplace violence incident prevention and response.
- .5 Employee Responsibilities. Employees shall refrain from engaging in any acts or threats of workplace violence and shall immediately report any such incidents to their supervisor or other designated individual and complete and return the Workplace Violence or Threat Incident Report within one hour of the incident or as soon as practical. Employees should make every reasonable effort to remove themselves from any situation in which workplace violence may occur.

COUNTY OF KERN WORKPLACE VIOLENCE OR THREAT INCIDENT

Name of person threatening	, , ,		
Perpetrator 's relationship to			
Physical description: Hair:			
Race:	Distinguishin	g Characteristics:	
Circumstances of thr	eat:		
Location of threat:			
Date:		Time:	
Exact words of threat:			
Police Notified	Yes	No	
Threatened County employe	e:		
Department:		Supervisor:	
Work address:			
Work telephone:			
Additional comments:			
 Date	Signature		
	Name (printed or tv	ped)	

COUNTY OF KERN WORKPLACE VIOLENCE OR THREAT MITIGATION REPORT

Name of threatened employee:	
Department:	Supervisor:
Work address:	
Work telephone:	Home telephone:
ASSESSMENT BY:	
	Talanhana
	e: Telephone: e: Telephone:
	e: Telephone:
Name (Name)	: releptione
RECOMMENDED ACTION:	
Armed security at work site	Date initiated:
Surveillance of perpetrator	Date initiated:
Area lighting	Date initiated:
Accompaniment to and from car	Date initiated:
Change in work hours	Date initiated:
Change in parking location	Date initiated:
Change in work location	Date initiated:
Surveillance of employee	Date initiated:
Injunction against perpetrator	Date initiated:
Buddy system	Date initiated:
Police Notified	Date initiated:
Other:	

BILINGUAL PAY POLICY

Full- or part-time, regular, temporary, extra help, probationary and provisional employees are eligible to receive bilingual pay, subject to the following provisions. For the purpose of this policy, English is considered to be the primary language, and any other language used under this program will be considered as the second language.

- .1 Non-Designated Employees. Employees that are known to possess bilingual skills but who are not receiving bilingual pay will not normally be called upon to use their skill, except when circumstances prevent the use of a designated bilingual employee. If a non-designated employee is frequently called upon to provide bilingual service, the department head will consider designating the position as bilingual.
- .2 Department Responsibility. Departments are responsible for identifying the need to provide services in a second language and coordinating with the County Administrative Office for appropriating bilingual compensation. The Personnel Department will assist departments in recruiting bilingual candidates and will administer the bilingual proficiency exam.
- .3 Position Criteria. The position must be in a work setting with a demonstrated flow of clients, phone calls, or correspondence where bilingual skills are regularly needed to meet the needs of the public, such as a direct public contact position, hospital or institutional setting dealing with patients or inmates, or a position needed to perform interpretation, translation or specialized activities for the department and its clients. Those positions for which the use of a second language is inherent to the position are ineligible for bilingual pay, for example, Court Interpreter.
- .4 *Testing*. Testing requests, which must be include the following information, are submitted to the Personnel Department, with a copy to the County Administrative Office.
 - a. Name and classification of each employee;
 - b. A description of the bilingual duties to be performed in sufficient detail so as to indicate a specific bilingual skill, purpose and frequency of use;
 - c. Location of work assignment; and
 - d. Duration of bilingual assignment.

A candidate may take a proficiency test once for each eligible list. The scoring will be pass/fail, and that score will remain in place for the same duration as the eligibility list. An incumbent employee in a bilingual position who fails a bilingual examination must wait a period of six months before repeating the test. Bilingual certificates are obtained at the employee's expense.

.5 *Compensation*. Bilingual premium pay is at the rate specified in the applicable MOU. The premium pay is effective the first day of the payroll period following certification that the employee is eligible and qualified to receive the premium pay. Retroactive bilingual pay will not be authorized.

The bilingual premium pay will cease when the employee is transferred, promoted, or demoted to a position that is not designated as a bilingual position or the department head has determined that the position should not longer be designated as a bilingual position.

COUNTY OF KERN RETIRED/REHIRED EMPLOYEES—ACKNOWLEDGMENT OF EMPLOYMENT CONDITIONS

Authorization for "Retired/Rehired" Employees:

The County Employees Retirement Law of 1937 authorizes a county to employ, without reinstatement from retirement, a retired member in a position requiring special skills or knowledge. The California Public Employees' Pension Reform Act of 2013 requires additional criteria to be met, which are prescribed within this acknowledgment. Board of Supervisors approval is required to hire a retired County employee. The Board letter is to identify the position, and the proposed hiring salary range and step, and provide the justification of the special skills or knowledge possessed by the individual and needed by the department. Employment is limited to 120 working days or 960 hours, whichever is greater, in the 12-month period following the date of employment. The 12-month period of employment should run concurrently with the County fiscal year, from July 1st to June 30th of the following calendar year. All rehired retirees are required to be off County payroll no later than June 30 at the end of every fiscal year. The employee's retirement status remains intact and retirement contributions are not taken.

Limitation on Employment if Unemployment Insurance Compensation Has Been Collected By Retiree:

AB 775 (Chapter 57, Statutes of 2007) provides that the authorizations described above are inapplicable to a retired member who is employed by an employer under the system and who, within 12 months prior to that employment, received unemployment insurance compensation following the termination of an appointment with the same employer. The bill requires a retired person who accepts an appointment after receiving unemployment insurance compensation, as specified, to terminate that employment on the last day of the current pay period and would prohibit reappointment for a period of 12 months.

<u>Post Retirement Employment and Requirement for Bona Fide Separation and Certification of No Reemployment Pre-arrangement:</u>

In no case is a retired person eligible for appointment if he or she received any unemployment insurance compensation arising out of prior employment during the 12-month period prior to an appointment. Further, employees must certify that a prearrangement for rehire with the County was not made. A retired person is not eligible to be employed for a period of 180 days following the date of retirement unless he or she meets one of the following criteria:

- The employer certifies that the appointment is necessary to fill a critically needed position before the 180 days has passed *and* the appointment has been approved by the Board of Supervisors in a public meeting and not on a consent calendar.
- ➤ If the retiree is a public safety officer or firefighter the 180 day "sit-out" period does not apply.
- A retiree who accepted a retirement incentive (golden handshake) is subject to the 180 day requirement, without exception.

Acknowledgments:

By accepting re-employment with Kern County after retirement, I certify under penalty of perjury that:

- > I have not collected unemployment insurance compensation within the prior 12 months.
- ➤ I understand that if I draw any unemployment insurance compensation following termination of employment with the County within 12 months prior to rehire with the County, I am not eligible to be re-hired by the County for a minimum period of 12 months.

- > If I collect any unemployment insurance compensation, while employed with the County or following termination of employment with the County, I must report this compensation to the County.
- > I understand that the County regularly accesses records at the California Employment Development Department regarding Unemployment Compensation paid to employees and former employees of the County.
- > I understand that if I accept an appointment after receiving unemployment, I will be terminated on the last day of the current pay period and will not be eligible for reappointment for 12 months.
- > I understand that while employed as a retired extra help employee, I cannot withdraw funds from my deferred compensation account unless I am 70.5 years of age or older.
- > I certify that no pre-arrangement was made for reemployment.

Name (Print):	Date:
Employee Signature:	Dept:
Employee ID #:	

HOSTILE WORK ENVIRONMENT POLICY

It is the policy of the County of Kern to provide for its employees a work environment free from hostile and offensive conduct. For this reason, the County is committed to promoting and maintaining a pleasant and productive workplace for all its employees and, as such, each and every person conducting business for or with the County should be treated with dignity and respect. Therefore, any and all forms of conduct which enable or create a hostile work environment are expressly prohibited. Violations of this policy shall result in disciplinary action up to and including termination.

Conduct considered inappropriate for the workplace includes any unsolicited or unwelcome behavior which is intimidating, hostile, or offensive in such a way or to such a degree that it unreasonably interferes with or otherwise overburdens and prevents a fellow employee from effectively performing his or her work.

Extreme or continuous behavior which is disrespectful, denigrating, or disruptive shall be considered a violation of this policy. Such conduct may include, but is not limited to:

- 1. Discriminatory conduct based on a person's race, national origin, sex, age, physical or mental disability, medical condition, marital status, ancestry, religious affiliation, union affiliation, political affiliation, or sexual orientation.
- 2. Verbal conduct such as disparaging remarks, slurs, jokes, innuendos, epithets, threatening, screaming, cursing, taunting, heckling, spreading rumors, and unwanted sexual advances, comments, or propositioning.
- 3. Physical conduct such as gestures, leering, unwelcome contact, pinching, patting, grabbing, blocking or impeding movement, assault, or any action which physically interferes with or unnecessarily impinges upon an individual's person, work, privacy, or movement.
- 4. Visual conduct such as derogatory, sexually oriented, prejudicial, or otherwise generally offensive photographs, posters, objects, cartoons, drawings, graffiti, email, letters, or other writing.

Individuals who believe that they have been subjected to a hostile work environment shall inform their immediate supervisor, another supervisory employee in the individual's department or, as an alternative, the Equal Employment Opportunity Division of the Personnel Department in accordance with Civil Service Rules 1800 et seq. No individual will be retaliated against for making a complaint or bringing inappropriate conduct to the County's attention. A supervisor receiving a complaint shall immediately report it to the department head, assistant department head or the Equal Employment Opportunity Division of the Personnel Department. A prompt and thorough investigation shall ensue and the department head or appointing authority shall take prompt remedial action, including disciplinary action, when it is warranted.

Department heads shall be responsible for ensuring that all new employees in their department receive a copy of this policy and sign an acknowledgment which shall be retained in the employee's personnel file. In addition, department heads shall ensure that, on an annual basis, each employee in their department receives a copy of this policy and that an acknowledgment of receipt is contained in each employee's personnel file.

Department heads may establish departmental policies and internal complaint procedures regarding a hostile work environment provided that those policies and procedures are consistent with this policy.

The purpose of this policy is not to unduly censor or otherwise seek to prohibit the free expression of County employees, but rather is promulgated with the intent of promoting a productive workplace free from disrespectful and denigrating behavior. Implementation of this policy shall always take into consideration the guaranteed rights of the First Amendment, in a manner consistent with state and federal law and according to the stated intent of this policy.

TELEWORK POLICY AND PROCEDURE

1. Purpose

The purpose of this document is to implement the County's telework policies. Telework is defined as "a work arrangement in which employees perform officially assigned duties at home or at other worksites geographically convenient to the employees." This arrangement may be used on a regular basis, for a limited term, or on a contingency basis.

2. Benefits

The benefits of telework are:

- Enhancing recruiting and retention efforts, particularly for newer workers who have high expectations of a technologically forward-thinking workplace and workers who value work/life balance.
- Helping employees manage long commutes and other work/life issues that, if not addressed, can have a negative impact on their effectiveness or result in employees leaving County employment.
- Reducing traffic congestion, emissions, and infrastructure impacts, thereby improving the environment.
- Ensuring continuity of essential government functions in the event of national or local emergencies, including a pandemic.

3. Department Roles

Department managers will be subject to County policies and must make balanced decisions when determining who may telework, and under what conditions. The determination of whether to permit teleworking vests solely with the each department head. A department recommending a telework program must address teleworking criteria and document them on the form included as Appendix A. These criteria will be used to determine employee eligibility, and to ensure that managerial, logistical, organizational, or other barriers to full implementation and successful functioning of the policy are considered. Each department must provide for adequate administrative, technical, and logistical support to effectively carry out the program if implemented.

In addition, all departments must address issues on information systems and technology security, to ensure their equipment decisions and telework agreements comply with this policy. Information security includes protection of sensitive "hard-copy" files and documents, as well as accounting for inventory of County-owned equipment. Equipment owned by the County may be considered taxable income and require certification of usage, similar to cell phones. Accounting for time worked will also require special consideration by departments with teleworking employees.

Under some circumstances teleworking will not be practicable because of:

- Limitations on the bandwidth available to the County:
- Lack of a countywide imaging system to handle large volumes of paper documents;

- Security for confidential information, such as payroll, financial management system, and other accounting programs;
- Unavailability of County-owned equipment, to avoid confidential information from being improperly misused, downloaded, or transferred;
- The County firewall requirement that all computers have current patches; or
- The department head, in his or her sole discretion, determines that employees in the department are not permitted to telework, either in entirety or on a case-by-case basis.

4. Eligibility

Many employees are considered eligible for telework, except in the following circumstances:

- Employees whose positions require direct handling of secure or confidential materials nearly every work day;
- On-site activity that cannot be handled remotely or at an alternative worksite, such as face-to-face personal contact with the public in medical, counseling, or similar services;
- When work requires hands-on contact with machinery, equipment, vehicles, etc.;
- Other physical presence- or site-dependent activity, such as gate attendant or park ranger;
- Employees whose last performance rating was below standard or whose conduct resulted in disciplinary action within the last year; or
- Employees whose department head does not approve a proposed telework arrangement.

5. Written Agreement

The teleworker and his/her department head or the department head's designee must enter into a written agreement (Appendix C) for every type of telework, whether the employee teleworks regularly or for a defined period of time or circumstances. The agreement must be signed and dated by the employee and his/her supervisor, and maintained on file at the department as long as the telework arrangement is in effect. The agreement should be reviewed annually.

It is strongly recommended that any individuals who will be expected to telework in the case of a Continuity of Operations event or a pandemic health crisis have telework agreements on file in advance that provide for such an occurrence.

6. Request Denial

Teleworking is not an employee right. Employee telework requests may be denied and telework agreements may be terminated, at the sole discretion of the employee's department head, even if the employee is considered "eligible" by the County's and department's policies. Denial of a telework request is not grievable and shall be considered a work assignment for purposes of the employee's grievance procedure.

7. Work Schedules

Work schedules will conform to standards specified in Section 115 of the Policy and Procedures Manual. Alternate work schedules are permissible with prior approval. In no event shall an employee be scheduled to regularly work more than forty hours during any work week. If overtime is a necessity for non-exempt employees, it must be authorized by a department head in advance. However, departments are strongly discouraged from authorizing overtime.

8. Performance Management Practices

Performance standards for off-site employees are the same as performance standards for on-site employees. Management expectations of a teleworker's performance should be clearly addressed in the telework agreement. As with on-site employees, teleworkers will be held accountable for the results they produce. The telework agreement provides a framework for the discussion that must take place between the supervisor and the employee about expectations before teleworking begins. Departments retain the right to inspect telework sites on less than 24 hours notice if evidence must be obtained for suspected disciplinary matters or in potentially hazardous situations.

9. Equipment

Equipping of a teleworker is at the department head's sole discretion. Factors to consider include, but are not limited to, technology needs based on the work of the employee, security requirements, and budget constraints. Cost of maintenance and repair of equipment that belongs to teleworking employees is their responsibility (in consideration of the cost-savings incurred by working from home).

10. Safeguarding Information and Data

Employees must take responsibility for the security of the data and other information they handle while teleworking. Employees must comply with their departments' information security policies, and maintain security of any relevant materials, including files, correspondence, and equipment, in addition to following technologic security protocols for remote connectivity. Depending on the sensitivity of the information being handled, the home office may need to include security measures such as locked file cabinets and anti-virus software.

The Federal Information Security Management Act of 2002 defines information security as protecting information and information systems from unauthorized access, use, disclosure, disruption, modification, or destruction in order to provide:

- (A) Integrity, which means guarding against improper information modification or destruction and includes ensuring information non-repudiation and authenticity;
- (B) Confidentiality, which means preserving authorized restrictions on access and disclosure, including means for protecting personal privacy and proprietary information; and
- (C) Availability, which means ensuring timely and reliable access to and use of information.

As in the office, security measures should cover not only information systems and technology, but all aspects of the information systems used by the employee, including paper or other media files, storage devices, and telecommunications equipment (e.g., laptops, PDAs, and cell phones).

11. Safety

Teleworkers must address issues of their own personal safety to be effective while teleworking from a home office. Employees suffering work-related injuries at the alternative worksite (home or other location) are covered by workers' compensation to the extent required by law. However, workers' compensation claims must be well-documented to guard against false claims in the absence of co-workers to verify allegations. Questionable claims will be investigated, and any that are found to be fraudulent will result in termination of teleworking privileges, discipline, up to and including termination, and may subject the employee to criminal prosecution. Teleworkers must complete and sign an Employee Self-Certification Safety Checklist (Appendix D). Departments should include in their telework agreements the right of the County to inspect the telework premises without advance notice to the teleworker if hazardous working conditions are suspected.

12. Security

County employees and their supervisors are responsible for the security of County property, regardless of their work location. If County-owned equipment is stolen, the employee must file a police report and submit it to his or her supervisor. Damage to equipment owned by the County may necessitate recompense by the employee. Department security policies will be enforced the same when employees telework as when they are in the office.

13. Telework under Continuity of Operations Planning

Telework should be part of all departments' emergency planning. Federal Emergency Management Agency's Federal Preparedness Circular 65 defines Continuity of Operations Planning (COOP) as "an effort to ensure that the capability exists to continue essential government functions across a wide range of hazard emergencies." COOP capability, including teleworking, is intended to be short-term; it must be functional within 12 hours and may last up to 30 days or until the emergency is over.

TELEWORK POLICY OVERVIEW

- > Telework is normally a voluntary work arrangement in which an employee performs officially assigned duties at home or at another geographically convenient worksite.
- Each department must develop its own telework policies, including defining and specifying the use of telework, if any, that best fits its business needs.
- > Telework should be integrated in departments' Continuity of Operations Plans, including during a pandemic health crisis.
- The choice of how to equip teleworkers is at the department's discretion. Security concerns should be considered in making equipment choices.
- > Information security must be developed and all County technology policies must be strictly followed.
- All teleworkers must have signed agreements to provide structure and accountability. Such agreements should include: schedule; communication expectations with supervisors, work group, and customers; equipment; tasks; and information security and equipment security obligations.
- > Department heads, in their sole discretion, may deny an employee's request to telework
- > Teleworkers must provide appropriate workspaces, and must certify they are free from hazards to the best of their knowledge.
- ➤ Employees suffering work related injuries at alternate worksites are covered by workers' compensation to the extent required by law. Suspicious claims will be investigated and handled as appropriate by law.
- Employees who use computers and other information technology while teleworking need effective technical support. Remote access presents unique issues and departments may take them into account when considering whether to authorize telework requests.
- > Telework is not an employee right and is not grievable.

DEPARTMENT JUSTIFICATION FOR IMPLEMENTING TELEWORK

1. List positions eligible for telework assignments, including specific descriptive information necessary to distinguish between more than one work assignment in the same job classification. Add more pages if necessary.

Position	Assignment	Eligible Incumbent	Equipment Needed	Equipment Supplied and Maintained By	Necessary Equipment Security Measures	Necessary Data or Information Security Measures
				Whom?	2001119 1110020202	
a.						
b.						
c.						
d.						
e.						
f.						
g.						
h.						
i.						
j.						
k.						

j.						
k.						
2. Of positions listed abo	ove, are there other	concerns that would	preclude any of the p	ositions or incumbent	ts from teleworking?	
Implementation Recommended	d by Department H	Iead:			Date:	

TELEWORK Q & As

1. How would an employee make a request to telework?

An employee would make a request in writing to his or her supervisor, stating the reasons for requesting approval to telework.

2. Who is responsible for approving an employee's request to telework?

Each department establishes its own approval process, but ultimately, the department head is responsible for approving or disapproving a specific employee's request.

3. Does an employee have a right to telework?

No.

4. Will teleworking employees continue during emergency facility closures?

Employees teleworking from home or from an alternative workplace may be an invaluable resource during a time of emergency. Therefore, departments may wish to modify their current policies concerning emergency situations to require telework employees to continue to work at their alternative worksites when the department's facility is closed. Teleworkers can be required to work during emergency closures even if that day is not a regular telework day or a day with specific approval for situational/episodic telework. If a department chooses to require an employee to telework during emergency closures either on his or her regular telework day, or on any day when the department is closed by an emergency, the department should include this requirement as part of the employee's written telework agreement.

5. If the teleworking employee needs to take off time during scheduled work hours, does he or she have to submit a time off slip for prior approval?

Yes; usual office procedures are to be followed in this case.

6. Won't the employee's work suffer without direct, on-site supervision?

The opposite should be the case, partly because the employee working at home has fewer interruptions and distractions, and partly because the individual has a strong incentive to demonstrate the value of working at home.

7. How can the supervisor monitor work performance when the employee is not physically present?

A. Supervisors can measure what the employee produces by examining the product or results of the employee's efforts. It is also helpful to use project schedules, key milestones, regular status reports, and team reviews. Supervisors may call employees who are working at home.

8. Can teleworkers follow an alternative work schedule?

Yes. In fact, telework schedules should be sufficiently flexible to permit periodic work schedule adjustments. Work hours must be documented, and alternate schedules must be submitted to the supervisor in advance of a schedule change. Initial teleworking schedules may require trial and error adjustments to determine the optimal schedule that meets the needs of the employee and the organization. All telework schedules must conform to County policy. In no event shall an employee be scheduled to work more than forty hours during any work week.

9. What about the impact on the office when some employees are working at an alternative worksite?

Certain guidelines must be established to minimize any adverse impact on other staff members before employees begin to work at alternative worksites. The overall interests of the office must take priority over working at alternative sites. With advance notice, a supervisor may require an employee to work at the main worksite on a day scheduled for an alternative worksite if the needs of the office so require. Telework should not put a burden on staff remaining in the office. An equitable distribution of workload should be maintained, and methods should be instituted to ensure that main office employees are not unduly burdened by a co-worker who teleworks.

10. What equipment will the employee need at the home-based worksite and who will provide it?

The employee and his or her department head or designee should negotiate about needed equipment (e.g., laptops, second phone lines, etc.), and who will provide it will vary by situation. Each department must establish its own policies on the provision, installation, tracking, and maintenance of equipment.

11. Do all teleworkers work with high-tech equipment?

While technology can be very helpful to most teleworkers, a telephone may suffice for some.

12. Who is responsible for maintaining and servicing County or privately owned equipment used at the alternative worksite?

Generally, the County will be responsible for the service and maintenance of County-owned equipment. Teleworkers who use their own equipment are responsible for its service and maintenance.

13. Who pays for any increase in home utility expenses incurred by employees as a result of teleworking?

The employee must pay all utility expenses. Work-at-home arrangements may increase an employee's home utility costs. Balanced against these increases are potential savings to the employee.

14. Are business phone calls made from the home reimbursable?

In accordance with County and departmental policies, an employee may be reimbursed for verifiable business-related long distance phone calls made on his or her personal phone, with appropriate documentation.

Appendix B-3

15. If a teleworker chooses to work hours in addition to his/her regular workday, can he/she get paid overtime for the additional hours?

County ordinance and policy addresses overtime, which requires non-exempt employees to obtain prior permission from their supervisor to work overtime. Due to the difficulty in monitoring overtime, departments are strongly discouraged from authorizing overtime.

16. Who is liable for work-related injuries and/or damages at the alternative worksite?

County employees suffering work-related injuries and/or damages at the alternative worksite are covered under workers' compensation to the extent required by law.

Appendix C-1

KERN COUNTY TELEWORK AGREEMENT

The following constitutes an agreement between (Department)_____

(Emp	on the terms and conditions below.
1.	The employee is willing to participate in the telework program and adhere to the applicable guidelines and policies.
2.	The department concurs with employee participation and agrees to adhere to the applicable guidelines and policies.
3.	The employee agrees to participate in telework beginning (date)
4.	The employee's work hours will be: to, including an unpaid meal break of minutes, on (days of the week) through
5.	The employee will report to the office on the following $day(s)$ or as required by the supervisor.
6.	The employee will provide his or her supervisor with a copy of the employee's telework schedule. For nonexempt employees, documentation of time and attendance will be recorded and maintained according to normal departmental procedure, as it is at the employee's primary work site.
7.	The employee must be available by telephone during telework hours.
8.	The employee must obtain advance supervisory approval before taking vacation or sick leave in accordance with departmental procedures. By signing this form, the employee agrees to follow established procedures for requesting and obtaining approval of leave.
9.	If the employee works overtime that has been ordered and approved in advance, he/she will be compensated in accordance with County policies and applicable laws. The employee understands that unapproved overtime work is prohibited. By signing this agreement, the employee agrees that failing to obtain proper advance approval for overtime work may result in his/her termination from the telework program and discipline up to and including termination of employment.
10.	If the employee is authorized to use County equipment, the employee will protect and safeguard the equipment. County-owned equipment will be serviced and maintained by the County. If the employee provides his/her own equipment, the employee is responsible for servicing and maintaining it.
11.	If management has reasonable cause to believe that hazardous working conditions exist, an

inspection by the department of the employee's home worksite may be conducted during the

employee's normal working hours, without advance notice.

Appendix C-2

- 12. The County will not be liable for damages to an employee's personal or real property except as required by law.
- 13. The County will not be responsible for operating costs, home maintenance, or any other incidental costs whatsoever, (e.g., utilities), associated with the use of the employee's residence.
- 14. To the extent required by the California Workers' Compensation law, an employee who is injured in the course of actually performing official duties at the approved telework site may receive required benefits.
- 15. The employee will meet with the supervisor to receive assignments and to review completed work as necessary or appropriate.
- 16. The employee will apply approved safeguards to protect County/department records or confidential information from unauthorized disclosure or damage.
- 17. The employee may terminate participation in the telework program at any time by providing thirty days written notice; however, employees may be expected to continue working at home offices or for a reasonable period to allow management time to arrange a workstation. Management has the sole right to remove the employee from the telework program at any time.
- 18. Overtime shall only be paid to nonexempt employees who work more than forty (40) hours in any work week to the extent required by the Fair Labor Standards Act. The employee must obtain in advance the permission of the employee's supervisor in order to work overtime. No daily overtime shall be paid.

19.	Work schedules will comply with County policy.	Performance standards will be the same as for
	on-site employees, with clear expectations from	the teleworker's supervisor about the nature,
	scope, and timeframe for completing assignments.	

Employee (Sign)	Date	
Employee (Print)		
Supervisor - (Sign)	Date	
Supervisor - (Print)		
Department Head (Sign)	Date	
Department Head (Print)		

COUNTY OF KERN TELEWORK PROGRAM EMPLOYEE SELF-CERTIFICATION SAFETY CHECKLIST

NAME:	DEPARTMENT:	
BUSINESS TELEPHONE:	SUPERVISOR:	
TELEWORK SITE ADDRESS:		
CITY/STATE:		
TELEWORK TELEPHONE NUMBER	:	

The following checklist is designed to assess the overall safety of the telework site. Participating employees shall complete the self-certification safety checklist. Then the checklist will be signed and dated by the employee and immediate supervisor. The supervisor will retain a copy of this checklist with the telework agreement. If the department determines the telework site is inadequate in terms of safety or health, the telework agreement will be terminated. Departments reserve the right to inspect telework premises without prior notification.

A.	WORKPLACE ENVIRONMENT		
1.	Are all stairs with four or more steps equipped with handrails?	Yes []	No []
2.	Are all circuit breakers and/or fuses in the electrical panel labeled as to	Yes []	No []
	intended service?		
3.	Do circuit breakers clearly indicate if they are in the open or closed	Yes []	No []
	position?		
4.	Is all electrical equipment free of recognized hazards that would cause	Yes []	No []
	physical harm, e.g. frayed wires, bare conductors, loose wires, flexible		
	wires running through walls, exposed wires to the ceiling?		
5.	Will the building's electrical system permit the grounding of electrical	Yes []	No []
	equipment?		
6.	Are aisles, doorways, and corners free of obstructions to permit	Yes []	No []
	visibility and movement?		
7.	Are file cabinets and storage closets arranged so drawers and doors do	Yes []	No []
	not open into walkways?		
8.	Do chairs have any loose casters (wheels) and are the rungs and legs of	Yes []	No []
	the chairs sturdy?		
9.	Are the phone lines, electrical cords, and extension wires secured under	Yes []	No []
	a desk or alongside a baseboard?		
10.	Is the office space neat, clean, and free of excessive amounts of	Yes []	No []
	combustible materials?		
11.	Are floor surfaces clean, dry, level, and free of worn or frayed seams?	Yes []	No []
12.	Are carpets well secured to the floor and free of frayed or worn seams?	Yes []	No[]
13.	Is there enough light for reading?	Yes []	No []

Exhibit K

Appendix D-2

В.	COMPUTER WORKSTATION (IF APPLICABLE)	Yes []	No []
14.	Is your chair adjustable?	Yes []	No []
15.	Do you know how to adjust your chair?	Yes []	No []
16.	Is your back adequately supported by a backrest?	Yes []	No []
17.	Are your feet on the floor or fully supported by a footrest?	Yes []	No []
18.	Are you satisfied with the placement of your computer monitor and	Yes []	No []
	keyboard?		
19.	Is it easy to read the text on your screen?	Yes []	No []
20.	Do you need a document holder?	Yes []	No []
21.	Do you have enough leg room at your desk?	Yes []	No []
22.	Is the monitor free from noticeable glare?	Yes []	No []
23.	Is the top of the monitor screen eye level?	Yes []	No []
24.	Is there space to rest the arms while not keying?	Yes []	No []
25.	When keying, are your forearms close to parallel with the floor?	Yes []	No []

Employee Signature	Date	
Supervisor's Signature	Date	
Approved [] Disapproved []		

KERN COUNTY NON-SMOKING POLICY

It is the policy of the County of Kern to prohibit smoking, including the use of electronic or vapor cigarettes, in all County owned, leased, occupied, operated or maintained buildings serving as a place of employment of any person or which is open to the general public for the conduct of public business, as well as all County owned or leased vehicles. In order to serve public health, safety and welfare, this policy is intended to protect non-smokers to the maximum extent possible from the dangers of second hand smoke and the unknown risks associated with electronic nicotine delivery systems.

It is the responsibility of the department head and departmental supervisors to enforce the non-smoking policy of the County.

The Kern County Public Health Services Department offers information on tobacco education to assist employees in their efforts to quit tobacco use. Free phone-based cessation counseling is also available through the California Smokers' Helpline at 1-800-NO-BUTTS

Employees who continue to smoke or use electronic or vapor cigarettes in non-designated areas may be subject to appropriate disciplinary action.

EXTENDED LEAVE HOLDING UNIT POLICY

Purpose

The County of Kern has a very generous leave policy. Periodically, a County employee may have exhausted all available leave entitlements and still be unable to return to duty because of injury or illness. Further, County employees who are members of the reserve component of the United States Armed Forces which includes, but is not limited to the Army Reserve, Navy Reserve, Air Force Reserve, Coast Guard Reserve, Army National Guard, Air National Guard, or the Naval Militia may be called to active duty service for a period of over 190 days but less than 5 years when their unit is activated. When an employee has exhausted all forms of leave but cannot return to duty or is absent resulting from active military service and exhausted all forms of paid leave, their operating department may not be able to function in an effective or efficient manner without the ability to replace the absent employee on a permanent basis. Since a member of the reserve corps, injured or ill employee retains their position with the County until formal separation from County employment by resignation or retirement, the current structure requires the operating department to either reassign the absent employee's job duties to other existing employees or hire a temporary replacement, typically utilizing extra help positions. The purpose of the Extended Leave Holding Unit Policy is to allow, in very limited circumstances and with very careful oversight, injured or ill employees who will most probably never return to work to be transferred to a Extended Leave Holding budget unit so that the operating department that directly employed them can move forward to backfill the position with a permanent employee. Likewise, County employees who are members of the reserve corps will be accommodated in the Extended Leave Holding budget unit so the operating department can backfill the position with a permanent employee. Any costs associated with the employee while in the Extended Leave Holding budget unit (i.e. County contribution for health benefits) shall be the sole responsibility of the operating department from which the employee was transferred.

Policy/Procedures for Medical Conditions

A budget unit will be established to accept employees on long-term, unpaid medical leaves of absence. "Long term" means an employee has exhausted all sick leave, vacation and compensatory time accruals, all leave entitlements per Civil Service Rule 1201.20 (Non-Job Related Medical Leave), Rule 1201.30 (Mandated Family and Medical Leaves), Rule 1201.60 (Leave for Compensable Disability) and Rule 1202.20 (Personal Necessity Leave). It is anticipated that an employee will typically be absent for approximately 12 months prior to being transferred to the Extended Leave Holding Unit. All leave entitlements available to the employee must be exhausted prior to an employee transitioning to the Extended Leave Holding Unit.

Eligible employees may be transferred to the Extended Leave Holding Unit only upon the request of the employing department. The decision to apply for a transfer is wholly within the discretion of the operating department, as some departments have better ability to maintain the employee's placement in-house. While the affected employee will be advised of the request and parameters of this program, the employee has no right to object to placement in the Extended Leave Holding Unit. The Extended Leave Holding Unit will be managed by the County

Administrative Office. The Board of Supervisors delegates to the County Administrative Officer, or his or her designee, the authority to add and delete positions to the Extended Leave Holding Unit as needed. An operating department that has an eligible employee shall make a written request to the County Administrative Officer that the employee be transferred to the Extended Leave Holding Unit. Upon verification of eligibility, the County Administrative Officer: (1) will authorize the addition of a position to the Extended Leave Holding Unit in the same classification as the employee's classification with the same classification number plus the letter "D" to more easily differentiate these authorized positions, (2) will make contact with the employee and explain the process of the Extended Leave Holding Unit, and (3) will then authorize the transfer of the employee from their employing department to the Extended Leave Holding Unit.

Once the transfer to the Extended Leave Holding Unit is complete, the operating department may move forward to backfill their now-vacant position on a permanent basis. If under restricted hiring procedures, the operating department will also be required to request permission to fill the position from the County Administrative Office. Then, the operating department may request an eligible list from the Personnel Department. The newly hired or promoted (replacement) employee will be subject to all employment requirements as other newly hired or newly promoted employees before they obtain permanent status in that position. However, should the employee transferred to the Medical Holding Unit be released and is able to return to duty, the replacement employee's status will not be impacted.

If an employee assigned to the Extended Leave Holding Unit is released to work and presents a certification from a medical doctor that the employee is capable of returning to work with or without restrictions which the employing department is able to reasonably accommodate, the employee will be transferred back to the original operating department. The County Administrative Officer will be responsible for notifying the original operating department that the employee is returning to work, and will also be responsible for deleting the now vacant position from the Extended Leave Holding Unit. The employee returning to work will be reassigned to a position in the same classification and in the same department that he/she occupied at the time of transfer at their previous department. If the employee is released to work with restrictions, suitable accommodation will be sought through the interactive process. The interactive process will be the responsibility of the operating department. department shall contact the Disability Management Coordinator to assist with the interactive process. As with all employees seeking accommodation, the employee will need to be able to perform the essential functions of the job, with or without accommodation and all such accommodations must be reasonable and not create an undue hardship for the employing department. In accordance with Civil Service Rule 1201.20.50, upon expiration of the approved leave and prior to returning to duty, the employee may be required to obtain and present certification from a medical doctor that the employee is able to resume work. The employee may also be required to pass a physical, medical, and/or psychological examination designated by the County at its expense.

If there is no vacant position in the employee's classification in the operating department, the County Administrative Officer will authorize an additional position. The County Administrative Officer will seek immediate approval to add a position to the department so that the returning

employee may return to duty. This may result in the operating department having two positions which are both filled and therefore must also be funded. After transferring the employee back to their prior operating department, it will be the responsibility of the County Administrative Office to delete this extra authorized position during the normal County budget process once the department has a vacancy in the particular classification.

If an application for a service or non-service disability retirement allowance is denied, or not pursued, and the operating department needs to move forward with administrative disciplinary action to separate the employee from County service, the County Administrative Officer will transfer the employee back to their previous department prior to the commencement of any action to separate them from service.

Policy/Procedures for Military Leave

The Extended Leave Holding Budget Unit shall be used to accept employees on long-term, unpaid military leaves of absence. "Long term" is defined as an employee serving on active duty for a period of more than 190 days but less than 5 years, and has exhausted all vacation and compensatory time accruals, all leave entitlements per Civil Service Rule 1201.45 (Other Military Leave and Rule 1201.30.100 (Concurrent Leaves).

Eligible employees may be transferred to the Extended Leave Holding Budget Unit only upon the request of the employing department and with the submission of military orders for the affected employee. The decision to apply for a transfer is wholly within the discretion of the operating department, as some departments have better ability to maintain the employee's placement in-house. While the affected employee will be advised of the request and parameters of this program, the employee has no right to object to placement in the Extended Leave Holding Budget Unit.

The Extended Leave Holding Budget Unit will be managed by the County Administrative Office. The Board of Supervisors delegates to the County Administrative Officer, or his or her designee, the authority to add and delete positions to the Extended Leave Holding Unit as needed. An operating department that has an eligible employee shall make a written request to the County Administrative Officer that the employee be transferred to the Extended Leave Holding Unit. Upon verification of eligibility, the County Administrative Officer: (1) will authorize the addition of a position to the Extended Leave Holding Unit in the same classification as the employee's classification with the same classification number plus the letter "D" to more easily differentiate these authorized positions,(2) will make contact with the employee and explain the process of the Extended Leave Holding Unit, and (3) will then authorize the transfer of the employee from their employing department to the Extended Leave Holding Unit.

Once the transfer to the Extended Leave Holding Unit is complete, the operating department may move forward to backfill their now-vacant position on a permanent basis in accordance with Civil Service Rule 1201.45.10 (Other Military Leave). If under restricted hiring procedures, the operating department will also be required to request permission to fill the position from the County Administrative Office. Then, the operating department may request an eligible list from

the Personnel Department. The newly hired or promoted (replacement) employee will be subject to all employment requirements as other newly hired or newly promoted employees before they obtain permanent status in that position. However, should the employee transferred to the Extended Leave Holding Unit be released and is able to return to duty, the replacement employee's status will not be impacted.

If an employee assigned to the Extended Leave Holding Unit is released to from active duty service and presents a set of orders that the employee is to return to their original duty station, the employee will be transferred back to the original operating department. The County Administrative Officer will be responsible for notifying the original operating department that the employee is returning to work, and will also be responsible for deleting the now vacant position from the Extended Leave Holding Unit. The employee returning to work will be reassigned to a position in the same classification and in the same department that he/she occupied at the time of transfer at their previous department. In accordance with Civil Service Rule 1201.20.60, upon expiration of the approved leave and prior to returning to duty, the employee may be required to provide a copy of military orders or other permitted documentation.

If there is no vacant position in the employee's classification in the operating department, the County Administrative Officer will authorize an additional position. The County Administrative Officer will seek immediate approval to add a position to the department so that the returning employee may return to duty. This may result in the operating department having two positions which are both filled and therefore must also be funded. After transferring the employee back to their prior operating department, it will be the responsibility of the County Administrative Office to delete this extra authorized position during the normal County budget process once the department has a vacancy in the particular classification.

The County Administrative Officer or designee will provide management of the Extended Leave Holding budget unit and review transfer of funds or appropriations from the operating department, as necessary, to ensure there are no costs associated with the Extended Leave Holding budget unit. This will involve evaluating and approving requests from operating departments that would like to transfer an employee to the Extended Leave Holding Unit, initiating and maintaining contact with employees assigned to the Extended Leave Holding Unit, as well as monitoring the status of possible applications for disability retirement allowances and to serve as the coordinator to assist those employees ultimately released for duty and desiring to return to work.